

# RESOURCE MANUAL FOR

# SUCCESSFUL TRANSITION

# **BACK TO SNYDER COUNTY**





#### COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF CORRECTIONS

You are returning to your community, friends and family and will need resources to make the transition easier. We are providing a community resource guide to you which lists contact information for these organizations. Some areas that you will find helpful include parole, education, crisis intervention, training, employment, AA, NA, parenting/child care, health care, and mental health.

Every day is an opportunity to make a decision that will positively or adversely affect your life and those around you. I hope you will utilize the resources to support those positive decisions. I wish you every success in your life.

Sincerely,

John E. Wetzel

Secretary of Corrections

## Are you returning home to a county in Pennsylvania?

# Here's some help.....

This resource guide has been created by the Pennsylvania Department of Corrections with help from local agencies, government departments, and county personnel that all participate in the statewide reentry initiative.

Information in this guide has been verified and is accurate as of August 2013. This guide can be updated as needed. Send any changes and corrections regarding removal or additions of resources to <a href="mailto:ra-crdocreentrydirec@pa.gov">ra-crdocreentrydirec@pa.gov</a>.

Returning home can be difficult – we hope that this guide helps you to find local resources that will help you succeed in your future endeavors!

#### When you are released, take it one day at a time...

- ✓ See your parole agent as required
- ✓ Obtain steady employment
- ✓ Treat others with respect
- ✓ Be a positive role model
- ✓ Avoid situations that involve drugs and alcohol
- ✓ Continue treatment programs and don't give up!
- ✓ Be responsible and know the consequences of your actions
- ✓ Stay in control of your finances
- ✓ Avoid negative influences
- ✓ Volunteer to give back to the community
- ✓ Be in control of your emotions
- ✓ Surround yourself with positivity

And finally......

It is up to YOU to get the help you need.

# Contents

WHAT ARE ONE-STOP SHOPS?	6
RE- ENTRY COALITION	9
AGENCIES THAT PROVIDE ONE-STOP SERVICES	9
United Way	9
Agency on Aging	9
Child Care Information Services	10
Community Action	10
County Assistance Office	
PA CareerLink	
PA Department of Health State Health Center	12
CHILDREN AND FAMILY	13
Family Support Alliance	13
Women, Infants, and Children (WIC)	13
DOMESTIC VIOLENCE	14
DRUG AND ALCOHOL	15
Single County Authority	15
Alcoholics Anonymous	15
Narcotics Anonymous	16
EMPLOYMENT	17
FOOD/CLOTHING	19
Food Bank	19
HOUSING	20
General Assistance/ Multi-program	20
Public Housing/ Financial Assistance	
IDENTIFICATION	21
Driver's License/ Photo ID	21
Social Security Card	21
LEGAL ASSISTANCE	22
Child Care	22
Criminal	22
Disabilities	23
General/Civil	23
Referral to Other Agencies	24
MEDICAL HEALTH	25

HIV/AIDS	25
Medial Insurance	25
Referral and General Assistance	26
MENTAL HEALTH	27
MENTORING/COUNSELING	28
Counseling	28
Mentoring	28
SOCIAL SECURITY ADMINISTRATION	30
TRANSPORTATION	31
General Assistance	31
VETERAN AFFAIRS	32
Director of County Veteran Office	32
VA Medical Center	33
VA Vet Center	33
CRISIS HOTLINES	34
ADDICTION HOTLINES	34
OTHER HOTLINES	35
STATEWIDE RESOURCES	36
State Wide Housing Resources	36
State Wide Food Resources	36
State Wide LGBTQIA Resources	37
Spanish Resources (en Español)	37
Victim Advocate	38
Pennsylvania 2-1-1	39
OTHER RESOURCE DIRECTORIES	40
APPENDIX	41
INDEX	45

# What Are One-Stop Shops?

"One-Stop Shops" are key referral agencies to other resources and other service agencies. They may also provide the service(s) directly. They can provide both information and support in finding available resources in your community. Certain agencies are able to provide you with assistance, while others will help you get to where you need to go! Please read the individual descriptions for more information.

#### **Re-entry Coalitions**

Coalitions are available on a regional and/or county basis and are one-stop referral and assistance groups specifically responsible for providing information and/or services to returning citizens. Not every county has a re-entry coalition, but they are being formed throughout to Commonwealth of Pennsylvania. Every coalition varies in its makeup, including an assortment of government and community agencies. These coalitions are intent on making the transition from incarceration to the community easier for all involved. They may provide mentoring services, education and employment services, emergency assistance, housing assistance, and more. For assistance, start by calling your coalition if it is listed and asking what services they are currently offering.

#### **Agency on Aging**

Agencies on Aging provide services to older adults including, information & referral placement, personal care, home support, counseling, protection, legal, family support program, long-term care assessment and management and alternative Community Care Services. Age restrictions regarding senior citizenship will vary by county, but information and referral placement can be given regardless of age. http://www.aging.state.pa.us/portal/server.pt/community/department\_of\_aging\_home/18206

#### **Child Care Information Services**

Child Care Information Services (CCIS) agencies are the hub of child care information in your local area. CCIS agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. For all of your child care questions and needs, contact the CCIS agency for your local area or call the Child Care Works Helpline at 1-877-4-PA-KIDS.

http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/

#### **Community Actions**

Community Action Agencies work to empower families and individuals, giving them the opportunity to gain the skills and confidence they need to succeed. They provide a variety of both public and private programs for community members based on need and availability. Community Actions also provide information on and recommendations/referrals to other resources in the county. They may provide housing assistance, emergency food/shelter, employment services, utility assistance, financial assistance and more. Start by calling for assistance and help in finding available resources in the community.

http://www.thecaap.org/

#### **County Assistance Offices**

County Assistance Offices help you to apply for and renew your government benefits from the comfort of your home, provide the online resources for cash assistance such as Temporary Assistance for Needy Families (TANF), have access to the Supplemental Nutrition Assistance Program (SNAP) for food assistance, help with child care, health care coverage, home heating assistance (LIHEAP), school meals, and have resources for Women and long-term living services. Other general services provided.

http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm

#### **Human Services**

The county departments of Human Services provide social services to meet the needs of all citizens. These services are provided through the Divisions of Area Agency on Aging, Children, Youth & Families, Drug & Alcohol, Mental Health/Intellectual Disability, and Veterans Affairs. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx

