



pennsylvania
DEPARTMENT OF CORRECTIONS

RESOURCE MANUAL

FOR

SUCCESSFUL TRANSITION

BACK TO BRADFORD COUNTY





COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF CORRECTIONS



You are returning to your community, friends and family and will need resources to make the transition easier. We are providing a community resource guide to you which lists contact information for these organizations. Some areas that you will find helpful include parole, education, crisis intervention, training, employment, AA, NA, parenting/child care, health care, and mental health.

Every day is an opportunity to make a decision that will positively or adversely affect your life and those around you. I hope you will utilize the resources to support those positive decisions. I wish you every success in your life.

Sincerely,

A handwritten signature in black ink, appearing to read "John E. Wetzel".

John E. Wetzel
Secretary of Corrections

Are you returning home to a county in Pennsylvania?

Here's some help.....

This resource guide has been created by the Pennsylvania Department of Corrections with help from local agencies, government departments, and county personnel that all participate in the statewide reentry initiative.

Information in this guide has been verified and is accurate as of August 2013. This guide can be updated as needed. Send any changes and corrections regarding removal or additions of resources to ra-crdocreentrydirec@pa.gov.

Returning home can be difficult – we hope that this guide helps you to find local resources that will help you succeed in your future endeavors!

When you are released, take it one day at a time...

- ✓ See your parole agent as required
- ✓ Obtain steady employment
- ✓ Treat others with respect
- ✓ Be a positive role model
- ✓ Avoid situations that involve drugs and alcohol
- ✓ Continue treatment programs and don't give up!
- ✓ Be responsible and know the consequences of your actions
- ✓ Stay in control of your finances
- ✓ Avoid negative influences
- ✓ Volunteer to give back to the community
- ✓ Be in control of your emotions
- ✓ Surround yourself with positivity

And finally.....

It is up to YOU to get the help you need.

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What Are One-Stop Shops?

“One-Stop Shops” are key referral agencies to other resources and other service agencies. They may also provide the service(s) directly. They can provide both information and support in finding available resources in your community. Certain agencies are able to provide you with assistance, while others will help you get to where you need to go! Please read the individual descriptions for more information.

Re-entry Coalitions

Coalitions are available on a regional and/or county basis and are one-stop referral and assistance groups specifically responsible for providing information and/or services to returning citizens. Not every county has a re-entry coalition, but they are being formed throughout to Commonwealth of Pennsylvania. Every coalition varies in its makeup, including an assortment of government and community agencies. These coalitions are intent on making the transition from incarceration to the community easier for all involved. They may provide mentoring services, education and employment services, emergency assistance, housing assistance, and more. For assistance, start by calling your coalition if it is listed and asking what services they are currently offering.

Agency on Aging

Agencies on Aging provide services to older adults including, information & referral placement, personal care, home support, counseling, protection, legal, family support program, long-term care assessment and management and alternative Community Care Services. Age restrictions regarding senior citizenship will vary by county, but information and referral placement can be given regardless of age.

http://www.aging.state.pa.us/portal/server.pt/community/department_of_aging_home/18206

Child Care Information Services

Child Care Information Services (CCIS) agencies are the hub of child care information in your local area. CCIS agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. For all of your child care questions and needs, contact the CCIS agency for your local area or call the Child Care Works Helpline at 1-877-4-PA-KIDS.

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

Community Actions

Community Action Agencies work to empower families and individuals, giving them the opportunity to gain the skills and confidence they need to succeed. They provide a variety of both public and private programs for community members based on need and availability. Community Actions also provide information on and recommendations/referrals to other resources in the county. They may provide housing assistance, emergency food/shelter, employment services, utility assistance, financial assistance and more. Start by calling for assistance and help in finding available resources in the community.

<http://www.thecaap.org/>

County Assistance Offices

County Assistance Offices help you to apply for and renew your government benefits from the comfort of your home, provide the online resources for cash assistance such as Temporary Assistance for Needy Families (TANF), have access to the Supplemental Nutrition Assistance Program (SNAP) for food assistance, help with child care, health care coverage, home heating assistance (LIHEAP), school meals, and have resources for Women and long-term living services. Other general services provided.

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

Human Services

The county departments of Human Services provide social services to meet the needs of all citizens. These services are provided through the Divisions of Area Agency on Aging, Children, Youth & Families, Drug & Alcohol, Mental Health/Intellectual Disability, and Veterans Affairs. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

<http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

PA CareerLink

PA CareerLinks help if you are interested in career assistance (finding a job, looking for a better job, improving job skills) or seeking vocational rehabilitation services. It enables you to search for job openings, create a résumé, apply for jobs online, research career information or vocational rehabilitation services.

<https://www.cwds.state.pa.us/>

PA Department of Health- State Health Center

The Department of Health State Health Centers support outreach, education, prevention and treatment services across a variety of program areas. They can also provide information and referral to other resources and other health agencies. Community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

<http://www.bradfordcountypa.org/>

Re- Entry Coalition

As of August 2013 a formal re-entry coalition has not been identified for Bradford County

Agencies That Provide One-Stop Services

HELPLINE

Help Line NEPA

Services: Information and referral service and first response point for crisis calls

