



TO: ALL CONCERNED

DATE: January 27, 2021

RE: Town Hall Q & A

The Town Hall today was broken up into 2 segments due the amount of material to cover.

The first segment was Superintendent Clark and RNS Vogan, Acting CHCA, in a question and answer segment which covered:

- Quarantines
- Testing
- Letting staff know if you are not feeling well
- Temperature and Pulse Ox checks
- Questions regarding "recovered" inmates
- Why some people do not seem to get affected much by this virus and others do.
- How most people contract this virus

Hopefully everyone is able to watch this segment and we can run it again if need be.

The other Town Hall points were from the inmate requests over the week:

1. Phone calls was addressed one more time. Though it would make sense that if there were 8 inmates out, to allow the phones to be opened up we could go to 16-person Cohorts at any time. This is dependent on our Viral Load at the facility and the approval from RDS.

To clarify, I spoke with our Contractor who runs our phones and the restrictions are - 3 completed calls per day.

- a) A completed call consists of any call that is answered by the called party.
- b) Ten (10) attempts to place those 3 completed calls.
- c) Each completed can last up to 15 minutes.
- d) Once the 15 minutes is used, the 30 minute lockout will commence.

Everyone must understand that this facility cannot switch these restrictions on and off and it involves reaching out to a Contractor to do so. We will not be changing the phones anytime soon.

2. Secretary's memo of last week.

As soon as we read the memo that the Secretary put out we knew there would be much excitement about opening up Cohorts to larger sizes. I followed this up with my own memo explaining that it is only for facilities that are no longer in a surge. There are several facilities in the Department still where we are at and unfortunately, we are unable to increase Cohort sizes at this time. As soon as we are, I intend to get the approval from RDS Wingard and we will do so. We have a plan ready to go.

3. Special treats/special meals/a potential Superbowl treat

We are working with Dietary, Activities and other staff here to plan some of these in the upcoming weeks.

4. TVs officially go on sale on 1/28/21.

5. Copies of Town Halls.

Copies of these minutes should be placed on all the Housing Units and it was reiterated again.

6. Tablets

Many questions about adding features to Tablets. For those that have been following my Town Halls for the last 10 months, you will notice that this comes out often and it is still probably a year out for any new Tablets with new features.

7. There were food trays received back in Dietary with feces, garbage and other bodily fluids on them when they were returned. This is disgusting and unacceptable. I would hope that this would not happen again. No one should have to deal with this behavior or deal with this type of action here.

8. Parole Hearings

We set up an area to do Parole Hearings to ensure the enhanced quarantined Units are able to safely attend them for both the safety of staff and inmates. They along with some other hearings will now be done in Dining Hall #1. This was started on Monday and seems to be going well.

9. Running purge fans to increase air flow.

This was brought up and I understand the concept, but these are not meant to be run frequently and they will drop the temperature of the building significantly and impact the HVAC system.

10. Hand soap

Some inmates had written to me regarding there not being access to hand soap. There is no shortage of hand soap and every Unit in the facility is aware of this. If you need hand soap, see the officer on the Unit. It is known that some inmates have multiple bars of soap in their cell and we would all ask that also not occur.

11. An inmate wrote regarding the unfairness of missing a hearing and others wrote about being concerned about missing a Boot Camp date.

I will state again, no one was prepared for this pandemic anywhere in the world, let alone in Corrections. As one of you said there is no "Rule Book" for something of this magnitude and we have done our best in consultation with Medical experts from Central Office to limit loss of life during this pandemic. Ultimately, that is our goal to see that we not lose staff or inmates to this virus. It is uncomfortable and it may seem unfair, but when it comes to this pandemic, frankly, **it is not fair** and everyone is having to learn to deal with many losses and uncomfortableness in society as well as in this facility. We will continue to do our best to accommodate where we can and get through this "surge" as quickly as possible.

I appreciate the "Thank You's" that I get each week, and though I realize not everyone is happy with how this is being handled, we will continue to do our best to keep this facility safe.

Thank you,



Superintendent Clark

MRC/aae