Top 10 Questions Asked at...

**Capitol Pavilion**

1. **How long does it take for a home plan to get approved?**
   Home Plans are investigated by parole agents. After they are submitted to your parole agent, the agent will inform center staff. The process typically takes 14-28 days to complete.

2. **Where can I do community service?**
   Any non-profit organization such as a soup kitchen, local churches, Salvation Army or Goodwill stores.

3. **What counties are in our parole district?**
   Dauphin, Lebanon, York, Lancaster, Adams, Cumberland, Franklin, Perry and Juniata counties.

4. **May I have a bike while I’m here and where can I get one?**
   Yes. Residents are allowed to keep bikes for transportation. There is a community program called Recycle a Bike where they can complete community service hours and build a bike of their own.

5. **Who is our parole agent?**
   You will be informed of your assigned parole agent at the time of your arrival at the facility.

6. **May I drive while I’m here?**
   It is possible to drive if the individual resident is in good standing with the Pennsylvania Department of Transportation (PennDOT) and has a valid license. It is ultimately approved or denied on a case-by-case basis by parole or the Department of Corrections (DOC).

7. **Why do I have to give the facility 40% of my paycheck?**
   This is to help you satisfy your financial obligations. If you follow the rules, you can request for a rent waiver and the CFC is fairly efficient at approving waivers for complaint residents. Twenty percent is for rent to the DOC, 10% is for your savings and 10% goes toward court costs and fines.

8. **How do I get my ID/license?**
   Each person must go to PennDot with the following:
   - A completed application for ID form
   - Proof of identity and legal us presence (birth cert, passport)
   - Social security card
   - Proof of a Pennsylvania address (lease, current utility bill to current address, W2 form or a letter of residency from a case manager)
   - Payment of $30.50 in a check or money order made payable to the Commonwealth of PA

9. **How do I get medical insurance?**
   You must sign up online (www.compass.state.pa.us) in the computer lab at the facility. You will then need to call/check on the status online in one week to see any updates.
10. How do I get my prescriptions?
You need to sign up as soon as possible for medical assistance and/or make an appointment with a licensed doctor. The only other option at this time is to go to ER to get an emergency supply to hold you over until medical assistance begins.