#### PA CareerLink

PA CareerLinks help if you are interested in career assistance (finding a job, looking for a better job, improving job skills) or seeking vocational rehabilitation services. It enables you to search for job openings, create a résumé, apply for jobs online, research career information or vocational rehabilitation services. <a href="https://www.cwds.state.pa.us/">https://www.cwds.state.pa.us/</a>

#### PA Department of Health-State Health Center

The Department of Health State Health Centers support outreach, education, prevention and treatment services across a variety of program areas. They can also provide information and referral to other resources and other health agencies. Community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all

www.snydercounty.org

# **Re- Entry Coalition**

As of August 2013 a formal re-entry coalition has not been identified for Snyder County

# **Agencies That Provide One-Stop Services**

#### UNITED WAY

#### **Greater Susquehanna Valley United Way**

Services: Free Information and Referrals to other agencies in the Greater Susquehanna Valley

Eligibility: Services for community members

Fees: None

Hours of Operation: Address: Phone Number:

 Varies
 335 Market St.
 (570) 988-0993

 Suite 2A
 Second Number:

Sunbury, PA 17801 N/A

Website

http://www.gsvuw.org/

#### AGENCY ON AGING

#### **Union/Snyder County Agency on Aging, Inc.**

**Services:** Provides services to senior citizens including, information & referral placement, personal care, home support, counseling, protection, legal, Family Caregiver Support Program, Long-term Care Assessment and Management Program and Alternative Community Care Services.

Eligibility: Services for Senior Citizens

Fees: General information provided for free. Other services may have various fees

Hours of Operation:Address:Phone Number:Monday-Friday116 N. 2nd Street(570) 524-21008:30 a.m. - 4:00 p.m.Lewisburg, PA 17837Second Number:

N/A

Website

www.usaaa17.org

#### CHILD CARE INFORMATION SERVICES

#### **Snyder County**

**Services:** Child Care Information Services provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. They also administer the Child Care Works subsidized child care program.

Eligibility: Services for parents

Fees: General information provided for free. Other services may have various fees

Hours of Operation:Address:Phone Number:Monday - Friday14 South 11th Street(570) 374-87167:30 a.m. - 5:00 p.m.Mifflinburg, PA 17844Second Number:1 (866) 966-2216

#### Website

http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/

#### **COMMUNITY ACTION**

#### **Union-Snyder Community Action Agency**

**Services:** Community Actions provide information and referrals for community services and resources for all basic needs. Depending on the county, Community Actions may also have their own various services as well; call for more information.

Eligibility: Services for all community members

Fees: General information provided for free. Other services may have various fees

Hours of Operation:Address:Phone Number:Monday- Friday713 Bridge Street(570) 374-01818:30 a.m.- 4:00p.m.Suite 10Second Number:Selinsgrove, PA 17870N/A

#### Website

www.union-snydercaa.org

#### COUNTY ASSISTANCE OFFICE

#### **Snyder County Assistance Office**

**Services:** You can apply for and renew your benefits from the comfort of your home using COMPASS, the online resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, Low-Income Home Energy Assistance Program (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

Eligibility: Services for community members in need

**Fees:** General information provided for free. Other services may have various fees

Hours of Operation:Address:Phone Number:Monday - Friday570 South High Street(570) 374-81267:30 a.m. - 5:00 p.m.Selinsgrove, PA 17870Second Number:1 (866) 713-8584

#### Website

 $\underline{http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm}$ 

#### PA CAREERLINK

#### **Snyder County CareerLink**

**Services:** Commonwealth Workforce Development System (CWDS) enables you to search for job openings, create a résumé, apply for jobs online, research career information or request vocational rehabilitation services.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday, Tuesday, Thursday and

Friday

Sunbury, PA 17801

Second Number:

8:30 a.m. - 4:30 p.m.

Wednesday

9:00 a.m. - 4:30 p.m.

#### Website

https://www.cwds.state.pa.us/

#### PA DEPARTMENT OF HEALTH STATE HEALTH CENTER

#### **Snyder Health Center**

**Services:** It licenses and regulates a variety of health facilities, such as hospitals, nursing homes, ambulatory surgical facilities and other in-patient and out-patient facilities. In addition, the Department supports outreach, education, prevention and treatment services across a variety of program areas including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

**Eligibility:** Services for those seeking medical assistance.

Fees: Depends on your health insurance, and services needed.

Hours of Operation:Address:Phone Number:Monday-Friday207 West Willow Avenue(570) 837-59198:00 a.m. -4:30 p.m.Middleburg, PA 17842Second Number:N/A

#### Website

http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all

# **Children and Family**

#### FAMILY SUPPORT ALLIANCE

#### **Family Support Alliance Helpline**

**Services:** PA Family Support Alliance is a statewide child abuse prevention and famly support program. The Family Support Alliance may provide returning citizen-specific services, such as Parenting classes. They provide professional training as well as training for parents locally.

Eligibility: Services for parents.

Fees: None

Hours of Operation:Address:Phone Number:Monday-FridayPlease call to recieve referral(800)448-49068:00a.m.-4:30p.m.and addressSecond Number:

#### Website

https://www.pa-fsa.org/

# WOMEN, INFANTS, AND CHILDREN (WIC)

#### **WIC Helpline**

**Services:** Statewide helpline to find the Women, Infants, and Children (WIC) office nearest to you. WIC is a federally funded program that provides healthy supplemental foods and nutrition services for pregnant women, postpartum and breastfeeding women, infants and children under age five in a supportive environment.

Eligibility: Services for parents.

Fees: None

Hours of Operation:Address:Phone Number:Monday-FridayN/A(800) 942-94678:30a.m.-4:00p.m.Second Number:

Website

www.pawic.com

# **Domestic Violence**

# Susquehanna Valley Women in Transition

**Services:** Emergency Shelter, Legal counseling, adult counseling, child counseling, support groups, and community outreach for victims of domestic violence or sexual assault

Eligibility: Services for those who are victims of domestic violence

Fees: Shelter is free, most other services are no-/ low-cost

Hours of Operation:Address:Phone Number:Monday-FridayCall for information(570) 374-77738:00 a.m. - 4:00 p.m.Call for info., PA 0Second Number:1 (800) 850-7948

Website www.svwit.org

# **Drug and Alcohol**

#### SINGLE COUNTY AUTHORITY

#### Columbia/Montour/Snyder/Union Drug & Alcohol

**Services:** Educating the client in the skills necessary to achieve and maintain self-sufficiency and recovery from substance use/abuse disorders.

