

POLICY STATEMENT Commonwealth of Pennsylvania • Department of Corrections

Policy Subject:	Policy Number:		
Release	DC-ADM 003		
Date of Issue:	Authority:	Effective Date:	
February 22, 2022	Signature on File	March 1, 2022	
	George M. Little		

I. **AUTHORITY**

The Authority of the Secretary of Corrections to direct the operation of the Department of Corrections is established by Sections 201, 206, 506, and 901-B of the Administrative Code of 1929, 71 P.S. §§61, 66, 186, and 310-1, Act of April 9, 1929, P.L. 177, No. 175, as amended.

APPLICABILITY II.

This policy is applicable to all facilities operated under the jurisdiction of, or conducting business with the Department of Corrections, Department employees, volunteers, contract personnel, visitors, and inmates.1

III. **POLICY**

It is the policy of the Department to establish procedures governing responses to requests for information and to ensure that information is released in accordance with applicable laws and Department policy.²

IV. PROCEDURES

All applicable procedures are contained in the procedures manual that accompanies this policy document.

¹ 5-ACI-1C-23

² 5-ACI-1A-21, 5-ACI-6C-03, 2-CO-1A-26, 2-CO-1E-08

A. Requests for Inmate Information³

- 1. An inmate may seek access to inmate information maintained at the facility where incarcerated by submitting a DC-135A, Inmate's Request to Staff Member to the appropriate individual noted in **Subsection A.2. below**. If an inmate is unsure who to send a request to for specific information, the request should be sent to the Corrections Superintendent's Assistant (CSA) who will reply or forward the request to the appropriate individual.4
- 2. The Facility Release of Information Coordinator or appropriate staff member shall respond based upon the type of information being requested as follows:5
 - a. Census Data the facility's Inmate Records Supervisor;
 - b. Contact Data the facility's Inmate Record Supervisor;
 - c. Disciplinary Records the facility's Inmate Records Supervisor;
 - d. Educational Data the CSA;
 - e. Financial Data the facility's Business Manager;
 - Housing Records the CSA;
 - Medical Records the facility's Medical Records Supervisor;
 - h. Mental Health Records the facility's Medical Records Supervisor;
 - Prescriptive Programming Data the CSA;
 - Property Data the CSA;
 - k. Sentencing Data the facility's Inmate Records Supervisor; and
 - Work Records the CSA.
- 3. A person other than an inmate may seek access to inmate information by submitting a written request to the facility's Release of Information Coordinator.
- 4. All requests for inmate information must be accompanied by a **DC-108**, Authorization for Release of Information (Attachment A), and signed by the inmate who is the subject of the information. 6 The executor or administrator of a deceased inmate's estate may sign a **DC-108** pertaining to the deceased inmate.

5 5-ACI-1E-04

³ 5-ACI-1E-01, 5-ACI-6C-03, 4-ACRS-7D-08, 2-CO-1E-08

⁴ 5-ACI-1E-04, 4-ACRS-7D-11, 2-CO-1E-06

⁶ 5-ACI-1E-01, 5-ACI-1E-05, 4-ACRS-7D-12, 2-CO-1E-07

The furnishing of an appropriate release is a prerequisite to consideration of the request and does not determine whether the Department will actually release the information.

