



**pennsylvania**  
DEPARTMENT OF CORRECTIONS

***RESOURCE MANUAL***

**FOR**

***SUCCESSFUL TRANSITION***

**BACK TO NORTHUMBERLAND COUNTY**





COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF CORRECTIONS

You are returning to your community, friends and family and will need resources to make the transition easier. We are providing a community resource guide to you which lists contact information for these organizations. Some areas that you will find helpful include parole, education, crisis intervention, training, employment, AA, NA, parenting/child care, health care, and mental health.

Every day is an opportunity to make a decision that will positively or adversely affect your life and those around you. I hope you will utilize the resources to support those positive decisions. I wish you every success in your life.

Sincerely,

A handwritten signature in black ink, appearing to read "John E. Wetzel", written over a horizontal line.

John E. Wetzel  
Secretary of Corrections

## **Are you returning home to a county in Pennsylvania?**

### **Here's some help.....**

This resource guide has been created by the Pennsylvania Department of Corrections with help from local agencies, government departments, and county personnel that all participate in the statewide reentry initiative.

Information in this guide has been verified and is accurate as of August 2013. This guide can be updated as needed. Send any changes and corrections regarding removal or additions of resources to [ra-crdocreentrydirec@pa.gov](mailto:ra-crdocreentrydirec@pa.gov).

Returning home can be difficult – we hope that this guide helps you to find local resources that will help you succeed in your future endeavors!

### **When you are released, take it one day at a time...**

- ✓ See your parole agent as required
- ✓ Obtain steady employment
- ✓ Treat others with respect
- ✓ Be a positive role model
- ✓ Avoid situations that involve drugs and alcohol
- ✓ Continue treatment programs and don't give up!
- ✓ Be responsible and know the consequences of your actions
- ✓ Stay in control of your finances
- ✓ Avoid negative influences
- ✓ Volunteer to give back to the community
- ✓ Be in control of your emotions
- ✓ Surround yourself with positivity

And finally.....

**It is up to YOU to get the help you need.**

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## What Are One-Stop Shops?

“One-Stop Shops” are key referral agencies to other resources and other service agencies. They may also provide the service(s) directly. They can provide both information and support in finding available resources in your community. Certain agencies are able to provide you with assistance, while others will help you get to where you need to go! Please read the individual descriptions for more information.

### Re-entry Coalitions

Coalitions are available on a regional and/or county basis and are one-stop referral and assistance groups specifically responsible for providing information and/or services to returning citizens. Not every county has a re-entry coalition, but they are being formed throughout to Commonwealth of Pennsylvania. Every coalition varies in its makeup, including an assortment of government and community agencies. These coalitions are intent on making the transition from incarceration to the community easier for all involved. They may provide mentoring services, education and employment services, emergency assistance, housing assistance, and more. For assistance, start by calling your coalition if it is listed and asking what services they are currently offering.

### Agency on Aging

Agencies on Aging provide services to older adults including, information & referral placement, personal care, home support, counseling, protection, legal, family support program, long-term care assessment and management and alternative Community Care Services. Age restrictions regarding senior citizenship will vary by county, but information and referral placement can be given regardless of age.

[http://www.aging.state.pa.us/portal/server.pt/community/department\\_of\\_aging\\_home/18206](http://www.aging.state.pa.us/portal/server.pt/community/department_of_aging_home/18206)

### Child Care Information Services

Child Care Information Services (CCIS) agencies are the hub of child care information in your local area. CCIS agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. For all of your child care questions and needs, contact the CCIS agency for your local area or call the Child Care Works Helpline at 1-877-4-PA-KIDS.

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

### Community Actions

Community Action Agencies work to empower families and individuals, giving them the opportunity to gain the skills and confidence they need to succeed. They provide a variety of both public and private programs for community members based on need and availability. Community Actions also provide information on and recommendations/referrals to other resources in the county. They may provide housing assistance, emergency food/shelter, employment services, utility assistance, financial assistance and more. Start by calling for assistance and help in finding available resources in the community.

<http://www.thecaap.org/>

### **County Assistance Offices**

County Assistance Offices help you to apply for and renew your government benefits from the comfort of your home, provide the online resources for cash assistance such as Temporary Assistance for Needy Families (TANF), have access to the Supplemental Nutrition Assistance Program (SNAP) for food assistance, help with child care, health care coverage, home heating assistance (LIHEAP), school meals, and have resources for Women and long-term living services. Other general services provided.

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

### **Human Services**

The county departments of Human Services provide social services to meet the needs of all citizens. These services are provided through the Divisions of Area Agency on Aging, Children, Youth & Families, Drug & Alcohol, Mental Health/Intellectual Disability, and Veterans Affairs. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

<http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

### **PA CareerLink**

PA CareerLinks help if you are interested in career assistance (finding a job, looking for a better job, improving job skills) or seeking vocational rehabilitation services. It enables you to search for job openings, create a résumé, apply for jobs online, research career information or vocational rehabilitation services.