Eligibility: Service for community members in NE Pennsylvania

Fees: None

Hours of Operation:
Monday- Sunday
24 hours 7 days a week

Address:
N/A

Phone Number:
(570) 829-1341
Second Number:
(888) 829-1341

Website

<http://www.helpline-nepa.info/>

UNITED WAY

United Way of Bradford County

Services: Free Information and Referrals to other agencies

Eligibility: Services for community members

Fees: None

Hours of Operation:
Varies

Address:
N/A

Phone Number:
(570) 247-5569
Second Number:
N/A

Website

<http://www.unitedwaybradfordcounty.org/>

United Way of the Bradford Area

Services: Free Information and Referrals to other agencies

Eligibility: Services for community members

Fees: None

Hours of Operation:

Varies

Address:

N/A

Phone Number:

(814) 368-6181

Second Number:

N/A

Website

<http://www.uwbanews.org/>

AGENCY ON AGING

Area Agency on Aging for the Counties of Bradford, Sullivan, Susquehanna and Tioga

Services: Provides services to senior citizens including, information & referral placement, personal care, home support, counseling, protection, legal, Family Caregiver Support Program, Long-term Care Assessment and Management Program and Alternative Community Care Services.

Eligibility: Services for Senior Citizens

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Monday-Friday
8:00 a.m. - 5:00 p.m.

Address:

220 Main Street
Unit 2
Towanda, PA 18848

Phone Number:

(570) 265-6121

Second Number:

N/A

Website

www.bsstaaa.org

CHILD CARE INFORMATION SERVICES

Bradford County

Services: Child Care Information Services provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. They also administer the Child Care Works subsidized child care program.

Eligibility: Services for parents

Fees: General information provided for free. Other services may have various fees

Hours of Operation:	Address:	Phone Number:
Monday - Friday 7:30 a.m. - 5:00 p.m.	220 Main Street Towanda, PA 18848	(570) 265-4420
		Second Number: 1 (800) 369-3599

Website

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

COMMUNITY ACTION

Trehab

Services: Community Actions provide information and referrals for community services and resources for all basic needs. Depending on the county, Community Actions may also have their own various services as well; call for more information.

Eligibility: Services for all community members

Fees: General information provided for free. Other services may have various fees

Hours of Operation:	Address:	Phone Number:
Monday- Friday 8:30 a.m.- 4:00p.m.	10 Public Avenue Montrose, PA 18801	(570) 278-3338
		Second Number: N/A

Website

www.trehab.org

COUNTY ASSISTANCE OFFICE

Bradford County Assistance Office

Services: You can apply for and renew your benefits from the comfort of your home using COMPASS, the online resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, Low-Income Home Energy Assistance Program (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

Eligibility: Services for community members in need

Fees: General information provided for free. Other services may have various fees

Hours of Operation: Monday - Friday 7:30 a.m. - 5:00 p.m.	Address: 1 Elizabeth Street Suite 4 Towanda, PA 18848	Phone Number: (570) 265-9186 Second Number: 1 (800) 542-3938
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Website

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

HUMAN SERVICES

Bradford County Human Services

Services: The Human Service office oversees various government agencies. They provide information and referrals to these agencies and other agencies in the county. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

Eligibility: Services for all community members

Fees: None

Hours of Operation: Monday-Friday 8:00 a.m. - 5:00 p.m.	Address: 220 Main St. Unit 1 Towanda, PA 18848	Phone Number: (570) 265-1760 Second Number: 1 (800) 588-1828
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Website

www.bradfordcountypa.org/Human-Services

PA CAREERLINK

Bradford County CareerLink

Services: Commonwealth Workforce Development System (CWDS) enables you to search for job openings, create a résumé, apply for jobs online, research career information or request vocational rehabilitation services.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

312 Main Street
Suite 1
Towanda, PA 18848

Phone Number:

(570) 265-2171

Second Number:

N/A

Website

<https://www.cwds.state.pa.us/>

PA DEPARTMENT OF HEALTH STATE HEALTH CENTER

Bradford Health Center

Services: The Department is responsible for planning and coordinating health resources throughout the Commonwealth. It licenses and regulates a variety of health facilities, such as hospitals, nursing homes, ambulatory surgical facilities and other in-patient and out-patient facilities. In addition, the Department supports outreach, education, prevention and treatment services across a variety of program areas. Grants and subsidies to community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

Eligibility: Services for those seeking medical assistance.

Fees: Depends on your health insurance, and services needed.

Hours of Operation:

Monday-Friday
8:00 a.m. -4:30 p.m.

Address:

142 Colonial Drive
Towanda, PA 18848

Phone Number:

(570) 265-2194

Second Number:

N/A

Website

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

FAMILY SUPPORT ALLIANCE

Family Support Alliance Helpline

Services: PA Family Support Alliance is a statewide child abuse prevention and family support program. The Family Support Alliance may provide returning citizen-specific services, such as Parenting classes. They provide professional training as well as training for parents locally.

Eligibility: Services for parents.

Fees: None

Hours of Operation:

Monday-Friday
8:00a.m.-4:30p.m.

Address:

Please call to receive referral
and address

Phone Number:

(800)448-4906

Second Number:

Website

<https://www.pa-fsa.org/>

WOMEN, INFANTS, AND CHILDREN (WIC)

WIC Helpline

Services: Statewide helpline to find the Women, Infants, and Children (WIC) office nearest to you. WIC is a federally funded program that provides healthy supplemental foods and nutrition services for pregnant women, postpartum and breastfeeding women, infants and children under age five in a supportive environment.

Eligibility: Services for parents.

Fees: None

Hours of Operation:

Monday-Friday
8:30a.m.-4:00p.m.