5. An inmate is prohibited from receiving inmate information pertaining to another inmate other than him/herself.

B. Requests for Department Information

- Every request for Department information shall be made by submitting a written request to the Central Office Release of Information Coordinator. The Release of Information Coordinator will record the request, and forward it to the appropriate individual listed below for response.
 - a. Financial data the Director of the Bureau of Administration.
 - b. Inmate Programming Information the Director of the Bureau of Treatment Services (BTS).
 - c. Medical/Mental Health Services the Director of the Bureau of Health Care Services (BHCS).
 - d. Personnel Data The Director of the Bureau of Human Resources (BHR).
 - e. Security Records the Chief of the Department's Security Division.
 - f. Statistical Records the Director of the Bureau of Planning, Research, and Statistics (PRS).
- 2. Requests for information not included above shall be directed to the appropriate Regional Deputy Secretary.
- 3. When an inmate's location is not known to the requestor, the requestor may use the Inmate Locator on the Department's website www.cor.pa.gov. Requests for information pertaining to an inmate's crime or sentence may also be submitted to the Department's Chief, BTS, Classification Division.
- 4. The **Freedom of Information Act, 5 U.S.C.S. §522** is a federal statute that governs access to information maintained by federal agencies. The Pennsylvania Department of Corrections is a Pennsylvania executive agency and not a federal agency. Accordingly, the Department is not subject to the Freedom of Information Act. Individuals requesting information under the Freedom of Information Act shall be sent a standard letter denying the request.
- 5. The **Right-to-Know Law, 65 P.S. §67.101 et seq.** permits access to "public records" maintained by the Department. All requests made pursuant to the "Right-to-Know Law (RTKL)" for "public records" (as the term is defined in the Right-to-Know-Law) of the Department or of any correctional facility, Community Corrections

Center (CCC), Motivational Boot Camp, or any other facility or office under the jurisdiction of the Department must be made consistent with **Subsection E. below**.

- 6. **8 U.S.C. § 1373**, Communication between government agencies and the Immigration and Naturalization Service, addresses the exchange of information regarding citizenship and immigration status among federal, state, and local government entities and officials. The Pennsylvania Department of Corrections, as a state agency, may not prohibit, or in any way restrict, any government entity or official from sending to, or receiving from, the Immigration and Naturalization Service information regarding the citizenship or immigration status, lawful or unlawful, of any individual. In addition, the Department may not in any way restrict a federal, state, or local government entity from doing any of the following with respect to information regarding the immigration status, lawful or unlawful, of any individual:
 - a. sending to, or requesting or receiving from, federal immigration officers information regarding an individual's citizenship or immigration status;
 - b. maintaining such information; or
 - c. exchanging such information with any other federal, state, or local government entity.

C. Print and Electronic Media Inquiries⁷

All news media inquiries to a facility must be handled in accordance with Department policy **DC-ADM 009**, "**Media Relations**." Members of the print and electronic media seeking information pertaining to a specific inmate and/or about any aspect of the facility should be directed to the Public Information Officer (PIO). News media requests for information that deal with a Department-wide issue should be referred to the Department's Press Office.

D. Staff Responsibilities

- All staff responding to requests for information shall inform the Release of Information Coordinator at the facility of the request.
- 2. The Release of Information Coordinator is responsible for logging and tracking all requests for information.
- 3. Specific staff responsibilities for the dissemination of information are contained in the procedures manual that accompanies this policy.

⁷ 5-ACI-1A-22, 4-ACRS-7F-02

E. Requests Pursuant to the Right-to-Know Law (RTKL)

Pursuant to Section 504 of the Right-to-Know Law, 65 P.S. §67.101 et seq. (RTKL), the Department sets forth the following policies, process, and procedures regarding responses by the Department to requests made pursuant to the RTKL, in addition to complying with the policies set forth in Management Directive 205.36 (M.S. 205.36 is available from the Office of Administration's website at www.oa.pa.gov.) To facilitate access to documents of public interest and reduce the need for RTKL requests, the Department makes many documents available through its public website at www.cor.pa.gov. Finally, the Department uploads contracts to the Department of Treasury website, pursuant to the requirements of Chapter 17 of the RTKL, 65 P.S. §§67.1701-1702.

1. RTKL Requests

- a. A written request to the Department under the RTKL must:
 - (1) be addressed to the Department's Agency Open Records Officer (AORO) at:

Pennsylvania Department of Corrections Right-to-Know Office 1920 Technology Parkway Mechanicsburg, PA 17050 Telephone: (717) 728-7763

Fax: (717) 728-0312

Email: RA-docrighttoknow@pa.gov

- (2) identify the name and address to which the Department should address its response;
- (3) state that the request is being made pursuant to the RTKL;
- (4) be submitted in person or by mail, email, or facsimile;
- (5) be sufficiently specific so as to enable the Department to ascertain which records are being requested; and
- (6) be a legal resident of the United States.
- b. Verbal requests will not be accepted and such requests are not entitled to the relief and remedies provided under the RTKL.
- c. RTKL requests may be submitted on the **Pennsylvania Office of Open Records Standard Right-to-Know Request Form (Attachment B)**.
- d. The regular business hours of the RTKL Office are 8:30 a.m. to 5:00 p.m., Monday through Friday (except for state holidays). Any RTKL request received

by the RTKL Office after the close of regular business hours shall be deemed to have been received on the following business day.