<https://www.cwds.state.pa.us/>

### **PA Department of Health- State Health Center**

The Department of Health State Health Centers support outreach, education, prevention and treatment services across a variety of program areas. They can also provide information and referral to other resources and other health agencies. Community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

<http://www.northumberlandco.org/>



## Re- Entry Coalition

As of August 2013 a formal re-entry coalition has not been identified for Northumberland County

## Agencies That Provide One-Stop Services

### UNITED WAY

#### Danville Area United Way

**Services:** Free Information and Referrals to other agencies

**Eligibility:** Services for community members

**Fees:** None

**Hours of Operation:**

Varies

**Address:**

116 Mill St.  
Danville, PA 17821

**Phone Number:**

(570) 275-4470

**Second Number:**

N/A

**Website**

N/A

#### Greater Susquehanna Valley United Way

**Services:** Free Information and Referrals to other agencies in the Greater Susquehanna Valley

**Eligibility:** Services for community members

**Fees:** None

**Hours of Operation:**

Varies

**Address:**

335 Market St.  
Suite 2A  
Sunbury, PA 17801

**Phone Number:**

(570) 988-0993

**Second Number:**

N/A

**Website**

<http://www.gsvuw.org/>

## Lower Anthracite Region United Way

**Services:** Free Information and Referrals to other agencies

**Eligibility:** Services for community members

**Fees:** None

**Hours of Operation:**

Varies

**Address:**

2 E. Arch St.  
Suite 306  
Shamokin, PA 17872

**Phone Number:**

(570) 644-1894

**Second Number:**

N/A

**Website**

N/A

## AGENCY ON AGING

### Northumberland County AAA

**Services:** Provides services to senior citizens including, information & referral placement, personal care, home support, counseling, protection, legal, Family Caregiver Support Program, Long-term Care Assessment and Management Program and Alternative Community Care Services.

**Eligibility:** Services for Senior Citizens

**Fees:** General information provided for free. Other services may have various fees

**Hours of Operation:**

Monday-Friday  
8:30 a.m. - 4:30 p.m.

**Address:**

322 North 2nd Street  
Building B, First Floor  
Sunbury, PA 17801

**Phone Number:**

(570) 495-2395

**Second Number:**

1 (877) 622-2251

**Website**

<http://www.ncaging.org>

## CHILD CARE INFORMATION SERVICES

### Northumberland County

**Services:** Child Care Information Services provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. They also administer the Child Care Works subsidized child care program.

**Eligibility:** Services for parents

**Fees:** General information provided for free. Other services may have various fees

**Hours of Operation:**

Monday - Friday  
7:30 a.m. - 5:00 p.m.

**Address:**

1070 Market Street  
Sunbury, PA 17801

**Phone Number:**

(570) 275-3996

**Second Number:**

1 (866) 698-2247

**Website**

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

## COMMUNITY ACTION

### Central Susquehanna Opportunities, Inc.

**Services:** Community Actions provide information and referrals for community services and resources for all basic needs. Depending on the county, Community Actions may also have their own various services as well; call for more information.

**Eligibility:** Services for all community members

**Fees:** General information provided for free. Other services may have various fees

**Hours of Operation:**

Hours vary by service

**Address:**

2 East Arch Street  
Suite 313  
Shamokin, PA 17872

**Phone Number:**

(570) 644-6575

**Second Number:**

N/A

**Website**

[www.censop.com](http://www.censop.com)

## COUNTY ASSISTANCE OFFICE

### Northumberland County Assistance Office

**Services:** You can apply for and renew your benefits from the comfort of your home using COMPASS, the online resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, Low-Income Home Energy Assistance Program (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

**Eligibility:** Services for community members in need

**Fees:** General information provided for free. Other services may have various fees

|  |   |   |
|--|---|---|
| <b>Hours of Operation:</b><br>Monday - Friday<br>7:30 a.m. - 5:00 p.m. | <b>Address:</b><br>320 Chestnut Street<br>Sunbury, PA 17801 | <b>Phone Number:</b><br>(570) 988-5900<br><b>Second Number:</b><br>1 (800) 368-8390 |
|--|---|---|

#### Website

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

## HUMAN SERVICES

### County of Northumberland Human Services

**Services:** The Human Service office oversees various government agencies. They provide information and referrals to these agencies and other agencies in the county. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

**Eligibility:** Services for all community members

**Fees:** None

|  |  |   |
|--|--|---|
| <b>Hours of Operation:</b><br>Monday-Friday<br>9:00 a.m. - 4:30 p.m. | <b>Address:</b><br>201 Market St.<br>Sunbury, PA 17801 | <b>Phone Number:</b><br>(570) 988-4100<br><b>Second Number:</b><br>1 (800) 692-4332 |
|--|--|---|

#### Website

[www.norrycopa.net](http://www.norrycopa.net)

## PA CAREERLINK

### Northumberland County CareerLink

**Services:** Commonwealth Workforce Development System (CWDS) enables you to search for job openings, create a résumé, apply for jobs online, research career information or request vocational rehabilitation services.

**Eligibility:** Services for community members

**Fees:** None

**Hours of Operation:**  
Monday, Tuesday, Thursday and  
Friday  
8:30 a.m. - 4:30 p.m.  
Wednesday  
9:00 a.m. - 4:30 p.m.

**Address:**  
225 Market St  
Sunbury, PA 17801

**Phone Number:**  
(570) 988-7300  
**Second Number:**  
N/A

**Website**

<https://www.cwds.state.pa.us/>

## PA DEPARTMENT OF HEALTH STATE HEALTH CENTER

### Northumberland Health Center

**Services:** It licenses and regulates a variety of health facilities, such as hospitals, nursing homes, ambulatory surgical facilities and other in-patient and out-patient facilities. In addition, the Department supports outreach, education, prevention and treatment services across a variety of program areas including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

**Eligibility:** Services for those seeking medical assistance.

**Fees:** Depends on your health insurance, and services needed.

**Hours of Operation:**  
Monday-Friday  
8:00 a.m. -4:30 p.m.

**Address:**  
247 Pennsylvania Avenue  
Sunbury, PA 17801

**Phone Number:**  
(570) 988-5513  
**Second Number:**  
N/A

**Website**

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

## FAMILY SUPPORT ALLIANCE

### Family Support Alliance Helpline

**Services:** PA Family Support Alliance is a statewide child abuse prevention and family support program. The Family Support Alliance may provide returning citizen-specific services, such as Parenting classes. They provide professional training as well as training for parents locally.