Eligibility: Services for community members

Fees: None

Hours of Operation:Address:Phone Number:Monday - Friday217 Pine Street(570) 275-54228:30 a.m. - 4:30 p.m.Danville, PA 17821Second Number:N/A

Website

http://www.cmsu.org/

#### **ALCOHOLICS ANONYMOUS**

#### AA.org

**Services:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; AA is a self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

#### Website

http://aa.org/lang/en/central offices.cfm?origpage=373&cmd=getgroups&state=Pennsylvania&country= United States

#### NARCOTICS ANONYMOUS

#### **NA.org**

Services Narcotics Anonymous is a global, community-based organization with a multi-lingual and multicultural membership. NA members hold more than 61,000 meetings weekly in 129 countries. We offer recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. The group atmosphere provides help from peers and offers an ongoing support network for addicts who wish to pursue and maintain a drug-free lifestyle. Narcotics Anonymous is not meant to focus on any particular drug; NA's approach makes no distinction between drugs including alcohol. Membership is free, and we have no affiliation with any organizations outside of NA including governments, religions, law enforcement groups, or medical and psychiatric associations. Through all of our service efforts and our cooperation with others seeking to help addicts, we strive to reach a day when every addict in the world has an opportunity to experience our message of recovery in his or her own language and culture.

Website: http://www.na.org/?ID=phoneline

# **Employment**

#### Office of Vocational Rehabilitation

**Services:** Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Servcices for people with disabilities who need help obtaining employment

Fees: Varies depending on service needed

Hours of Operation:Address:Phone Number:Monday – Friday208 W. 3rd Street(570) 327-36008:00 a.m. – 4:30 p.m.Suite 102Second Number:Williamsport, PA 17701(800) 442-6359

#### Website

www.dli.state.pa.us/ovr

#### Office of Vocational Rehabilitation-Blindness & Visual Services

**Services:** Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Servcices for individuals who are blind or visually impaired who need help getting employment

Fees: Varies depending on service needed

 Hours of Operation:
 Address:
 Phone Number:

 Monday – Friday
 1130 12th Ave.
 (814) 946-7330

 8:00 a.m. – 4:30 p.m.
 Suite 300
 Second Number:

 Altoona, PA 16601
 (866) 695-7673

#### Website

www.dli.state.pa.us/ovr

#### **Suncom Industries**

**Services:** Employment specialist works with employee and employer to create appropriate job match and provides intensive support during the employee's learning period. Promotes socialization and provides vocational assessment, training and employment opportunities to enable people with disabilities to fulfill their potential.

Eligibility: Servcices for people with disabilities

Fees: Varies depending on service needed

Hours of Operation:Address:Phone Number:Monday – Friday404 Susquehanna Trail(570) 473-83048:00 a.m. – 4:30 p.m.Northumberland, PA 17857Second Number:<br/>N/A

Website

www.suncom.org

# Food/Clothing

#### FOOD BANK

#### **Trehab Food Bank**

**Services:** Collects and distributes food to low income individuals who qualify. Date of birth, identification (proof of residency), and social security numbers will be required for everyone in the household.

**Eligibility:** Services for community members; must bring proof of identification, proof of residency, and social security numbers

Fees: None

Hours of Operation:Address:Phone Number:Monday- Thursday210 Center Street(570) 928-96687:30 a.m.- 3:30 p.m.Dushore, PA 18614Second Number:Closed for lunchN/A12:00 p.m. - 1:00 p.m. daily

#### Website

http://www.trehab.org/index.cfm?fuseaction=dep\_intro&dept\_id=20

# **Housing**

# GENERAL ASSISTANCE/ MULTI-PROGRAM

#### **USDA Rural Development-Lycoming County Area Office**

Services: Single-family housing, Multi-family housing, Mortgage Programs, Rental programs

Eligibility: Services for all community members

Fees: Varies by program

Hours of Operation:Address:Phone Number:Monday-Friday542 County Farm Rd.(570) 433-3006 ext. 48:00 a.m. - 4:30 p.m.Montoursville, PA 17754Second Number:N/A

Website

www.rurdev.usda.gov

# PUBLIC HOUSING/ FINANCIAL ASSISTANCE

#### **Snyder County Housing Authority**

Services: Low-Income Rental Housing/

Housing Vouchers and Section 8 \*Some Restrictions may apply

Eligibility: Services for low-income people. Some restrictions may apply

Fees: Varies by program

Hours of Operation:Address:Phone Number:Monday-Friday106 Drake Court(570) 837-39799:00 a.m. - 4:00 p.m.Middleburg, PA 17842Second Number:N/A

Website N/A

## **Identification**

# DRIVER'S LICENSE/ PHOTO ID

#### PennDOT Photo & Exam Center

**Services:** Driver and vehicle services, traveler and construction information, details on public safety, identification cards.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation: Address: Phone Number:

Driver License Center and 1015 Rt 522 South 1 (800) 932-4600 ask for Photo License Center Selinsgrove, PA 17870 location and they will direct you Tuesday, Wednesday, Friday,
Saturday- Second Number:
N/A

Website

http://www.dot4.state.pa.us/centers/locationsCenter.shtml

#### SOCIAL SECURITY CARD

8:30 a.m. -4:15pm

#### **Social Security Office**

**Services:** Applications for Social Security Number. Continuing eligibility for Services: Name changes, address changes, marital status, etc.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:Address:Phone Number:Monday- Friday150 Susquehanna Valley Mall1 (800) 772-12139:00 a.m.- 3:00 p.m.DriveSecond Number:WednesdaySelinsgrove, PA 17870N/A9:00 a.m.- 12:00 p.m.

Website

www.socialsecurity.gov/locator

# **Legal Assistance**

#### CHILD CARE

#### **Domestic Relations**

**Services:** Handles petitions for support of separated spouses and children. Responsible for establishing fair and reasonable support orders based on the PA Supreme Court Guidelines.

**Eligibility:** Services for all community members

Fees: Varies by service needed

Hours of Operation:Address:Phone Number:Monday - Friday9 West Market Street(570) 837-42308:30 a.m. - 4:00 p.m.Middleburg, PA 17842Second Number:N/A

#### Website

http://www.snydercounty.org/Pages/default.aspx

#### CRIMINAL

#### **Snyder County Public Defender**

**Services:** Provides legal counsel in certain types of cases to adults and juveniles who are charged with crimes or otherwise subject to the Court of Common Pleas and who cannot afford private legal services. Must be low income.