Address:

N/A

Phone Number:

(800) 942-9467

Second Number:

Website

www.pawic.com

Domestic Violence

Abuse and Rape Crisis Center

Services: Shelter, counseling, education, transportation, legal/ medical advocacy and accompaniment, Survivor's group

Eligibility: Services for those who are victims of domestic violence

Fees: Shelter is free, most other services are no-/ low-cost

Hours of Operation:
Monday- Sunday 24 hours a day

Address:
Call for information
Towanda, PA 18848

Phone Number:
(570) 265-5333

Second Number:
N/A

Website
N/A

Drug and Alcohol

SINGLE COUNTY AUTHORITY

Bradford/Sullivan Drug & Alcohol Programs

Services: Educating the client in the skills necessary to achieve and maintain self-sufficiency and recovery from substance use/abuse disorders.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

220 Main Street
Unit 2
Towanda, PA 18848

Phone Number:

(570) 265-1760

Second Number:

N/A

Website

http://www.portal.state.pa.us/portal/server.pt/community/need_help_now_/20933

ALCOHOLICS ANONYMOUS

AA.org

Services: Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; AA is self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Website:

http://aa.org/lang/en/central_offices.cfm?origpage=373&cmd=getgroups&state=Pennsylvania&country=United States

NARCOTICS ANONYMOUS

NA.org

Services Narcotics Anonymous is a global, community-based organization with a multi-lingual and multicultural membership. NA members hold more than 61,000 meetings weekly in 129 countries. We offer recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. The group atmosphere provides help from peers and offers an ongoing support network for addicts who wish to pursue and maintain a drug-free lifestyle. Narcotics Anonymous is not meant to focus on any particular drug; NA's approach makes no distinction between drugs including alcohol. Membership is free, and we have no affiliation with any organizations outside of NA including governments, religions, law enforcement groups, or medical and psychiatric associations. Through all of our service efforts and our cooperation with others seeking to help addicts, we strive to reach a day when every addict in the world has an opportunity to experience our message of recovery in his or her own language and culture.

Website: <http://www.na.org/?ID=phoneline>

Employment

Northern Tier Career Center

Services: High school vocational program offers training in Health Assisting, Medical Records, Auto Body & Mechanics, Electronics, Building Construction, Diesel Mechanics, Cosmetology, Food Preparation and Computer Service Technology. Post secondary program offered in Practical Nursing.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Monday – Friday
8:00 a.m. - 4:00 p.m.

Address:

120 Career Center Lane
Towanda, PA 18848

Phone Number:

(570) 265-8111

Second Number:

N/A

Website

www.ntccschool.org

Office of Vocational Rehabilitation

Services: Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Services for people with disabilities who need help obtaining employment

Fees: Varies depending on service needed

Hours of Operation:

Monday – Friday
8:00 a.m. – 4:30 p.m.

Address:

300 G Laird Street
Wilkes-Barre, PA 18702

Phone Number:

(570) 826-2011

Second Number:

(800) 634-2060

Website

www.dli.state.pa.us/ovr

Office of Vocational Rehabilitation- Blindness & Visual Services

Services: Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Services for individuals who are blind or visually impaired who need help getting employment

Fees: Varies depending on service needed

Hours of Operation:

Monday – Friday
8:00 a.m. – 4:30 p.m.

Address:

300 G Laird Street
Wilkes-Barre, PA 18702

Phone Number:

(570) 826-2361

Second Number:

(866) 227-4163

Website

www.dli.state.pa.us/ovr

Penn York Opportunities

Services: Services include an Adult Training Facility, Employment Services and Vocational Evaluation/Training.

Eligibility: Services for people with disabilities

Fees: Varies depending on service needed

Hours of Operation:

Monday – Friday
8:30 a.m. – 4:00 p.m.

Address:

101 S. Main Street
Athens, PA 18810

Phone Number:

(570) 888-5891

Second Number:

N/A

Website

www.pennYorkopp.org

Food/Clothing

REFERRAL

County Assistance Office

Services: You can apply for and renew your benefits from the comfort of your home using COMPASS, the online resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, Low-Income Home Energy Assistance Program (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

Eligibility: Services for community members

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Monday - Friday
7:30 a.m. - 5:00 p.m.

Address:

1 Elizabeth Street
Suite 4
Towanda, PA 18848

Phone Number:

(570) 265-9186

Second Number:

1 (800) 542-3938

Website

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

Housing

PUBLIC HOUSING/ FINANCIAL ASSISTANCE

Tioga/Bradford County Housing & Redevelopment Authorities

Services: Low-Income Rental Housing/

Housing Vouchers and Section 8 *Some Restrictions may apply

Eligibility: Services for low-income people. Some restrictions may apply

Fees: Varies by program

Hours of Operation:

Monday-Friday
8:00 a.m. - 4:00 p.m.

Address:

4 Riverside Plaza
Blossburg, PA 16912

Phone Number:

(570) 638-2151

Second Number:

N/A

Website

www.tbhra.org

Identification

DRIVER'S LICENSE/ PHOTO ID

PennDOT

Services: Driver's License/ Photo ID

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:

License Center

Thursday

8:30 a.m. - 3:00 p.m.

Photo License Center

Thursday, Friday, Saturday

8:30 a.m. - 4:15 p.m.

Address:

Rt. 220 By-Pass

Towanda Monroeton Road

Monroeton, PA 18832

Phone Number:

1 (800) 932-4600 ask for
location and they will direct you

Second Number:

N/A

Website

<http://www.dot4.state.pa.us/centers/locationsCenter.shtml>

SOCIAL SECURITY CARD

Social Security Office

Services: Applications for Social Security Number. Continuing eligibility for Services: Name changes, address changes, marital status, etc.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:

Monday- Friday

9:00 a.m.- 3:00 p.m.