**Eligibility:** Services for parents.

**Fees:** None

**Hours of Operation:**

Monday-Friday  
8:00a.m.-4:30p.m.

**Address:**

Please call to receive referral  
and address

**Phone Number:**

(800)448-4906

**Second Number:**

**Website**

<https://www.pa-fsa.org/>

## WOMEN, INFANTS, AND CHILDREN (WIC)

### WIC Helpline

**Services:** Statewide helpline to find the Women, Infants, and Children (WIC) office nearest to you. WIC is a federally funded program that provides healthy supplemental foods and nutrition services for pregnant women, postpartum and breastfeeding women, infants and children under age five in a supportive environment.

**Eligibility:** Services for parents.

**Fees:** None

**Hours of Operation:**

Monday-Friday  
8:30a.m.-4:00p.m.

**Address:**

N/A

**Phone Number:**

(800) 942-9467

**Second Number:**

**Website**

[www.pawic.com](http://www.pawic.com)

## Domestic Violence

### Susquehanna Valley Women in Transition

**Services:** Emergency Shelter, Legal counseling, adult counseling, child counseling, support groups, and community outreach for victims of domestic violence or sexual assault

**Eligibility:** Services for those who are victims of domestic violence

**Fees:** Shelter is free, most other services are no-/ low-cost

**Hours of Operation:**

Monday-Friday  
8:00 a.m. - 4:00 p.m.

**Address:**

Call for information

**Phone Number:**

(570) 644-4488

**Second Number:**

1-800-850-7948

**Website**

[www.svwit.org](http://www.svwit.org)

## Drug and Alcohol

### SINGLE COUNTY AUTHORITY

#### Northumberland County Drug and Alcohol Program

**Services:** Educating the client in the skills necessary to achieve and maintain self-sufficiency and recovery from substance use/abuse disorders.

**Eligibility:** Services for community members

**Fees:** None

**Hours of Operation:**

Monday - Friday  
8:30 a.m. - 4:30 p.m.

**Address:**

217 North Center Street  
Sunbury, PA 17801

**Phone Number:**

(570) 495-2154

**Second Number:**

N/A

**Website**

[http://www.portal.state.pa.us/portal/server.pt/community/need\\_help\\_now\\_/20933](http://www.portal.state.pa.us/portal/server.pt/community/need_help_now_/20933)

### ALCOHOLICS ANONYMOUS

#### Sunbury

**Services:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; AA is a self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

**Phone Number:** (570) 286-7436

**Website:**

[http://aa.org/lang/en/central\\_offices.cfm?origpage=373&cmd=getgroups&state=Pennsylvania&country=United States](http://aa.org/lang/en/central_offices.cfm?origpage=373&cmd=getgroups&state=Pennsylvania&country=United States)



## NARCOTICS ANONYMOUS

### NA.org

**Services** Narcotics Anonymous is a global, community-based organization with a multi-lingual and multicultural membership. NA members hold more than 61,000 meetings weekly in 129 countries. We offer recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. The group atmosphere provides help from peers and offers an ongoing support network for addicts who wish to pursue and maintain a drug-free lifestyle. Narcotics Anonymous is not meant to focus on any particular drug; NA's approach makes no distinction between drugs including alcohol. Membership is free, and we have no affiliation with any organizations outside of NA including governments, religions, law enforcement groups, or medical and psychiatric associations. Through all of our service efforts and our cooperation with others seeking to help addicts, we strive to reach a day when every addict in the world has an opportunity to experience our message of recovery in his or her own language and culture.

**Website:** <http://www.na.org/?ID=phoneline>

## Employment

### Central Susquehanna Opportunities, Inc.

**Services:** Provides direct programmatic services including: employment/ CareerLink services; Title 1 Adult and Dislocated Worker Workforce Investment Act program; rapid response programs, welfare to work, tobacco cessation, self employment assistance, business and education and school to work programming, and transportation assistance. Major services provided include job search support, schooling, on the job training, and intensive case management services to assist those who are seeking employment or re-employment.

**Eligibility:** Services for community members

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday – Friday  
8:00 a.m. – 5:00 p.m.

**Address:**

2 East Arch St  
Suite 313  
Shamokin, PA 17872

**Phone Number:**

(570) 644-6575

**Second Number:**

N/A

**Website**

[www.censop.com](http://www.censop.com)

### Community Integrated Employment Services/Suncom Industries

**Services:** Provides employment support to individuals with varying levels of abilities and enables individuals to become active members of the workforce in the counties of Columbia, Montour, Snyder, Union, and Northumberland. Employment specialist works with employee and employer to create appropriate job march and provides intensive support during the employee’s learning period. Promotes socialization and provides vocational assessment, training and employment opportunities to enable people with disabilities to fulfill their potential.

**Eligibility:** Services for community members and people with disabilities

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday – Friday  
8:00 a.m. – 4:30 p.m.

**Address:**

404 Susquehanna Trail  
Northumberland, PA 17857

**Phone Number:**

(570) 473-8304

**Second Number:**

N/A

**Website**

[www.suncom.org](http://www.suncom.org)

## Office of Vocational Rehabilitation

**Services:** Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

**Eligibility:** Services for people with disabilities who need help obtaining employment

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday – Friday  
8:00 a.m. – 4:30 p.m.

**Address:**

208 W. 3rd Street  
Suite 102  
Williamsport, PA 17701

**Phone Number:**

(570) 327-3600

**Second Number:**

(800) 442-6359

**Website**

[www.dli.state.pa.us/ovr](http://www.dli.state.pa.us/ovr)

## Office of Vocational Rehabilitation- Blindness & Visual Services

**Services:** Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

**Eligibility:** Services for individuals who are blind or visually impaired who need help getting employment

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday – Friday  
8:00 a.m. – 4:30 p.m.