**Eligibility:** Services for individuals charged with a crime and are low income.

Fees: None

Hours of Operation:Address:Phone Number:Monday - Friday9 W Market St.(570) 837-42838:30 a.m. - 4:30 p.m.Middleburg, PA 17842Second Number:N/A

#### Website

http://www.snydercounty.org/Pages/default.aspx

#### **DISABILITIES**

#### **Developmental Disabilities Advocacy Network**

**Services:** Protects legal rights of the handicapped; provides information on disability programs and services in communities nationwide.

Eligibility: Services for individuals who are handicapped or who have a disability.

Fees: Varies by service needed

Hours of Operation:Address:Phone Number:Monday - FridayN/A1 (800) 692-74438:30 a.m. - 4:30 p.m.N/A, PA 0Second Number:N/A

#### Website

http://www.disability.gov

# GENERAL/CIVIL

# **North Penn Legal Services**

**Services:** Provides legal representation in civil cases to low income people. Cases such as spouse abuse, child abuse, bankruptcy, utility terminations, evictions and administrative cases.

Eligibility: Must be low income

Fees: None

Hours of Operation:Address:Phone Number:Monday - Friday133 N. 2nd Street(877) 515-77308:30 a.m. - 4:30 p.m.Sunbury, PA 17801Second Number:N/A

Website

http://www.splas.org

#### REFERRAL TO OTHER AGENCIES

# Pennsylvania Bar Association Lawyer Referral Service

**Services:** Pennsylvania Bar Association Lawyer Referral Service matches clients to a Pennsylvania lawyer in a specific area of law. There is no charge for contacting the LRS.

Eligibility: Services for all community members

Fees: None

Hours of Operation:Address:Phone Number:Monday - Friday100 South Street1 (800) 932-03118:00 a.m. - 4:30 p.m.Harrisburg, PA 17108Second Number:N/A

Website

http://www.pabar.org

## **Medical Health**

# HIV/AIDS

#### **AIDS Factline**

**Services:** Hotline that offers information on HIV/AIDS issues and referrals to health centers in Pennsylvania.

Eligibility: Services for all community members

Fees: None

Hours of Operation:Address:Phone Number:Monday-Thursday 8:30a.m.-N/A(800) 662-60807:30p.m., Friday 8:30a.m.-Second Number:5:30p.m., Saturday 9:00a.m.-N/A1:00p.m.

#### Website

http://www.portal.state.pa.us/portal/server.pt/community/hiv\_aids/14241/mission\_statement\_definition\_of\_aids frequently asked questions/558012

#### MEDIAL INSURANCE

#### PAHealthOptions.com

Services: The Pennsylvania Insurance Department's Unbiased Guide to Understanding Insurance.

Eligibility: Services for those seeking medical insurance. Must be uneligible for Medicaid.

Fees: Varies by services needed

Hours of Operation:Address:Phone Number:Monday- SundayN/AN/A24 hours a day

Website:

http://pahealthoptions.org/

#### REFERRAL AND GENERAL ASSISTANCE

#### **Center for Disease Control Hotline**

**Services:** National hotline for information on health issues and diseases, healthy living, emergency preparedness, injury, violence, and safety, environmental health, and workforce safety and health. Can provide referrals to local health resources. Spanish number also available.

Eligibility: Services for community members and spanish speaking community members

Fees: None

Hours of Operation:Address:Phone Number:Monday-FridayN/A(800) 232-46368:00a.m.-8:00p.m.Second Number:(800) 344-7432 (En español)

Website

http://www.cdc.gov/

# **Mental Health**

For mental health assistance, contact the Mental Health/ Intellectual Disability (MH/ID) Forensic Liaison through the Human Services Department. The Forensic Liaison (Criminal Justice) Contacts are also listed in the appendix in the back of the manual. Most counties will have a Forensic Liaison, but for counties that do not, you may contact any of the other agencies listed in the beginning of this manual that provide One- Stop Services. These include the county Coalition, the Community Action, the County Assistance office, the county department of Health, and the Agency on Aging (for senior citizens).

# **Mentoring/Counseling**

#### COUNSELING

# \*See Human Services/ Community Action

#### **M**ENTORING

#### **Gaundenzia Berwick**

**Services:** Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:Address:Phone Number:Varies205 Chestnut St.(570) 752-2985Suite 2Second Number:Berwick, PaN/A

Website:

http://gaudenzia.org

# **Gaundenzia Sunbury Outpatient**

**Services:** Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:Address:Phone Number:Varies39 N. 4th St.(570) 988-1901Sunbury, PASecond Number:N/A

Website:

http://gaudenzia.org

# **Social Security Administration**

# **Social Security Administration**

**Services:** Applications for Social Security Number, Social Security - Income for retirees or survivors, Social Security Disability - Income for disabled workers, Supplemental Security Income (SSI) - Income maintenance for aged (65 or older), blind or disabled persons. Continuing eligibility for Services: Name changes, address changes, marital status, etc. Same agency as listed under Identification.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:Address:Phone Number:Monday- Friday150 Susquehanna Valley Mall1 (800) 772-12139:00 a.m.- 3:00 p.m.DriveSecond Number:WednesdaySelinsgrove, PA 17870N/A9:00 a.m.- 12:00 p.m.

Website

www.socialsecurity.gov/locator

# **Transportation**

## GENERAL ASSISTANCE

#### **USTA (Union-Snyder Transportation Alliance)**

**Services:** Public, Non-profit transpiration alliance which was formed in 1979 to provide consolidated transportation for local human service agencies.

Eligibility: Services for all community members

**Fees:** Depends on type of services.

Hours of Operation:Address:Phone Number:Office Hours:1610 Industrial Blvd.(570) 522-1390Monday-FridaySuite 700Second Number:8:00 a.m. -4:30 p.m.Lewisburg, PA 178371 (877) 877-9021

Transportation Hours: Monday-Friday 6:30 a.m. - 5:00 p.m.