Wednesday

9:00 a.m.- 12:00 p.m.

Address:

1 Elizabeth Street

Suite 1

Towanda, PA 18848

Phone Number:

(570) 265-2137

Second Number:

1 (800) 772-1213

Website

www.socialsecurity.gov/locator

Legal Assistance

CHILD CARE

Domestic Relations

Services: To serve the public by providing child support services as authorized by law.

They establish, modify and enforce orders of support and provide support collection services for children and families in an effective and efficient manner, making prudent use of public resources.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:

Monday - Friday
8:00 a.m. - 5:00 p.m.

Address:

301 Main Street
Towanda, PA 18848

Phone Number:

(570) 265-1718

Second Number:

N/A

Website

<http://www.bradfordcountypa.org/courts/Domestic-Relations-Office.asp>

CRIMINAL

Bradford County Public Defender

Services: Represents individuals who are charged with one or more crimes and cannot afford to hire private counsel. Attorneys in the office also represent juveniles charged in delinquency proceedings. Representation is provided through all stages of criminal proceedings, from the preliminary hearing through the conclusion of appeal before the Pennsylvania Supreme Court. Must be low income.

Eligibility: Services for individuals charged with a crime and are low income.

Fees: None

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

301 Main Street
Towanda, PA 18848

Phone Number:

(570) 265-1713

Second Number:

N/A

Website

<http://www.bradfordcountypa.org/Administration/Public-Defender.asp>

DISABILITIES

Developmental Disabilities Advocacy Network

Services: Protects legal rights of the handicapped; provides information on disability programs and services in communities nationwide.

Eligibility: Services for individuals who are handicapped or who have a disability.

Fees: Varies by service needed

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

N/A
N/A, PA 0

Phone Number:

1 (800) 692-7443

Second Number:

N/A

Website

<http://www.disability.gov>

GENERAL/CIVIL

North Penn Legal Services

Services: Provides legal representation in civil cases to low income people. Cases such as spouse abuse, child abuse, bankruptcy, utility terminations, evictions and administrative cases.

Eligibility: Must be low income

Fees: None

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:00 p.m.

Address:

1 Elizabeth Street

#11
Towanda, PA 18848

Phone Number:

(877) 515-7732

Second Number:

N/A

Website

<http://www.northpennlegal.org/>

REFERRAL TO OTHER AGENCIES

Pennsylvania Bar Association Lawyer Referral Service

Services: Pennsylvania Bar Association Lawyer Referral Service matches clients to a Pennsylvania lawyer in a specific area of law. There is no charge for contacting the LRS.

Eligibility: Services for all community members

Fees: None

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:30 p.m.

Address:

100 South Street
Harrisburg, PA 17108

Phone Number:

1 (800) 932-0311

Second Number:

N/A

Website

<http://www.pabar.org>

Medical Health

HEALTH CENTER

Bradford Regional Medical Center

Services: Medical Services: Family Medicine, Gynecology, Immunizations, Laboratory

Eligibility: Services for those seeking medical assistance.

Fees: Depends on your health insurance, and services needed.

Hours of Operation:
Monday- Sunday 24 hours a day

Address:
116 Interstate Parkway
Bradford, PA 16701

Phone Number:
(814) 368-4143
Second Number:
N/A

Website

www.brmc.com

HIV/AIDS

AIDS Factline

Services: Hotline that offers information on HIV/AIDS issues and referrals to health centers in Pennsylvania.

Eligibility: Services for all community members

Fees: None

Hours of Operation:
Monday-Thursday 8:30a.m.-
7:30p.m., Friday 8:30a.m.-
5:30p.m., Saturday 9:00a.m.-
1:00p.m.

Address:
N/A

Phone Number:
(800) 662-6080
Second Number:
N/A

Website

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/mission_statement_definition_of_aids_frequently_asked_questions/557965

MEDIAL INSURANCE

PAHealthOptions.com

Services: The Pennsylvania Insurance Department's Unbiased Guide to Understanding Insurance.

Eligibility: Services for those seeking medical insurance. Must be uneligible for Medicaid.

Fees: Varies by services needed

Hours of Operation:

Monday- Sunday
24 hours a day

Address:

N/A

Phone Number:

N/A

Website:

<http://pahealthoptions.org/>

REFERRAL AND GENERAL ASSISTANCE

Center for Disease Control Hotline

Services: National hotline for information on health issues and diseases, healthy living, emergency preparedness, injury, violence, and safety, enviromental health, and workforce safety and health. Can provide referrals to local health resources. Spanish number also available.

Eligibility: Services for community members and spanish speaking community members

Fees: None

Hours of Operation:

Monday-Friday
8:00a.m.-8:00p.m.

Address:

N/A

Phone Number:

(800) 232-4636

Second Number:

(800) 344-7432 (En español)

Website

<http://www.cdc.gov/>

Mental Health

For mental health assistance, contact the Mental Health/ Intellectual Disability (MH/ID) Forensic Liaison through the Human Services Department. The Forensic Liaison (Criminal Justice) Contacts are also listed in the appendix in the back of the manual. Most counties will have a Forensic Liaison, but for counties that do not, you may contact any of the other agencies listed in the beginning of this manual that provide One- Stop Services. These include the county Coalition, the Community Action, the County Assistance office, the county department of Health, and the Agency on Aging (for senior citizens).

Mentoring/Counseling

COUNSELING

***See Human Services/ Community Action**

MENTORING

It Takes A Village, Inc.