**Address:**

1130 12th Ave.  
Suite 300  
Altoona, PA 16601

**Phone Number:**

(814) 946-7330

**Second Number:**

(866) 695-7673

**Website**

[www.dli.state.pa.us/ovr](http://www.dli.state.pa.us/ovr)

## Food/Clothing

### REFERRAL

#### County Assistance Office

**Services:** You can apply for and renew your benefits from the comfort of your home using COMPASS, the online resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, Low-Income Home Energy Assistance Program (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

**Eligibility:** Services for community members

**Fees:** General information provided for free. Other services may have various fees

**Hours of Operation:**

Monday - Friday  
7:30 a.m. - 5:00 p.m.

**Address:**

320 Chestnut Street  
Sunbury, PA 17801

**Phone Number:**

(570) 988-5900

**Second Number:**

1 (800) 368-8390

**Website**

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

## Housing

### GENERAL ASSISTANCE/ MULTI-PROGRAM

#### USDA Rural Development- Lycoming County Area Office

**Services:** Single-family housing, Multi-family housing, Mortgage Programs, Rental programs

**Eligibility:** Services for all community members

**Fees:** Varies by program

**Hours of Operation:**

Monday-Friday  
8:00 a.m. - 4:30 p.m.

**Address:**

542 County Farm Rd.  
Montoursville, PA 17754

**Phone Number:**

(570) 433-3006 ext. 4

**Second Number:**

N/A

**Website**

[www.rurdev.usda.gov](http://www.rurdev.usda.gov)

### PUBLIC HOUSING/ FINANCIAL ASSISTANCE

#### Housing Authority of Northumberland County

**Services:** Low-Income Rental Housing/

Housing Vouchers and Section 8 \*Some Restrictions may apply

**Eligibility:** Services for low-income people. Some restrictions may apply

**Fees:** Varies by program

**Hours of Operation:**

Monday-Friday  
8:00 a.m. - 4:00 p.m.

**Address:**

50 Mahoning Street  
Milton, PA 17847

**Phone Number:**

(570) 742-8797

**Second Number:**

N/A

**Website**

[www.nchahousing.org](http://www.nchahousing.org)

## Housing Authority of the City of Shamokin

**Services:** Low-Income Rental Housing/

Housing Vouchers and Section 8 \*Some Restrictions may apply

**Eligibility:** Services for low-income people. Some restrictions may apply

**Fees:** Varies by program

**Hours of Operation:**

Monday-Friday  
8:00 a.m. - 4:00 p.m.

**Address:**

1 E. Independence Street  
Shamokin, PA 17872

**Phone Number:**

(570) 644-0431

**Second Number:**

N/A

**Website**

N/A

## Sunbury Housing Authority

**Services:** Low-Income Rental Housing/

Housing Vouchers and Section 8 \*Some Restrictions may apply

**Eligibility:** Services for low-income people. Some restrictions may apply

**Fees:** Varies by program

**Hours of Operation:**

Monday- Friday  
8:00 a.m. - 12:00 p.m.  
1:00 p.m. - 4:00 p.m.

**Address:**

705 Market Street  
Sunbury, PA 17801

**Phone Number:**

(570) 286-8563

**Second Number:**

N/A

**Website**

[www.cityofsunbury.com/Pages/City%20Hall/HousingAuthority.aspx](http://www.cityofsunbury.com/Pages/City%20Hall/HousingAuthority.aspx)

## Identification

### DRIVER'S LICENSE/ PHOTO ID

#### PennDOT Photo & Exam Center

**Services:** Driver and vehicle services, traveler and construction information, details on public safety, identification cards.

**Eligibility:** Services for all community members

**Fees:** Varies by service needed

|   |   |   |
|---|---|---|
| <b>Hours of Operation:</b><br>Driver License Center<br>Tuesday- Saturday<br>8:30 a.m. -4:15pm<br>Photo License Center<br>Tuesday, Wednesday, Friday,<br>Saturday: 8:30 a.m.- 4:15 p.m.<br>Thursday<br>8:30 a.m. - 6:00 p.m. | <b>Address:</b><br>1015 Rt 522 South<br>Selinsgrove, PA 17870 | <b>Phone Number:</b><br>1 (800) 932-4600 ask for<br>location and they will direct you<br><b>Second Number:</b><br>N/A |
|---|---|---|

**Website**

<http://www.dot4.state.pa.us/centers/locationsCenter.shtml>

### SOCIAL SECURITY CARD

#### Social Security Office

**Services:** Applications for Social Security Number. Continuing eligibility for Services: Name changes, address changes, marital status, etc.

**Eligibility:** Services for all community members

**Fees:** Varies by service needed

|  |   |   |
|--|---|---|
| <b>Hours of Operation:</b><br>Monday- Friday<br>9:00 a.m.- 3:00 p.m.<br>Wednesday<br>9:00 a.m.- 12:00 p.m. | <b>Address:</b><br>300 Market Street<br>Sunbury, PA 17801 | <b>Phone Number:</b><br>(866) 593-3796<br><b>Second Number:</b><br>1 (800) 772-1213 |
|--|---|---|

**Website**

[www.socialsecurity.gov/locator](http://www.socialsecurity.gov/locator)

## Legal Assistance

### CHILD CARE

#### Domestic Relations

**Services:** Pennsylvania's Child Support Program is a combined effort of the federal, state and county governments to collect money from absent parents.

**Eligibility:** Services for all community members

**Fees:** Varies by service needed

**Hours of Operation:**

Monday  
8:30 a.m. - 5:00 p.m.  
Tuesday - Friday  
8:30 a.m. - 4:30 p.m.

