Inmate Visitation System (IVS)

Joining a Call as a Visitor
Using Android Devices
Zoom Visits

Updated December 07, 2021
A PA DOC visitation participant may join the video visit 5 minutes before the scheduled start time. If you attempt to join early, you will not be allowed to join the visit and may receive the message as below.

The video visit URL can be found in:
- The automated confirmation email received when the visit was scheduled.
- Within the inmate visitation system under the visitors account. The URL is listed under upcoming visits.
Clicking the URL from email or from the IVS website will direct you to the Zoom Video Conferencing website (https://zoom.us) where you will select **Launch Meeting** to join the visit. The Meeting ID will automatically populate but you must enter your name or email address.

**Meeting ID and Password:** The meeting ID and password's are different for each Visitation
Joining Visitation (Android Devices)

- Tablets and Mobile Phones using Android (Examples)
  - Phone (Samsung, Google Pixel and others)
  - Tablets

- What to do **before** my scheduled video visit?

Download the [Zoom Cloud Meetings](https://zoom.us) Mobile Application from [Google Play / App Store](https://play.google.com/store) and Install
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What do I need to do to connect my visit?

- Join by clicking “Video Call URL” listed in Inmate Visitation System under upcoming visits.

(OR)

- Join by using URL, from the automated confirmation email.

(OR)

- Join by using Zoom Meeting app by entering Meeting ID and Password communicated through automated confirmation email.
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- **Joining using URL**
  - Zoom meeting app is launched with prepopulated Meeting ID and Password
  - Enter your name
  - Select **Continue**

- **Joining using Zoom App**
  - Open Zoom app
  - Select **Join a Meeting**
  - Enter meeting id, your name and select **Join**
  - Enter meeting passcode and select **Continue**
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- Accept Zoom Meeting Notifications as Marked