Services: Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:

Varies

Address:

5 Hospital Dr.
Towanda, PA 18848

Phone Number:

(717) 221-0940

Second Number:

N/A

Website:

www.ittakesavillageinc.com

Social Security Administration

Social Security Administration

Services: Applications for Social Security Number, Social Security - Income for retirees or survivors, Social Security Disability - Income for disabled workers, Supplemental Security Income (SSI) - Income maintenance for aged (65 or older), blind or disabled persons. Continuing eligibility for Services: Name changes, address changes, marital status, etc. Same agency as listed under Identification.

Eligibility: Services for all community members

Fees: Varies by service needed

Hours of Operation:

Monday- Friday
9:00 a.m.- 3:00 p.m.
Wednesday
9:00 a.m.- 12:00 p.m.

Address:

1 Elizabeth Street
Suite 1
Towanda, PA 18848

Phone Number:

(570) 265-2137

Second Number:

1 (800) 772-1213

Website

www.socialsecurity.gov/locator

Transportation

GENERAL ASSISTANCE

Endless Mountain Transportation

Services: Providing a variety of safe, reliable, and efficient mobility services to the communities of Bradford, Sullivan, and Tioga Counties in Pennsylvania.

Eligibility: Services for all community members

Fees: Depends on type of services.

Hours of Operation:

Monday-Friday
5:00 a.m. - 6:00 p.m.

Address:

27824 Route 220
Athens, PA 18810

Phone Number:

(570) 888-7330

Second Number:

1 (800) 242-3484

Website

<http://emtatransit.com/>

Veteran Affairs

DIRECTOR OF COUNTY VETERAN OFFICE

Bradford County

Services: Veterans may receive services from any county Veterans Affairs Office. Direct assistance to identify, determine eligibility and assist in the preparation of applications for County, State and Federal veteran's benefits and programs, payment of burial allowances and ensuring grave markers and headstones are properly requested and placed for each deceased County Veteran, provide direct application for State programs like Real Estate Tax Exemption, Veterans Emergency Assistance, Blind and Paralyzed Pensions and Education Gratuity for veterans who are currently rated a 100% permanent and total

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation:

Call for hours

Address:

301 Main Street
Towanda, PA 18848

Phone Number:

(570) 265-1704

Second Number:

N/A

Website

<http://www.bradfordcountypa.org/>

VA MEDICAL CENTER

Wilkes- Barre VA Medical Center

Services: Veterans may receive services from their closest VA Medical Center. Bereavement Support Group, CCHT, Dental Services, Geriatrics and extended care, medical equipment, mental health, Mental Health Program Descriptions, Mental Health Specialized Program Descriptions, Mental Health Therapeutic Program Descriptions, The Palliative Care team is expert in comfort care - often what is more needed with an advanced illness, Our pharmacy processes more than 5000 prescriptions daily, Primary Care, Rehabilitation and Prosthetics, Social Work, Specialty Care, Trauma Recovery Services, Visual Impairment Services Team (VIST).

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation: Monday- Friday 8:00 a.m.- 4:30 p.m. Emergencies 24 hours, 7 days a week	Address: 1111 East End Boulevard Wilkes- Barre, PA 18711	Phone Number: (570) 824-3521 Second Number: 1 (877) 928-2621
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Website

<http://www.wilkes-barre.va.gov/>

VA VET CENTER

Binghamton Vet Center

Services: Veterans may receive services from their closest VA Vet Center.

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation: Monday- Friday 8:00 a.m.- 4:30 p.m.	Address: 53 Chenango Street Binghamton, NY 13901	Phone Number: (607) 722-2393 Second Number: (877) 927-8387
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Website

<http://www.va.gov/directory/guide/facility.asp?id=5675>

Williamsport Vet Center

Services: Veterans may receive services from their closest VA Vet Center. Services include individual counseling, group counseling, marital and family counseling, bereavement counseling, medical referrals, assistance in applying for VA Benefits, employment counseling, guidance and referral, alcohol/drug assessments, information and referral to community resources, military sexual trauma counseling & referral, outreach and community education for veterans who were in combat and their families, too.

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable

Fees: Varies depending on service needed

Hours of Operation:

Monday- Friday
8:00 a.m.- 4:30 p.m.

Address:

49 East Fourth Street
Suite 104
Williamsport, PA 17701

Phone Number:

(570) 327-5281

Second Number:

N/A

Website

<http://www.vetcenter.va.gov/>

Crisis Hotlines

****911****

Dial “911” on any phone for police, fire, and ambulance emergencies.

Phone Number: 911

Domestic Violence Hotline

The National Domestic Violence Hotline creates access by providing 24-hour support through advocacy, safety planning, resources and hope to everyone affected by domestic violence.

Phone Number: 1 (800) 932-4632

Mental Health Services/Suicide Hotline

The National Suicide Prevention Lifeline is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress.

Phone Number: 1 (800) 273- 8255

Addiction Hotlines

Tobacco Quitline

Some of the state-level initiatives include a telephone quitline, efforts to counter tobacco marketing, surveillance of tobacco sales to minors, promotion of clinical-practice guidelines for assessment and treatment of tobacco addiction and program evaluation.

Phone Number: (877) 724-1090

Cocaine Hotline

You can expect a friendly, understanding, and supportive voice to answer you when you finally decide to call a hotline for cocaine addiction help, and will explain to you the types of cocaine addiction treatment available that will put you on the right track towards rehabilitation.

Phone Number: 1 (866) 777-0983

Sex and Love Addicts Anonymous Hotline (National)

Guidance that is offered to anonymous users in overcoming significant problems related to sexual addiction.