**Address:**

609 Market St.  
Sunbury, PA 17801

**Phone Number:**

(570) 988-4227

**Second Number:**

N/A

**Website**

<http://www.northumberlandco.org/>

### DISABILITIES

#### Developmental Disabilities Advocacy Network

**Services:** Protects legal rights of the handicapped; provides information on disability programs and services in communities nationwide.

**Eligibility:** Services for individuals who are handicapped or who have a disability.

**Fees:** Varies by service needed

**Hours of Operation:**

Monday - Friday  
8:30 a.m. - 4:30 p.m.

**Address:**

N/A

**Phone Number:**

1 (800) 692-7443

**Second Number:**

N/A

**Website**

<http://www.disability.gov>



## GENERAL/CIVIL

### North Penn Legal Services

**Services:** Provides legal representation in civil cases to low income people. Cases such as spouse abuse, child abuse, bankruptcy, utility terminations, evictions and administrative cases.

**Eligibility:** Must be low income

**Fees:** None

**Hours of Operation:**

Monday - Friday  
8:30 a.m. – 4:30 p.m.

**Address:**

133 N. 2nd Street  
Sunbury, PA 17801

**Phone Number:**

(877) 515-7730

**Second Number:**

N/A

**Website**

<http://www.northpennlegal.org/>

## REFERRAL TO OTHER AGENCIES

### Pennsylvania Bar Association Lawyer Referral Service

**Services:** Pennsylvania Bar Association Lawyer Referral Service matches clients to a Pennsylvania lawyer in a specific area of law. There is no charge for contacting the LRS.

**Eligibility:** Services for all community members

**Fees:** None

**Hours of Operation:**

Monday - Friday  
8:00 a.m. - 4:30 p.m.

**Address:**

100 South Street  
Harrisburg, PA 17108

**Phone Number:**

1 (800) 932-0311

**Second Number:**

N/A

**Website**

<http://www.pabar.org>

## Medical Health

### HIV/AIDS

#### AIDS Factline

**Services:** Hotline that offers information on HIV/AIDS issues and referrals to health centers in Pennsylvania.

**Eligibility:** Services for all community members

**Fees:** None

**Hours of Operation:**  
Monday-Thursday 8:30a.m.-  
7:30p.m., Friday 8:30a.m.-  
5:30p.m., Saturday 9:00a.m.-  
1:00p.m.

**Address:**  
N/A

**Phone Number:**  
(800) 662-6080  
**Second Number:**  
N/A

**Website**

[http://www.portal.state.pa.us/portal/server.pt/community/hiv\\_aids/14241/mission\\_statement\\_definition\\_of\\_aids\\_frequently\\_asked\\_questions/558006](http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/mission_statement_definition_of_aids_frequently_asked_questions/558006)

### MEDIAL INSURANCE

#### PAHealthOptions.com

**Services:** The Pennsylvania Insurance Department's Unbiased Guide to Understanding Insurance.

**Eligibility:** Services for those seeking medical insurance. Must be uneligible for Medicaid.

**Fees:** Varies by services needed

**Hours of Operation:**  
Monday- Sunday  
24 hours a day

**Address:**  
N/A

**Phone Number:**  
N/A

**Website:**

<http://pahealthoptions.org/>

## REFERRAL AND GENERAL ASSISTANCE

### Center for Disease Control Hotline

**Services:** National hotline for information on health issues and diseases, healthy living, emergency preparedness, injury, violence, and safety, environmental health, and workforce safety and health. Can provide referrals to local health resources. Spanish number also available.

**Eligibility:** Services for community members and spanish speaking community members

**Fees:** None

**Hours of Operation:**

Monday-Friday  
8:00a.m.-8:00p.m.

**Address:**

N/A

**Phone Number:**

(800) 232-4636

**Second Number:**

(800) 344-7432 (En español)

**Website**

<http://www.cdc.gov/>

## Mental Health

For mental health assistance, contact the Mental Health/ Intellectual Disability (MH/ID) Forensic Liaison through the Human Services Department. The Forensic Liaison (Criminal Justice) Contacts are also listed in the appendix in the back of the manual. Most counties will have a Forensic Liaison, but for counties that do not, you may contact any of the other agencies listed in the beginning of this manual that provide One- Stop Services. These include the county Coalition, the Community Action, the County Assistance office, the county department of Health, and the Agency on Aging (for senior citizens).

## Mentoring/Counseling

### COUNSELING

**\*See Human Services/ Community Action**

### MENTORING

#### Gaudenzia Sunbury Outpatient

**Services:** Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

**Eligibility:** Services for all community members

**Fees:** Varies

**Hours of Operation:**

Varies

**Address:**

39 N. 4<sup>th</sup> St.  
Sunbury, PA 17801

**Phone Number:**

(717) 439-2491

**Second Number:**

N/A

**Website:**

<http://gaudenzia.org>

## Gaudenzia Pottsville

**Services:** Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

**Eligibility:** Services for all community members

**Fees:** Varies

**Hours of Operation:**

Varies

**Address:**

1 S. 2<sup>nd</sup> St.  
Pottsville, PA

**Phone Number:**

(570) 622-6485

**Second Number:**

N/A

**Website:**

<http://gaudenzia.org>

# Social Security Administration

## Social Security Administration

**Services:** Applications for Social Security Number, Social Security - Income for retirees or survivors, Social Security Disability - Income for disabled workers, Supplemental Security Income (SSI) - Income maintenance for aged (65 or older), blind or disabled persons. Continuing eligibility for Services: Name changes, address changes, marital status, etc. Same agency as listed under Identification.

**Eligibility:** Services for all community members

**Fees:** Varies by service needed

**Hours of Operation:**

Monday- Friday  
9:00 a.m.- 3:00 p.m.  
Wednesday  
9:00 a.m.- 12:00 p.m.

