Top 10 Questions Asked at...

Keystone

1. How can I find a job?
Keystone has a full-time employment coordinator who has created very strong relationships with local businesses to hire the reentrants that reside at Keystone. Not only have they offered temporarily employment but many have offered full-time employment and have proven to be great mentors. Along with the community opportunities, Keystone has allowed Vision Resources of Central Pennsylvania, a non-profit organization, to run a tile making business inside a section of the facility. Reentrants that work there are hired as Vision Resources employees and are learning a specialized skill.

2. How can I talk to my parole agent?
Keystone has three parole agents who only supervise parolees from Keystone. Their offices are located at the facility and they are available to speak with reentrants on a very regular basis.

3. How can I find a home plan?
The Bureau of Community Corrections has connected itself with organizations who help locate home plans for the reentrants. Keystone also offers information of additional home-plan options that come available through their resources. Keystone encourages reentrants to find quality employment so that they can work on saving enough to successfully maintain a home-plan for the rest of their lives.

4. How long does it take to approve a home plan?
This is a case by case situation and relies heavily on the specific reentrant. Having parole agents inside the facility has sped up the approval process as well as allowed reentrants to have someone that can keep them updated on the process.

5. How often can I visit my family?
Reentrants have the ability to earn leisure time as well as furloughs to reunite with their families and loved ones. As long as reentrants show success in their parole plans, they have the ability to see their families often.

6. How do I get connected with community organizations?
Keystone as a company has been very proactive in connecting with local businesses and organizations who spend an enormous amount of time guiding the reentrants who come through their program. This guidance provided includes mentorship, employment, financial and spiritual. These connections coupled with the organizations that are already contracted with the Bureau of Community Corrections, makes the ability to be successful that much greater for the reentrants that come through the Keystone program.

7. How can I get help?
The owner of Keystone Correctional Services, Inc. has been working within the community corrections field since 1972. Keystone works hard to build a team with similar experience as well as those with a
great connection to the community. The knowledge and strong resources that are found at Keystone are passed on to the reentrants that reside there. Keystone has a facility director, case managers, supervisors, an employment coordinator, a medical coordinator, and monitors that are dedicated to helping the reentrants through their individual obstacles. There is an open door culture at the facility so that reentrants can ask questions and get guidance from all of the staff. The same culture exists with the parole agents and Bureau of Community Corrections staff that work within the facility.

8. How do I get my prescriptions filled?
Keystone has a medical coordinator who has created relationships with local pharmacies and can aid reentrants in getting medical coverage to pay for their prescriptions.

9. How do I get help with my opiate addiction?
Keystone connects reentrants with a treatment organization that helps ensure that people with opioid related substance use disorder stay in treatment to receive follow-up care and are supported within their community.

10. How can I obtain a transfer back to my home area?
In the event that you are placed outside of your home area and desire to transfer to a facility closer to your home, Keystone staff will work with the Bureau of Community Corrections and your parole agent to attempt to accommodate your request. This depends on a number of factors and is not always guaranteed.