#### Website

http://www.ustatrans.org/Main/index.asp

# Veteran Affairs

#### DIRECTOR OF COUNTY VETERAN OFFICE

#### **Snyder County**

**Services:** Veterans may receive services from any county Veterans Affairs Office. Direct assistance to identify, determine eligibility and assist in the preparation of applications for County, State and Federal veteran's benefits and programs, payment of burial allowances and ensuring grave markers and headstones are properly requested and placed for each deceased County Veteran, provide direct application for State programs like Real Estate Tax Exemption, Veterans Emergency Assistance, Blind and Paralyzed Pensions and Education Gratuity for veterans who are currently rated a 100% permanent and total

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation:	Address:	Phone Number:
Monday- Thursday	9 West Market Street	(570) 837-4277
8:30 a.m 11:30 a.m.	Middleburg, PA 17842	Second Number:
12:00 p.m 3:30 p.m.		N/A

#### Website

http://www.snydercounty.org/Pages/default.aspx

#### VA MEDICAL CENTER

#### **Lebanon VA Medical Center**

Services: Veterans may receive services from their closest VA Medical Center. Agent Orange Clinic, Audiology and Speech Pathology, Canteen, Care Coordination, Chapel, Community Nursing Home Care, Compensation and Pension, Dental, Hospice, MOVE!, Medical Foster Home, Military Sexual Trauma, My HealtheVet, Pharmacy, Pulmonary Rehabilitation, Radiology, Respiratory Care, Retail Store, Smoking Cessation, Speech Pathology Suicide Prevention, Telehealth, Weterans Affairs Employee Association (VAEA), Veterans Activity Center

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation:	Address:	Phone Number:
Monday- Friday	1700 South Lincoln Avenue	(717) 272-6621
8:00 a.m 4:30 p.m.	Lebanon, PA 17042	Second Number:
		1 (800) 409-8771

#### Website

http://www.lebanon.va.gov/

#### VA VET CENTER

#### Williamsport Vet Center

**Services:** Veterans may receive services from their closest VA Vet Center. Services include individual counseling, group counseling, marital and family counseling, bereavement counseling, medical referrals, assistance in applying for VA Benefits, employment counseling, guidance and referral, alcohol/drug assessments, information and referral to community resources, military sexual trauma counseling & referral, outreach and community education for veterans who were in combat and their families, too.

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation:Address:Phone Number:Monday- Friday49 East Fourth Street(570) 327-52818:00 a.m.- 4:30 p.m.Suite 104Second Number:Williamsport, PA 17701N/A

#### Website

http://www.vetcenter.va.gov/

#### **Crisis Hotlines**

#### \*\*911\*\*

Dial "911" on any phone for police, fire, and ambulance emergencies.

**Phone Number: 911** 

#### **Domestic Violence Hotline**

The National Domestic Violence Hotline creates access by providing 24-hour support through advocacy, safety planning, resources and hope to everyone affected by domestic violence.

**Phone Number:** 1 (800) 932-4632

#### **Mental Health Services/Suicide Hotline**

The National Suicide Prevention Lifeline is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress.

Phone Number: 1 (800) 273-8255

#### **Addiction Hotlines**

#### **Tobacco Quitline**

Some of the state-level initiatives include a telephone quitline, efforts to counter tobacco marketing, surveillance of tobacco sales to minors, promotion of clinical-practice guidelines for assessment and treatment of tobacco addiction and program evaluation.

Phone Number: (877) 724-1090

#### **Cocaine Hotline**

You can expect a friendly, understanding, and supportive voice to answer you when you finally decide to call a hotline for cocaine addiction help, and will explain to you the types of cocaine addiction treatment available that will put you on the right track towards rehabilitation.

**Phone Number:** 1 (866) 777-0983

#### Sex and Love Addicts Anonymous Hotline (National)

Guidance that is offered to anonymous users in overcoming significant problems related to sexual addiction.

**Phone Number:** 1 (800) 977-4325

#### **Gambling Hotline (National)**

The network is a single national access point to local resources for those seeking help for a gambling problem. The network consists of 28 call centers which provide resources and referrals for all 50 states, Canada and the US Virgin Islands. Help is available 24/7 and is 100% confidential.

Phone Number: 1 (800) 522-4700

#### **Other Hotlines**

#### **PA Prison Society**

The organization promotes humane and restorative corrections by serving thousands of prisoners, exprisoners and their family members each year through direct services and programs. They provide re-entry services including employment search, parenting programs, and more.

Phone Number: (215) 564-6005

Website: <a href="http://philadelphia.pa.networkofcare.org/ps/index.aspx#">http://philadelphia.pa.networkofcare.org/ps/index.aspx#</a>

#### **American Educational Services**

American Education Services (AES) was established by the Pennsylvania Higher Education Assistance Agency (PHEAA) to guarantee and service a variety of Federal Family Education Loan Program (FFELP) and private (alternative) student loan products for our lending partners through out the nation. PHEAA conducts its student loan servicing activities nationally as AES and FedLoan Servicing.

Phone Number: 1 (800) 233-0557
Website: http://aessuccess.org/

#### **Cancer Factline/Institute**

Information specialists are available to help answer your cancer-related questions whether you are a patient, family member or friend, health care provider, or researcher.

Phone Number: 1 (800) 422-6237
Website: http://www.cancer.gov/

#### **Sexually Transmitted Diseases**

Provides information, materials and referrals concerning sexually transmitted infections. Specialists will answer questions via phone or e-mail on transmission, risk reduction, prevention, testing and treatment.

Phone Number: 1 (800) 227-8922

# **Long Term Care Helpline**

Provides quick access to information about the many long term living services and planning resources available for people over the age of sixty and adults with physical disabilities throughout Pennsylvania.

Phone Number: 1 (866) 286-3636

#### **Statewide Resources**

#### STATE WIDE HOUSING RESOURCES

#### **PA Housing Search**

Search affordable and government funded housing throughout the state

Phone Number: 1 (877) 428-8844

Website: www.pahousingsearch.com

#### STATE WIDE FOOD RESOURCES

#### **Central PA Food Banks**

Online search for local food banks in Central PA (serves 27 counties)

**Phone Number:** (717) 564-1700

Website: http://www.centralpafoodbank.org/PartnerAgencies/LocateFoodAssistance.aspx

#### **Feeding America**

Online search for local food banks

Phone Number: N/A

Website: <a href="http://feedingamerica.org/foodbank-results.aspx?state=PA">http://feedingamerica.org/foodbank-results.aspx?state=PA</a>

#### **PA Food Pantries**

Online search for local food pantries

Phone Number: N/A

Website: <a href="http://www.foodpantries.org/st/pennsylvania">http://www.foodpantries.org/st/pennsylvania</a>

#### **PA Hunger Action Center**

The Pennsylvania Hunger Action Center works to end hunger and increase opportunities for all Pennsylvanians

**Phone Number:** 1 (800) 634-2033

Website: www.pahunger.org

# STATE WIDE LGBTQIA RESOURCES

(Lesbian, Gay, Bi-Sexual, Transgender, Questioning/Queer, Intersex/ Asexual/Ally)

#### **Central PA-LGBT Center**

Website: http://www.centralpalgbtcenter.org/

#### **Eastern PA- Pennsylvania Diversity Network**

Website: http://www.padiversity.org/

#### Western PA- The Gay and Lesbian Community Center (GLCC) Pittsburgh

Website: <a href="http://www.glccpgh.org/">http://www.glccpgh.org/</a>

# SPANISH RESOURCES (EN ESPAÑOL)

#### PA Housing Search en Español

Search affordable and government funded housing throughout the state en Español

**Phone Number:** 1 (877) 428-8844

Website: http://www.pahousingsearch.com/index.html.ESP

#### "Su Familia" National Hispanic Family Health Help Line

Offers Hispanic consumers free and reliable health information. They can refer callers to local health care providers and federally supported health programs.