Phone Number: 1 (800) 977-4325

Gambling Hotline (National)

The network is a single national access point to local resources for those seeking help for a gambling problem. The network consists of 28 call centers which provide resources and referrals for all 50 states, Canada and the US Virgin Islands. Help is available 24/7 and is 100% confidential.

Phone Number: 1 (800) 522-4700

Other Hotlines

PA Prison Society

The organization promotes humane and restorative corrections by serving thousands of prisoners, ex-prisoners and their family members each year through direct services and programs. They provide re-entry services including employment search, parenting programs, and more.

Phone Number: (215) 564-6005

Website: <http://philadelphia.pa.networkofcare.org/ps/index.aspx#>

American Educational Services

American Education Services (AES) was established by the Pennsylvania Higher Education Assistance Agency (PHEAA) to guarantee and service a variety of Federal Family Education Loan Program (FFELP) and private (alternative) student loan products for our lending partners through out the nation. PHEAA conducts its student loan servicing activities nationally as AES and FedLoan Servicing.

Phone Number: 1 (800) 233-0557

Website: <http://aessuccess.org/>

Cancer Factline/Institute

Information specialists are available to help answer your cancer-related questions whether you are a patient, family member or friend, health care provider, or researcher.

Phone Number: 1 (800) 422-6237

Website: <http://www.cancer.gov/>

Sexually Transmitted Diseases

Provides information, materials and referrals concerning sexually transmitted infections. Specialists will answer questions via phone or e-mail on transmission, risk reduction, prevention, testing and treatment.

Phone Number: 1 (800) 227-8922

Long Term Care Helpline

Provides quick access to information about the many long term living services and planning resources available for people over the age of sixty and adults with physical disabilities throughout Pennsylvania.

Phone Number: 1 (866) 286-3636

Statewide Resources

STATE WIDE HOUSING RESOURCES

PA Housing Search

Search affordable and government funded housing throughout the state

Phone Number: 1 (877) 428-8844

Website: www.pahousingsearch.com

STATE WIDE FOOD RESOURCES

Central PA Food Banks

Online search for local food banks in Central PA (serves 27 counties)

Phone Number: (717) 564-1700

Website: <http://www.centralpafoodbank.org/PartnerAgencies/LocateFoodAssistance.aspx>

Feeding America

Online search for local food banks

Phone Number : N/A

Website: <http://feedingamerica.org/foodbank-results.aspx?state=PA>

PA Food Pantries

Online search for local food pantries

Phone Number: N/A

Website: <http://www.foodpantries.org/st/pennsylvania>

PA Hunger Action Center

The Pennsylvania Hunger Action Center works to end hunger and increase opportunities for all Pennsylvanians

Phone Number: 1 (800) 634-2033

Website: www.pahunger.org

STATE WIDE LGBTQIA RESOURCES

(Lesbian, Gay, Bi-Sexual, Transgender, Questioning/Queer, Intersex/ Asexual/Ally)

Central PA- LGBT Center

Website: <http://www.centralpalgbtcenter.org/>

Eastern PA- Pennsylvania Diversity Network

Website: <http://www.padiversity.org/>

Western PA- The Gay and Lesbian Community Center (GLCC) Pittsburgh

Website: <http://www.glccpgh.org/>

SPANISH RESOURCES (EN ESPAÑOL)

PA Housing Search en Español

Search affordable and government funded housing throughout the state en Español

Phone Number: 1 (877) 428-8844

Website: <http://www.pahousingsearch.com/index.html.ESP>

"Su Familia" National Hispanic Family Health Help Line

Offers Hispanic consumers free and reliable health information. They can refer callers to local health care providers and federally supported health programs.

Phone number: 1 (866) 783-2645

Website: <http://www.hispanichealth.org/resource/help.aspx>

Nacional Español AIDS Hotline

Phone Number: 1 (800) 344-7432

VICTIM ADVOCATE

Office of the Victim Advocate

The purpose of the Victim Advocate is to represent the rights and interests of crime victims before the Board of Probation and Parole and the Department of Corrections, The Office of the Victim Advocate also provides notification to crime victims of the potential for inmate release and opportunity to provide testimony, notification of the inmate's movement within the correctional system, referrals for crime victims to local programs, basic crisis intervention and support, general information on the status and location of the inmate as allowed by law, and notification of the expiration of an inmate's maximum sentence or date of execution, if applicable, as well as preparation of a victim who chooses to witness an execution.

Phone Number: (800) 322-4472

Website: www.ova.state.pa.us

PENNSYLVANIA 2-1-1



Do you need help finding community resources?

Call 2-1-1

This provides information on a broad range of services, including child care, after-school programs, food banks, elderly care, basic needs, health services, and much more.*

2-1-1 is a FREE service

Available Monday through Friday

7:00 a.m. to 6:30 p.m.



*NOTE: Not all counties have complete resource listings for 2-1-1. Please call for more information.

