

# Top 10 Questions Asked at...

## Renewal #1 (317)

### **1. May I have the number to reentrant's parole agent's office?**

Parole's North Shore Sub Office general number is 412.442-5840.

### **2. Do you know when my son/daughter will be released to their home plan?**

After the home plan is approved and his/her prep agent determines reentrant is in compliance, he/she will release the reentrant.

### **3. Can you tell me why my family member (who is a reentrant) cannot leave the facility?**

Reentrants can be placed on a HOLD due to disciplinary issues or for a conference with a parole agent.

### **4. Do you have visitation and if so what are the visitation hours?**

Visitation hours are Sunday from 0930 to 1030 am. All visitors must have valid identification and all visitors are subject to search.

### **5. How do I put money into someone's account who is residing at Renewal?**

Renewal does not have a direct deposit system for monies to be placed in accounts by family or friends. Money can be dropped off for reentrants during "drop off" times. Drop off times are: Friday 8 to 11 am and 3 to 4 pm, Saturday noon to 3 pm, and Sunday 6 to 9 pm.

### **6. Why do I have to submit 40% of my paycheck to Renewal?**

It is facility policy that all reentrants turn in their paycheck to staff each time it is received. All submitted monies will be assessed at: 20% for room and board, 10% will be paid towards any owed court costs, fines and restitution and 10% is placed into a savings account that the reentrant will receive upon release.

### **7. Why can't they tell me why my home plan was denied?**

Renewal staff members are only informed if home plan is approved or rejected. Staff members are not given an explanation if the home plan is rejected. You will be referred to the parole office if there are any further inquiries.

### **8. Why can't I work a 1099 job (subcontractor position)?**

Renewal's policy states you must secure employment that provides a payroll paystub for accountability purposes. Renewal's policy is supported by the BCC and Parole.

### **9. Why do I have to do community service when I am employed?**

It is the policy of Renewal, Inc., the Department of Correction and is a mandatory stipulation for residency in a community correction facility.

**10. Why do I have to be on Planner C?**

This is a stipulation outlined in the STAR Program that requires a reentrant to be placed on Planner C status for the following reasons:

- Arriving from a CCJ
- AOD inpatient
- Parole Violator Center (PVC)
- Being unemployed for more than 60 days
- Being in the center for over 120 days without an approved home plan