Phone number: 1 (866) 783-2645

Website: http://www.hispanichealth.org/resource/help.aspx

#### **Nacional Español AIDS Hotline**

**Phone Number:** 1 (800) 344-7432

#### VICTIM ADVOCATE

#### Office of the Victim Advocate

The purpose of the Victim Advocate is to represent the rights and interests of crime victims before the Board of Probation and Parole and the Department of Corrections, The Office of the Victim Advocate also provides notification to crime victims of the potential for inmate release and opportunity to provide testimony, notification of the inmate's movement within the correctional system, referrals for crime victims to local programs, basic crisis intervention and support, general information on the status and location of the inmate as allowed by law, and notification of the expiration of an inmate's maximum sentence or date of execution, if applicable, as well as preparation of a victim who chooses to witness an execution.

Phone Number: (800) 322-4472
Website: www.ova.state.pa.us

# PENNSYLVANIA 2-1-1



Do you need help finding community resources?

#### Call 2-1-1

This provides information on a broad range of services, including child care, after-school programs, food banks, elderly care, basic needs, health services, and much more.\*

#### 2-1-1 is a FREE service

Available Monday through Friday

7:00 a.m. to 6:30 p.m.



\*NOTE: Not all counties have complete resource listings for 2-1-1. Please call for more information.

#### **Other Resource Directories**

#### Aunt Bertha Online national resource search engine

Website: https://www.auntbertha.com/

#### **CSG Justice Center- the National Reentry Resource Center**

Website: http://oldrm-nrrc.csgjusticecenter.org/

#### **FairShake**

Website: <a href="http://www.fairshake.net/">http://www.fairshake.net/</a>

#### **Homeless Shelter Directory**

Website: <a href="http://www.homelessshelterdirectory.org/pennsylvania.html">http://www.homelessshelterdirectory.org/pennsylvania.html</a>

#### **Human Services**

Website: http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx

#### Juvenile Law Center PA County Resource Guide

Website: http://www.jlc.org/resources/county-resource-guide

#### **Salvation Army**

Website: <a href="http://www.salvationarmyusa.org/usn/www">http://www.salvationarmyusa.org/usn/www</a> usn 2.nsf/vw-local/Programs

#### **Veterans Resource Directory**

#### Website:

http://www.dmva.state.pa.us/portal/server.pt/community/veterans\_online\_resource\_directory/12971

# Appendix

County	*MH/MR	E-Mail Addresses	Telephone number
	Administrator		
	CJ Contacts		
Allegheny	Mary Jo Dickson	MaryJo.Dickson@AlleghenyCounty.u	412-350-4280
	Leigh Bergstresser	<u>s</u>	412-350-4293
	Michael Nock	Leigh.Bergstresser@AlleghenyCounty	412-350.7337
	*Don Clark	.us	412-350-7337
		Michael.nock@AlleghenyCounty.us	
		Don.Clark@AlleghenyCounty.us	
Armstrong/Indiana	*Tammy Calderone	tlcalder@aimhmr.net	724-548-3451
	Joe Bujdos	jbujdos@aimhmr.net	724-548-3451
Beaver	*Gerard Mike	gmike@bcbh.org	724-847-6225
	Marilyn Huber	mkhuber@bcbh.org	724-847-6225
Bedford/Somerset	*Randy Hay	randyh@besmhmr.dst.pa.us	814-443-4891
	Tom Bender	brents@besmhmr.dst.pa.us	814-443-4891
	Brent Smith	tomb@besmhmr.dst.pa.us	814-443-4891
Berks	*Edward B. Michalik	emichalik@countyofberks.com	610-478-3271
	Julie Lisney	jlisney@sam-inc.org	x6583
	Mary Hennigh	mhennigh@countyofberks.com	610.236.0530
			610-478-3271
			x6589
Blair	*James Hudack	jhudack@blairco.info	814-693-3046
	Theresa Rudy	trudy@blairco.info	x1480
			814-693-3046
			x1481
Bradford/Sullivan	*Ron Schell	schellr@mail.bradfordco.org	570-265-1760
	Joseph Vermilya	vermilyaj@mail.bradfordco.org	570-265-1760
Bucks	*Mary Beth	mbm@co.bucks.pa.us	215-444-2800
	Mahoney	cabamford@co.bucks.pa.us	215-442-0760
	Carol Bamford		
	Forensic		
	Coordinator		
	Southeast Regional		
	Coordination Office	Regional.mh@verizon.net	610-313-0924
		dbeauchamp@pmhcc.org	610-313-5520
	Tory Bright		
	<b>Daniel Beauchamp</b>		
Butler	*Carmine A.	cscotece@co.butler.pa.us	724-284-5114
	Scotece Charles		
	"Marty" Fleischer	cfleisch@co.butler.pa.us	724-284-5200
	Amy Peters (MH	APeters@co.butler.pa.us	724-284-5114
	Director)		
Cambria	*Peter Kosanovich	pkosanovich@co.cambria.pa.us	814-534-2800
	Greg Galinis	ggalinis@co.cambria.pa.us	