**Address:**

300 Market Street  
Sunbury, PA 17801

**Phone Number:**

(866) 593-3796

**Second Number:**

1 (800) 772-1213

**Website**

[www.socialsecurity.gov/locator](http://www.socialsecurity.gov/locator)

# Transportation

## GENERAL ASSISTANCE

### Lower Anthracite Transportation System

**Services:** Transportation routes provided in Northumberland region, Bus services provided on a repetitive, fixed schedule along a specific route with vehicles stopping to pick-up and deliver passengers to specific locations.

**Eligibility:** Services for all community members

**Fees:** Depends on type of services.

**Hours of Operation:**

Monday-Friday  
8:00 a.m. -4:00 p.m.

**Address:**

137 West Fourth Street  
Mt. Carmel, PA 17851

**Phone Number:**

(570) 339-3956

**Second Number:**

N/A

**Website**

N/A



## Veteran Affairs

### DIRECTOR OF COUNTY VETERAN OFFICE

#### Northumberland County

**Services:** Veterans may receive services from any county Veterans Affairs Office. Direct assistance to identify, determine eligibility and assist in the preparation of applications for County, State and Federal veteran's benefits and programs, payment of burial allowances and ensuring grave markers and headstones are properly requested and placed for each deceased County Veteran, provide direct application for State programs like Real Estate Tax Exemption, Veterans Emergency Assistance, Blind and Paralyzed Pensions and Education Gratuity for veterans who are currently rated a 100% permanent and total

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday- Friday  
9:00 a.m.- 4:30 p.m.

**Address:**

399 South 5th Street  
Sunbury, PA 17801

**Phone Number:**

(570) 988-4213

**Second Number:**

N/A

**Website**

<http://www.northumberlandco.org/>

# VA MEDICAL CENTER

## Lebanon VA Medical Center

**Services:** Veterans may receive services from their closest VA Medical Center. Agent Orange Clinic, Audiology and Speech Pathology, Canteen, Care Coordination, Chapel, Community Nursing Home Care, Compensation and Pension, Dental, Hospice, MOVE!, Medical Foster Home, Military Sexual Trauma, My HealthVet, Pharmacy, Pulmonary Rehabilitation, Radiology, Respiratory Care, Retail Store, Smoking Cessation, Speech Pathology Suicide Prevention, Telehealth, Veterans Affairs Employee Association (VAEA), Veterans Activity Center

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday- Friday  
8:00 a.m.- 4:30 p.m.

**Address:**

1700 South Lincoln Avenue  
Lebanon, PA 17042

**Phone Number:**

(717) 272-6621 |

**Second Number:**

1 (800) 409-8771

**Website**

<http://www.lebanon.va.gov/>

# VA VET CENTER

## Williamsport Vet Center

**Services:** Veterans may receive services from their closest VA Vet Center. Services include individual counseling, group counseling, marital and family counseling, bereavement counseling, medical referrals, assistance in applying for VA Benefits, employment counseling, guidance and referral, alcohol/drug assessments, information and referral to community resources, military sexual trauma counseling & referral, outreach and community education for veterans who were in combat and their families, too.

**Eligibility:** Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

**Fees:** Varies depending on service needed

**Hours of Operation:**

Monday- Friday  
8:00 a.m.- 4:30 p.m.

**Address:**

49 East Fourth Street  
Suite 104  
Williamsport, PA 17701

**Phone Number:**

(570) 327-5281

**Second Number:**

N/A

**Website**

<http://www.vetcenter.va.gov/>

## Crisis Hotlines

### **\*\*911\*\***

Dial “911” on any phone for police, fire, and ambulance emergencies.

**Phone Number:** 911

### **Domestic Violence Hotline**

The National Domestic Violence Hotline creates access by providing 24-hour support through advocacy, safety planning, resources and hope to everyone affected by domestic violence.

**Phone Number:** 1 (800) 932-4632

### **Mental Health Services/Suicide Hotline**

The National Suicide Prevention Lifeline is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress.

**Phone Number:** 1 (800) 273- 8255

## Addiction Hotlines

### **Tobacco Quitline**

Some of the state-level initiatives include a telephone quitline, efforts to counter tobacco marketing, surveillance of tobacco sales to minors, promotion of clinical-practice guidelines for assessment and treatment of tobacco addiction and program evaluation.

**Phone Number:** (877) 724-1090

### **Cocaine Hotline**

You can expect a friendly, understanding, and supportive voice to answer you when you finally decide to call a hotline for cocaine addiction help, and will explain to you the types of cocaine addiction treatment available that will put you on the right track towards rehabilitation.

**Phone Number:** 1 (866) 777-0983

### **Sex and Love Addicts Anonymous Hotline (National)**

Guidance that is offered to anonymous users in overcoming significant problems related to sexual addiction.

**Phone Number:** 1 (800) 977-4325

### **Gambling Hotline (National)**

The network is a single national access point to local resources for those seeking help for a gambling problem. The network consists of 28 call centers which provide resources and referrals for all 50 states, Canada and the US Virgin Islands. Help is available 24/7 and is 100% confidential.

**Phone Number:** 1 (800) 522-4700

## Other Hotlines

### PA Prison Society

The organization promotes humane and restorative corrections by serving thousands of prisoners, ex-prisoners and their family members each year through direct services and programs. They provide re-entry services including employment search, parenting programs, and more.

**Phone Number:** (215) 564-6005

**Website:** <http://philadelphia.pa.networkofcare.org/ps/index.aspx#>

### American Educational Services

American Education Services (AES) was established by the Pennsylvania Higher Education Assistance Agency (PHEAA) to guarantee and service a variety of Federal Family Education Loan Program (FFELP) and private (alternative) student loan products for our lending partners through out the nation. PHEAA conducts its student loan servicing activities nationally as AES and FedLoan Servicing.