Other Resource Directories

Aunt Bertha Online national resource search engine

Website: <https://www.auntbertha.com/>

CSG Justice Center- the National Reentry Resource Center

Website: <http://oldrm-nrrc.csjusticecenter.org/>

FairShake

Website: <http://www.fairshake.net/>

Homeless Shelter Directory

Website: <http://www.homelesshelterdirectory.org/pennsylvania.html>

Human Services

Website: <http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

Juvenile Law Center PA County Resource Guide

Website: <http://www.jlc.org/resources/county-resource-guide>

Salvation Army

Website: http://www.salvationarmyusa.org/usn/www_usn_2.nsf/vw-local/Programs

Veterans Resource Directory

Website:

http://www.dmva.state.pa.us/portal/server.pt/community/veterans_online_resource_directory/12971

Appendix

County	*MH/MR Administrator CJ Contacts	E-Mail Addresses	Telephone number
Allegheny	Mary Jo Dickson Leigh Bergstresser Michael Nock *Don Clark	MaryJo.Dickson@AlleghenyCounty.us Leigh.Bergstresser@AlleghenyCounty.us Michael.nock@AlleghenyCounty.us Don.Clark@AlleghenyCounty.us	412-350-4280 412-350-4293 412-350.7337 412-350-7337
Armstrong/Indiana	*Tammy Calderone Joe Bujdos	tlcalder@aimhmr.net jbujdos@aimhmr.net	724-548-3451 724-548-3451
Beaver	*Gerard Mike Marilyn Huber	gmike@bcbh.org mkhuber@bcbh.org	724-847-6225 724-847-6225
Bedford/Somerset	*Randy Hay Tom Bender Brent Smith	randyh@besmhmr.dst.pa.us brents@besmhmr.dst.pa.us tomb@besmhmr.dst.pa.us	814-443-4891 814-443-4891 814-443-4891
Berks	*Edward B. Michalik Julie Lisney Mary Hennigh	emichalik@countyofberks.com jlisney@sam-inc.org mhennigh@countyofberks.com	610-478-3271 x6583 610.236.0530 610-478-3271 x6589
Blair	*James Hudack Theresa Rudy	jhudack@blairco.info trudy@blairco.info	814-693-3046 x1480 814-693-3046 x1481
Bradford/Sullivan	*Ron Schell Joseph Vermilya	schellr@mail.bradfordco.org vermilyaj@mail.bradfordco.org	570-265-1760 570-265-1760
Bucks	*Mary Beth Mahoney Carol Bamford Forensic Coordinator Southeast Regional Coordination Office Tory Bright Daniel Beauchamp	mbm@co.bucks.pa.us cabamford@co.bucks.pa.us Regional.mh@verizon.net dbeauchamp@pmhcc.org	215-444-2800 215-442-0760 610-313-0924 610-313-5520
Butler	*Carmine A. Scotece Charles "Marty" Fleischer Amy Peters (MH Director)	cscotece@co.butler.pa.us cfleisch@co.butler.pa.us APeters@co.butler.pa.us	724-284-5114 724-284-5200 724-284-5114
Cambria	*Peter Kosanovich Greg Galinis	pkosanovich@co.cambria.pa.us ggalinis@co.cambria.pa.us	814-534-2800

Cameron/Elk	Linda Thompson	ltompson@cemhmr.com	814-772-8016 x141
	Judy Smith (MH Director)	jcsmith@cemhmr.com	814-772-8016 x136
Carbon/Monroe/Pike	*Sheila Theodorou	stheodorou@cmpmhmrcog.pa.us	570-420-1900
	Jennifer Williams	jwilliam@cmpmhmrcog.pa.us	570-420-1900
Centre	*Carol Waltz	cjwaltz@co.centrep.pa.us	814-355-6782
	Amy Miller	asmille@co.centrep.pa.us	
Chester	*Gary Entrekin	gentrekin@chesco.org	610-344-6265
	Candy Laverty	ccraig@chesco.org	610-344-6265
	Forensic Coordinator Southeast Regional Coordination Office	Regional.mh@verizon.net dbeauchamp@pmhcc.org	610-313-0924 610-313-5520
Clarion	*Nancy Jeannerat	njeannerat@clarioncountydhs.org	814-226-6252 x576
	Kerry Kifer	kkifer@clarioncountydhs.org	814-226-1081
	Jessica Moore	jmoore@sam-inc.org	
Clearfield/Jefferson	*Susan Hartzfeld	shartzfeld@ccc-j.com	814-371.5100
	Bill Mendat	bmendat@cljmhmrc.com	814-265-1060 ext. 358
Columbia/Montour/Snyder/Union	*Philip T. Keating	pkeating@cmsu.org	570-275-5422
	Richard Beach	rbeach@cmsu.org	570-275-4422
Crawford	*Mark Weindorf	mweindorf@co.crawford.pa.us	814-373-2618
	Gail Kelly	gkelly@co.crawford.pa.us	814-373-2605
	Stephanie Ace	sace@co.crawford.pa.us	814-373-2674
Cumberland/Perry	*Silvia Herman	Sherman@ccpa.net	717-240-6320
	Silvia Herman	sherman@ccpa.net	717-240-6320
	Scottie Thomas	sthomas@hsh.org	717-763-3012
	Jeremy Helm	JNHELM@hsh.org	
Dauphin	*Dan Eisenhauer	deisenhauer@dauphinc.org	717-780-7050
	Rose Schutlz	rschultz@dauphinc.org	717-780-7050
Delaware	Steve Akpunonu	akpunonus@co.delaware.pa.us	610-713-2365
	Bill Chambers (MH Director)	chambersw@co.delaware.pa.us	610-713-2365
	Jonna DiStefano	distefanoj@co.delaware.pa.us	610-713-2375
	Forensic Coordinator Southeast Regional Coordination Office	Regional.mh@verizon.net dbeauchamp@pmhcc.org	(F) 610-713-2368 (F) 610-713-2378 610-313-0924 610-313-5520
Erie	*Shari Gross	sgross@eriecountydhs.org	814-451-6826
	Sheila Silman	ssilman@eccaremgmt.org	814-528-0727

