

# Top 10 Questions Asked at...

# Pittsburgh CCC

# 1. When is my personal time/free time?

9 am to 5 pm - 7 days a week. After employment is gained and hour requirements met, 14 hours on work days, 9 am to 9 pm on non-work days.

#### 2. What is the furlough/non-residency procedure and estimated time for approval?

Reentrants must submit address and sponsor information. The sponsor completes the interview with the counselor and the request is submitted to furlough investigator. It generally takes approximately 3-4 weeks for approval but there are some situations that may take longer.

# 3. Where do I search for jobs and/or where do I apply for jobs?

Depending on type of work desired, CCC staff suggests a list of restaurants in the area to begin the employment search or reentrants are referred to a job search online sites and review other available options available to the reentrant.

#### 4. Where are the social security office/DHS office/grocery store, etc.?

The CCC provides printed directions when needed by reentrants.

#### 5. May I get a free bus pass?

Reentrants are directed to Traveler's Aid that can help them with getting to appointments. Reentrants are referred to Lydia's Place to have them get on the list for a reduced cost bus pass.

#### 6. May I get help with housing?

Reentrants are referred to Lydia's Place. Reentrants should know the waitlist is approximately four months. Reentrants will need to have a job/income before they can get assistance from Lydia's Place.

#### 7. Where can I do my community service work?

A list that includes different projects in the area is provided to reentrants.

#### 8. May I have a car?

Yes. A review of your driver's license is done to make certain it is current and not suspended. Reentrants are provided with a permission to drive form. Reentrants should know that parking in the city is limited and it is hard to find a safe, legal space to keep a vehicle.

# 9. May I have piercings (other than ears)? I was allowed to have them in at rehab.

No. The CCC does not permit them.

#### 10. Can my family visit me?

Yes. Visiting hours at the center start at 2 pm on Saturdays, Sundays and holidays. Family members may also visit you in the community, such as going to a local restaurant, the zoo, or a museum.