**Phone Number:** 1 (800) 233-0557

**Website:** <http://aessuccess.org/>

### Cancer Factline/Institute

Information specialists are available to help answer your cancer-related questions whether you are a patient, family member or friend, health care provider, or researcher.

**Phone Number:** 1 (800) 422-6237

**Website:** <http://www.cancer.gov/>

### Sexually Transmitted Diseases

Provides information, materials and referrals concerning sexually transmitted infections. Specialists will answer questions via phone or e-mail on transmission, risk reduction, prevention, testing and treatment.

**Phone Number:** 1 (800) 227-8922

### Long Term Care Helpline

Provides quick access to information about the many long term living services and planning resources available for people over the age of sixty and adults with physical disabilities throughout Pennsylvania.

**Phone Number:** 1 (866) 286-3636

## Statewide Resources

### STATE WIDE HOUSING RESOURCES

#### PA Housing Search

Search affordable and government funded housing throughout the state

**Phone Number:** 1 (877) 428-8844

**Website:** [www.pahousingsearch.com](http://www.pahousingsearch.com)

### STATE WIDE FOOD RESOURCES

#### Central PA Food Banks

Online search for local food banks in Central PA (serves 27 counties)

**Phone Number:** (717) 564-1700

**Website:** <http://www.centralpafoodbank.org/PartnerAgencies/LocateFoodAssistance.aspx>

#### Feeding America

Online search for local food banks

**Phone Number :** N/A

**Website:** <http://feedingamerica.org/foodbank-results.aspx?state=PA>

#### PA Food Pantries

Online search for local food pantries

**Phone Number:** N/A

**Website:** <http://www.foodpantries.org/st/pennsylvania>

#### PA Hunger Action Center

The Pennsylvania Hunger Action Center works to end hunger and increase opportunities for all Pennsylvanians

**Phone Number:** 1 (800) 634-2033

**Website:** [www.pahunger.org](http://www.pahunger.org)

## **STATE WIDE LGBTQIA RESOURCES**

(Lesbian, Gay, Bi-Sexual, Transgender, Questioning/Queer, Intersex/ Asexual/Ally)

### **Central PA- LGBT Center**

**Website:** <http://www.centralpalgbtcenter.org/>

### **Eastern PA- Pennsylvania Diversity Network**

**Website:** <http://www.padiversity.org/>

### **Western PA- The Gay and Lesbian Community Center (GLCC) Pittsburgh**

**Website:** <http://www.glccpgh.org/>

## **SPANISH RESOURCES (EN ESPAÑOL)**

### **PA Housing Search en Español**

Search affordable and government funded housing throughout the state en Español

**Phone Number:** 1 (877) 428-8844

**Website:** <http://www.pahousingsearch.com/index.html.ESP>

### **"Su Familia" National Hispanic Family Health Help Line**

Offers Hispanic consumers free and reliable health information. They can refer callers to local health care providers and federally supported health programs.

**Phone number:** 1 (866) 783-2645

**Website:** <http://www.hispanichealth.org/resource/help.aspx>

### **Nacional Español AIDS Hotline**

**Phone Number:** 1 (800) 344-7432

## **VICTIM ADVOCATE**

### **Office of the Victim Advocate**

The purpose of the Victim Advocate is to represent the rights and interests of crime victims before the Board of Probation and Parole and the Department of Corrections, The Office of the Victim Advocate also provides notification to crime victims of the potential for inmate release and opportunity to provide testimony, notification of the inmate's movement within the correctional system, referrals for crime victims to local programs, basic crisis intervention and support, general information on the status and location of the inmate as allowed by law, and notification of the expiration of an inmate's maximum sentence or date of execution, if applicable, as well as preparation of a victim who chooses to witness an execution.

**Phone Number:** (800) 322-4472

**Website:** [www.ova.state.pa.us](http://www.ova.state.pa.us)

## PENNSYLVANIA 2-1-1



Do you need help finding community resources?

**Call 2-1-1**

This provides information on a broad range of services, including child care, after-school programs, food banks, elderly care, basic needs, health services, and much more.\*

**2-1-1 is a FREE service**

Available Monday through Friday

**7:00 a.m. to 6:30 p.m.**



\*NOTE: Not all counties have complete resource listings for 2-1-1. Please call for more information.



## Other Resource Directories

**Aunt Bertha** Online national resource search engine

**Website:** <https://www.auntbertha.com/>

**CSG Justice Center- the National Reentry Resource Center**

**Website:** <http://oldrm-nrrc.csjusticecenter.org/>

**FairShake**

**Website:** <http://www.fairshake.net/>

**Homeless Shelter Directory**

**Website:** <http://www.homelesshelterdirectory.org/pennsylvania.html>

**Human Services**

**Website:** <http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

**Juvenile Law Center** PA County Resource Guide

**Website:** <http://www.jlc.org/resources/county-resource-guide>

**Salvation Army**

**Website:** [http://www.salvationarmyusa.org/usn/www\\_usn\\_2.nsf/vw-local/Programs](http://www.salvationarmyusa.org/usn/www_usn_2.nsf/vw-local/Programs)

**Veterans Resource Directory**

**Website:**

[http://www.dmva.state.pa.us/portal/server.pt/community/veterans\\_online\\_resource\\_directory/12971](http://www.dmva.state.pa.us/portal/server.pt/community/veterans_online_resource_directory/12971)