Fayette	*Lisa Ferris-Kusniar Clinton Anderson	LFK@FCBHA.org ClintonAnderson@FCBHA.org	724-430-1370 724-430-1370
Forest/Warren	*Mary Kushner Julie Hammond	kushnerm@wc-hs.org hammondj@wc-hs.org	814-726-2100 814-726-8430 814-730-19766 (cell) 814-7262100
Franklin/Fulton	*Claire Hornberger Melyssa Flud	cehornberger@co.franklin.pa.us mhflud@co.franklin.pa.us	717-264-5387 717-264-9513
Greene	*Karen Bennett Dean Virgili	kbennett@co.greene.pa.us dvirgili@co.greene.pa.us	724-852-5276 724-852-5276
Huntington/Mifflin/ Juniata	*Chris Wysocki Bob Henry	Chris.wysocki@hmjhmhr.org Bob.henry@hmjhmhr.org	717-242-6467 717-242-6467 ext. 107
Lackawanna/ Susquehanna	*Stephen Arnone James Martin	arnones@lsmhmr.org martinj@lsbhidei.org	570-346-5741 570-346-5741
Lancaster	*James Laughman Jim Commins	laughmaj@co.lancaster.pa.us jcommins@state.pa.us	717-299-8021 717-295-3506
Lawrence	*John Klenotic Scott Baldwin	johnk@lawrence.swsix.com sbaldwin@humanservicescenter.net	724-658-2538 724-658-3578 x196
Lebanon	*Kevin Schrum	kschrum@lebcnty.org	717-274-3415
Lehigh	Tim Boyer Drew Taylor Kerri Miller Richard Orlemann	timeboyer@lehighcounty.org sdrewtaylor@lehighcounty.org kerrimiller@lehighcounty.org richardorlemann@lehighcounty.org	610.782.3551 610.782.3553
Luzerne/Wyoming	*Pete Rubel Bill Anzolane	prubel@mhmr.luzerne.pa.us wanzalone@mhmr.luzerne.pa.us	570-825-9441 570-825-9441
Lycoming/Clinton	*Deborah Duffy Jim Wilkerson	dduffy@joinder.org jwilkerson@joinder.org	570-323-6467 570-326-7895
Mercer	*Catherine Main Jim Melvin	cmain@mercercountybhc.org jmelvin@mercercountybhc.org	724-662-6715 724-662-2230
McKean	* Duane Wolfe	dbwolfe@mckeancountypa.org	814-887-3350
Montgomery	*Eric Goldstein Tom Costello Donald Klein, Ph.D Forensic Coordinator Southeast Regional Coordination Office Tory Bright Daniel Beauchamp	EGoldste@montcopa.org tcostell@mail.montcopa.org dkline@mces.org Regional.mh@verizon.net dbeauchamp@pmhcc.org	610-278-3642 610-313-0924 610-313-5520
Northampton	*Wendy Heatley Brian Watson	Wheatley@northamptoncounty.org bwatson@northamptoncounty.org	610-974-7507
Northumberland	*Judith C. Davis Glenda Bonetti- D/A Director	jcdavis@norrycopa.net gbonetti@norrycopa.net	570-988-4434 570-495-2154

Philadelphia	*Michael J. Covone Margaret Minehart Mary Jordan Hazel Dacus	Michael.covone@phila.gov Margaret.minehart@phila.gov mjordan@pmhcc.org hdacus@pmhcc.org	215-685-5459 215-685-5459 x5521 215-546-0300 x3385 215-546-0300 x3255
Potter	*James Kockler Melissa Gee	jkockler@pottercountyhumansvcs.org mgee@pottercountyhumansvcs.org	814-544-7315
Schuylkill	*Dan McGrory Keith Semerod	dmcgrory@co.schuylkill.pa.us ksemerod@co.schuylkill.pa.us	570-621-2890 x14 570-621-2890 x13
Tioga	*Max Harrison Dennis Stager	mharrison@tiogahsa.org dstager@tiogahsa.org	570-724-5766 570-724-5766
Venango	*Jayne Romero Kim Woods	jromero@co.venango.pa.us KSwoods@co.venango.pa.us	814-432-9753 814-432-9100
Washington	*Janice Taper	taperj@co.washington.pa.us	724-228-6832
Wayne	*Carol Wilson	cwilson@co.wayne.pa.us	570-253-9200
Westmoreland	*Austin Breegla Phyllis Knott	breegla@westmoreland.swsix.com knottp@westmoreland.swsix.com	724-830-3617 724-830-3620
York/Adams	*Steve Warren Raye DeShields	sawarren@york-county.org RJDeShields@york-county.org	717-771-9618 717-771-9618
OMHSAS	Terry Moloney Jessica Reichenbach	tmoloney@pa.gov jreichenba@pa.gov	717-705-1600 717-772-7415
Norristown Office	Thomasina Bouknight	tbouknight@pa.gov	610-313-5844
Scranton Office	Leigh Ann Ksiazek	leksiazek@pa.gov	570.963.4944
Harrisburg Office	Greg Crosson	gcrosson@pa.gov	717-772-7828
Pittsburgh Office	Raymond Jaquette	rijaquette@pa.gov	412 565-7825
Torrance State Hospital- Regional Forensic Psych. Center	Lynn Gasbarre	lgasbarre@pa.gov	724.675.2113
Norristown State Hospital- Regional Forensic Psych. Center	Halimah McKnight	hamcknight@pa.gov	610.313.5655

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