Cameron/Elk	Linda Thompson	Ithompson@cemhmr.com	814-772-8016 x141
	Judy Smith (MH	jcsmith@cemhmr.com	014 770 0016 v106
Carbon/Monroe/	Director) *Sheila Theodorou	stheodorou@cmpmhmr.cog.pa.us	814-772-8016 x136 570-420-1900
Pike		jwilliam@cmpmhmr.cog.pa.us	570-420-1900
_	Jennifer Williams		
Centre	*Carol Waltz	cjwaltz@co.centre.pa.us	814-355-6782
Chastan	Amy Miller	asmille@co.centre.pa.us	040 044 0005
Chester	*Gary Entrekin	gentrekin@chesco.org	610-344-6265
	Candy Laverty	ccraig@chesco.org	610-344-6265
	Forensic		
	Coordinator		
	Southeast Regional		
	Coordination Office		
	Occidination Office	Regional.mh@verizon.net	610-313-0924
	Tory Bright	dbeauchamp@pmhcc.org	610-313-5520
	Daniel Beauchamp	about on a mp & printoo.org	010 010 0020
Clarion	*Nancy Jeannerat	njeannerat@clarioncountydhs.org	814-226-6252 x576
Clarion	Kerry Kifer	kkifer@clarioncountydhs.org	814-226-1081
	Jessica Moore	jmoore@sam-inc.org	0112201001
Clearfield/Jefferson	*Susan Hartzfeld	shartzfeld@ccc-j.com	814-371.5100
Oloumola, concreti	Bill Mendat	bmendat@cljmhmr.com	814-265-1060 ext.
	Jiii Worldat	SHORIGAT COMMITTEE	358
Columbia/Montour/	*Philip T. Keating	pkeating@cmsu.org	570-275-5422
Snyder/Union	Richard Beach	rbeach@cmsu.org	570-275-4422
Crawford	*Mark Weindorf	mweindorf@co.crawford.pa.us	814-373-2618
	Gail Kelly	gkelly@co.crawford.pa.us	814-373-2605
	Stephanie Ace	sace@co.crawford.pa.us	814-373-2674
Cumberland/Perry	*Silvia Herman	Sherman@ccpa.net	717-240-6320
,	Silvia Herman	sherman@ccpa.net	717-240-6320
	Scotte Thomas	sthomas@hsh.org	717-763-3012
	Jeremy Helm	JNHELM@hsh.org	
Dauphin	*Dan Éisenhauer	deisenhauer@dauphinc.org	717-780-7050
,	Rose Schutlz	rschultz@dauphinc.org	717-780-7050
Delaware	Steve Akpunonu	akpunonus@co.delaware.pa.us	610-713-2365
	Bill Chambers (MH	chambersw@co.delaware.pa.us	610-713-2365
	Director)	distefanoj@co.delaware.pa.us	610-713-2375
	Jonna DiStefano		
			(F) 610-713-2368
	Forensic		(F) 610-713-2378
	Coordinator		
	Southeast Regional		
	Coordination Office		
		Regional.mh@verizon.net	610-313-0924
	Tory Bright	dbeauchamp@pmhcc.org	610-313-5520
	Daniel Beauchamp		
Erie	*Shari Gross	sgross@eriecountydhs.org	814-451-6826
	Sheila Silman	ssilman@eccaremgt.org	814-528-0727

Fayette	*Lisa Ferris-Kusniar	LFK@FCBHA.org	724-430-1370
. ayono	Clinton Anderson	ClintonAnderson@FCBHA.org	724-430-1370
		<u></u>	
Forest/Warren	*Mary Kushner	kushnerm@wc-hs.org	814-726-2100
1 01000 11011	Julie Hammond	hammondj@wc-hs.org	814-726-8430
			814-730-19766
			(cell)
			814-7262100
Franklin/Fulton	*Claire Hornberger	cehornberger@co.franklin.pa.us	717-264-5387
	Melyssa Flud	mhflud@co.franklin.pa.us	717-264-9513
Greene	*Karen Bennett	kbennett@co.greene.pa.us	724-852-5276
	Dean Virgili	dvirgili@co.greene.pa.us	724-852-5276
Huntington/Mifflin/	*Chris Wysocki	Chris.wysocki@hmjmhmr.org	717-242-6467
Juniata	Bob Henry	Bob.henry@hmjmhmr.org	717-242-6467 ext.
	,	Bob.nemy@mmmm.org	107
Lackawanna/	*Stephen Arnone	arnones@lsmhmr.org	570-346-5741
Susquehanna	James Martin	martinj@lsbhidei.org	570-346-5741
Lancaster	*James Laughman	laughmaj@co.lancaster.pa.us	717-299-8021
	Jim Commins	jcommins@state.pa.us	717-295-3506
Lawrence	*John Klenotic	johnk@lawrence.swsix.com	724-658-2538
<del> </del>	Scott Baldwin	sbaldwin@humanservicescenter.net	724-658-3578 x196
Lebanon	*Kevin Schrum	kschrum@lebcnty.org	717-274-3415
Lehigh	Tim Boyer	timeboyer@lehighcounty.org	610.782.3551
	Drew Taylor	sdrewtaylor@lehighcounty.org	
	Kerri Miller	kerrimiller@lehighcounty.org	040 700 0550
	Richard Orlemann	richardorlemann@lehighcounty.org	610.782.3553
Luzerne/Wyoming	*Pete Rubel	prubel@mhmr.luzerne.pa.us	570-825-9441
. /0!: 1	Bill Anzolane	wanzalone@mhmr.luzerne.pa.us	570-825-9441
Lycoming/Clinton	*Deborah Duffy	dduffy@joinder.org	570-323-6467
N.A	Jim Wilkerson	jwilkerson@joinder.org	570-326-7895
Mercer	*Catherine Main	cmain@mercercountybhc.org	724-662-6715
NA 17	Jim Melvin	jmelvin@mercercountybhc.org	724-662-2230
McKean	* Duane Wolfe	dbwolfe@mckeancountypa.org	814-887-3350
Montgomery	*Eric Goldstein	EGoldste@montcopa.org	040.070.0040
	Tom Costello	tcostell@mail.montcopa.org	610-278-3642
	Donald Klein, Ph.D	dkline@mces.org	
	Forencie		
	Forensic Coordinator		
	Southeast Regional		
	Coordination Office		
		Regional.mh@verizon.net	610-313-0924
	Tory Bright	dbeauchamp@pmhcc.org	610-313-5520
	Daniel Beauchamp	aboddonamp @pmnoo.org	010 010 0020
Northampton	*Wendy Heatley	Wheatley@northamptoncounty.org	610-974-7507
τοιτιαπρισπ	Brian Watson	bwatson@northamptoncounty.org	010 07 <del>4</del> -1001
			570 000 4404
Northumherland	*.ludith C. Davis	Licdavis@norrycona net	5/()-988-4434
Northumberland	*Judith C. Davis Glenda Bonetti- D/A	<u>icdavis@norrycopa.net</u> gbonetti@norrycopa.net	570-988-4434 570-495-2154