## Appendix

| County            | *MH/MR Administrator<br><b>CJ Contacts</b>  | E-Mail Addresses   | Telephone number   |
|-------------------|---|--|--|
| Allegheny         | Mary Jo Dickson<br><b>Leigh Bergstresser</b><br><b>Michael Nock</b><br>*Don Clark   | <a href="mailto:MaryJo.Dickson@AlleghenyCounty.us">MaryJo.Dickson@AlleghenyCounty.us</a><br><a href="mailto:Leigh.Bergstresser@AlleghenyCounty.us">Leigh.Bergstresser@AlleghenyCounty.us</a><br><a href="mailto:Michael.nock@AlleghenyCounty.us">Michael.nock@AlleghenyCounty.us</a><br><a href="mailto:Don.Clark@AlleghenyCounty.us">Don.Clark@AlleghenyCounty.us</a> | 412-350-4280<br>412-350-4293<br>412-350.7337<br>412-350-7337                 |
| Armstrong/Indiana | *Tammy Calderone<br><b>Joe Bujdos</b>   | <a href="mailto:tlcalder@aimhmr.net">tlcalder@aimhmr.net</a><br><a href="mailto:jbujdos@aimhmr.net">jbujdos@aimhmr.net</a>   | 724-548-3451<br>724-548-3451   |
| Beaver            | *Gerard Mike<br><b>Marilyn Huber</b>  | <a href="mailto:gmike@bcbh.org">gmike@bcbh.org</a><br><a href="mailto:mkhuber@bcbh.org">mkhuber@bcbh.org</a>   | 724-847-6225<br>724-847-6225   |
| Bedford/Somerset  | *Randy Hay<br><b>Tom Bender</b><br><b>Brent Smith</b>   | <a href="mailto:randyh@besmhmr.dst.pa.us">randyh@besmhmr.dst.pa.us</a><br><a href="mailto:brents@besmhmr.dst.pa.us">brents@besmhmr.dst.pa.us</a><br><a href="mailto:tomb@besmhmr.dst.pa.us">tomb@besmhmr.dst.pa.us</a>   | 814-443-4891<br>814-443-4891<br>814-443-4891                                 |
| Berks             | *Edward B. Michalik<br>Julie Lisney<br>Mary Hennigh   | <a href="mailto:emichalik@countyofberks.com">emichalik@countyofberks.com</a><br><a href="mailto:jlisney@sam-inc.org">jlisney@sam-inc.org</a><br><a href="mailto:mhennigh@countyofberks.com">mhennigh@countyofberks.com</a>   | 610-478-3271<br>x6583<br>610.236.0530<br>610-478-3271<br>x6589               |
| Blair             | *James Hudack<br>Theresa Rudy   | <a href="mailto:jhudack@blairco.info">jhudack@blairco.info</a><br><a href="mailto:trudy@blairco.info">trudy@blairco.info</a>   | 814-693-3046<br>x1480<br>814-693-3046<br>x1481                               |
| Bradford/Sullivan | *Ron Schell<br><b>Joseph Vermilya</b>   | <a href="mailto:schellr@mail.bradfordco.org">schellr@mail.bradfordco.org</a><br><a href="mailto:vermilyaj@mail.bradfordco.org">vermilyaj@mail.bradfordco.org</a>   | 570-265-1760<br>570-265-1760   |
| Bucks             | *Mary Beth Mahoney<br><b>Carol Bamford</b><br><br>Forensic Coordinator<br>Southeast Regional Coordination Office<br><br><b>Tory Bright</b><br><b>Daniel Beauchamp</b> | <a href="mailto:mbm@co.bucks.pa.us">mbm@co.bucks.pa.us</a><br><a href="mailto:cabamford@co.bucks.pa.us">cabamford@co.bucks.pa.us</a><br><br><a href="mailto:Regional.mh@verizon.net">Regional.mh@verizon.net</a><br><a href="mailto:dbeauchamp@pmhcc.org">dbeauchamp@pmhcc.org</a>   | 215-444-2800<br>215-442-0760<br><br><br><br><br>610-313-0924<br>610-313-5520 |
| Butler            | *Carmine A. Scotece<br><b>Charles "Marty" Fleischer</b><br>Amy Peters (MH Director)   | <a href="mailto:cscotece@co.butler.pa.us">cscotece@co.butler.pa.us</a><br><br><a href="mailto:cfleisch@co.butler.pa.us">cfleisch@co.butler.pa.us</a><br><a href="mailto:APeters@co.butler.pa.us">APeters@co.butler.pa.us</a>   | 724-284-5114<br><br>724-284-5200<br>724-284-5114                             |
| Cambria           | *Peter Kosanovich<br><b>Greg Galinis</b>  | <a href="mailto:pkosanovich@co.cambria.pa.us">pkosanovich@co.cambria.pa.us</a><br><a href="mailto:ggalinis@co.cambria.pa.us">ggalinis@co.cambria.pa.us</a>   | 814-534-2800   |

|                               |  |  |  |
|-------------------------------|--|--|--|
| Cameron/Elk                   | <b>Linda Thompson</b>  | <a href="mailto:ltompson@cemhmr.com">ltompson@cemhmr.com</a>   | 814-772-8016 x141  |
|                               | Judy Smith (MH Director)                                       | <a href="mailto:jcsmith@cemhmr.com">jcsmith@cemhmr.com</a>   | 814-772-8016 x136  |
| Carbon/Monroe/Pike            | *Sheila Theodorou  | <a href="mailto:stheodorou@cmpmhmrcog.pa.us">stheodorou@cmpmhmrcog.pa.us</a>   | 570-420-1900   |
|                               | <b>Jennifer Williams</b>                                       | <a href="mailto:jwilliam@cmpmhmrcog.pa.us">jwilliam@cmpmhmrcog.pa.us</a>   | 570-420-1900   |
| Centre                        | *Carol Waltz   | <a href="mailto:cjwaltz@co.centrep.pa.us">cjwaltz@co.centrep.pa.us</a>   | 814-355-6782   |
|                               | <b>Amy Miller</b>  | <a href="mailto:asmille@co.centrep.pa.us">asmille@co.centrep.pa.us</a>   |  |
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