Philadelphia	*Michael J. Covone	Michael.covone@phila.gov	215-685-5459
	Margaret Minehart	Margaret.minehart@phila.gov	215-685-5459
	Mary Jordan	mjordan@pmhcc.org	x5521
	Hazel Dacus	hdacus@pmhcc.org	215-546-0300
			x3385
			215-546-0300
			x3255
Potter	*James Kockler	jkockler@pottercountyhumansvcs.org	814-544-7315
	Melissa Gee	mgee@pottercountyhumansvcs.org	
Schuylkill	*Dan McGrory	dmcgrory@co.schuylkill.pa.us	570-621-2890 x14
	Keith Semerod	ksemerod@co.schuylkill.pa.us	570-621-2890 x13
Tioga	*Max Harrison	mharrison@tiogahsa.org	570-724-5766
	Dennis Stager	dstager@tiogahsa.org	570-724-5766
Venango	*Jayne Romero	jromero@co.venango.pa.us	814-432-9753
	Kim Woods	KSWoods@co.venango.pa.us	814-432-9100
Washington	* <mark>Janice Taper</mark>	taperj@co.washington.pa.us	724-228-6832
Wayne	*Carol Wilson	cwilson@co.wayne.pa.us	570-253-9200
Westmoreland	*Austin Breegla	breegla@westmoreland.swsizx.com	724-830-3617
	Phyllis Knott	knottp@westmoreland.swsix.com	724-830-3620
York/Adams	*Steve Warren	sawarren@york-county.org	717-771-9618
	Raye DeShields	RJDeShields@york-county.org	717-771-9618
	Terry Moloney	tmoloney@pa.gov	717-705-1600
OMHSAS	Jessica	<u>ireichenba@pa.gov</u>	717-772-7415
	Reichenbach		
Norristown Office	Thomasina	tbouknight@pa.gov	610-313-5844
	Bouknight		
Scranton Office	Leigh Ann Ksiazek	leksiazek@pa.gov	570.963.4944
Harrisburg Office	Greg Crosson	gcrosson@pa.gov	717-772-7828
Pittsburgh Office	Raymond Jaquette	rjaquette@pa.gov	412 565-7825
Torrance State	Lynn Gasbarre	lgasbarre@pa.gov	724.675.2113
Hopsital-			
Regional			
Forensic Psych.			
Center			
Norristown State	Halimah McKnight	hamcknight@pa.gov	610.313.5655
Hospital-			
Retional Forensic			
Psych. Center			

# INDEX

WHAT ARE ONE-STOP SHOPS?6
RE- ENTRY COALITION9
AGENCIES THAT PROVIDE ONE-STOP SERVICES9
United Way       9         Greater Susquehanna Valley United Way       9         Agency on Aging       9         Union/Snyder County Agency on Aging, Inc.       9         Child Care Information Services       10         Snyder County       10         Community Action       10         Union-Snyder Community Action Agency       10         County Assistance Office       11         Snyder County Assistance Office       11         PA CareerLink       11         Snyder County CareerLink       11
PA Department of Health State Health Center 12 Snyder Health Center12
CHILDREN AND FAMILY13
Family Support Alliance
DOMESTIC VIOLENCE14
Susquehanna Valley Women in Transition14
DRUG AND ALCOHOL15
Single County Authority
AA.org
EMPLOYMENT17
Office of Vocational Rehabilitation
FOOD/CLOTHING19

Food Bank	19
Trehab Food Bank	19
HOUSING	20
General Assistance/ Multi-program	20
USDA Rural Development- Lycoming County	
Office	20
Public Housing/ Financial Assistance	20
Snyder County Housing Authority	20
IDENTIFICATION	21
Driver's License/ Photo ID	21
PennDOT Photo & Exam Center	21
Social Security Card	21
Social Security Office	21
LEGAL ASSISTANCE	22
Child Care	22
Domestic Relations	22
Criminal	22
Snyder County Public Defender	22
Disabilities	23
Developmental Disabilities Advocacy Netwo	rk 23
General/Civil	23
North Penn Legal Services	23
Referral to Other Agencies	24
Pennsylvania Bar Association Lawyer Referra	al
Service	24
MEDICAL HEALTH	25
HIV/AIDS	25
AIDS Factline	25
Medial Insurance	25
PAHealthOptions.com	25
Referral and General Assistance	26
Center for Disease Control Hotline	26
MENTAL HEALTH	27
MENTORING/COUNSELING	28
Counseling	28
*See Human Services/ Community Action	
Mentoring	
Gaundenzia Berwick	
Gaundenzia Sunbury Outnatient	29

SOCIAL SECURITY ADMINISTRATION	.30
Social Security Administration	30
TRANSPORTATION	.31
General Assistance	.31
USTA (Union-Snyder Transportation Alliance)	31
VETERAN AFFAIRS	.32
Director of County Veteran Office	.32
Snyder County	32
VA Medical Center	.33
Lebanon VA Medical Center	33
VA Vet Center	.33
Williamsport Vet Center	33
CRISIS HOTLINES	
**911**	
Domestic Violence Hotline	
Mental Health Services/Suicide Hotline	
ADDICTION HOTLINES	.34
Tobacco Quitline	34
Cocaine Hotline	34
Sex and Love Addicts Anonymous Hotline	
(National)	34
Gambling Hotline (National)	34
OTHER HOTLINES	.35
PA Prison Society	35
American Educational Services	35
Cancer Factline/Institute	35
Sexually Transmitted Diseases	35
Long Term Care Helpline	35
STATEWIDE RESOURCES	.36
State Wide Housing Resources	.36
PA Housing Search	36
State Wide Food Resources	.36
Central PA Food Banks	36
Feeding America	36
PA Food Pantries	36
PA Hunger Action Center	36
State Wide LGBTQIA Resources	.37
Central PA- LGBT Center	37
Eastern PA- Pennsylvania Diversity Network	37
Western PA- The Gay and Lesbian Community	
Center (GLCC) Pittsburgh	37

Spanish Resources (en Español)	37
PA Housing Search en Español	37
"Su Familia" National Hispanic Family Healt	
Line	37
Nacional Español AIDS Hotline	37
Victim Advocate	38
Office of the Victim Advocate	38
Pennsylvania 2-1-1	39
OTHER RESOURCE DIRECTORIES	40
Aunt Bertha	40
CSG Justice Center- the National Reentry	
Resource Center	40
FairShake	40
Homeless Shelter Directory	40
Human Services	40
Juvenile Law Center	40
Salvation Army	40
Veterans Resource Directory	40
APPENDIX	<b>4</b> 1
INDEX	45