- e. All RTKL requests received at any correctional facility, CCC, Motivational Boot Camp, or any other Bureau or Office of the Department shall immediately be forwarded to the AORO at the address above. The statutory time for the Department to respond to a request will not begin to run until such time as the AORO actually receives the request.
- f. The Department's Press Secretary shall be notified of all RTKL requests made by the media, and shall be provided a copy of all such initial requests and a copy of the final response.
- g. RTKL requests received by the Department will be considered "public record" information by the Department and such requests may be made available for public access through its website.

2. RTKL Responses

- a. The AORO may respond by providing a requestor with access to inspect a record maintained by the Department by: 1) providing access at the Department's RTKL Office; 2) sending a copy to the requestor; or 3) notifying the requestor that the record is available through publicly accessible electronic means. Each of these options is a "response" for purposes of the RTKL, as is the Department's written notice to the requestor granting, denying, or partially granting and partially denying access to a record. The Department may send written responses to requestors by United States mail, by hand (in person or by delivery service), by facsimile, or by email.
- b. The RTKL requires that the Department respond to a RTKL request within five business days, unless a longer period of time is needed and communicated to the requestor by an "interim response" as indicated in **Subsection E.2.a. above**. For purposes of determining the end of the five business day period, the day that a RTKL request is received is not counted. The first day of the five business day period is the Department's next business day after the request is received.

c. Interim Responses

- (1) The Department must provide a final response to a RTKL request within five business days unless one or more specific conditions are satisfied and the AORO gives the requestor written notice that additional time will be required. That notice is referred to as an "interim response." The AORO may send an interim response if any of the following applies:
 - (a) the RTKL request requires redaction of a record;
 - (b) the RTKL request requires retrieval of a record from a remote location;

- (c) a response within the five business day period cannot be accomplished due to bona fide staffing limitations, and such limitations must be specified in the interim response;
- (d) a legal review is necessary to determine whether the record requested is subject to access under the RTKL;
- (e) the requestor has not complied with the Department's policies regarding access to public records;
- (f) the requestor has not complied with a demand for prepayment of fees, which are required to fulfill the RTKL request and which are estimated to exceed \$100, further, if prepayment of fees is required by the Department, the time period for response shall be tolled from the time the demand for payment is made until such time as payment is actually received; or
- (g) the extent or nature of the request precludes a response within the required time period.
- (2) An interim response must be sent to the requestor on or before the last day of the five business day period, state that the request is being reviewed and the reason for the review, state a reasonable date that a response is expected to be provided, and provide an estimate of applicable fees for access when the record becomes available.
- (3) If the date of an expected response is in excess of 30 days following the original five business day period, the request will be deemed denied unless the requestor has agreed in writing to the date specified in the notice.

d. Final Responses

- (1) There are three possible final responses: granted, denied, or granted in part and denied in part. The failure to make a timely response is deemed to be a denial.
- (2) If a written request is denied in whole or in part, the Department will issue a final written response that will include an explanation of the procedure for the requestor to appeal, if the requestor would choose to do so. The written denial will also set forth the specific reasons for the denial, including citations to applicable legal authority. If the denial is the result of a determination that the record is exempt from disclosure, the specific reasons for the Department's determination shall be included.
- (3) Non-production of records due to the fact that a good faith search by the Department does not produce any responsive documents is not a denial of access.

e. Redaction

The Department will not deny access to a record because portions of the record are not public records and not subject to disclosure. Rather, the Department will redact the portions that are not public records and produce the portions that are public records.

f. Access

- (1) The Department may provide a requestor with access to inspect a record electronically or as otherwise maintained by the Department by means of any of the following: a) providing access at the Department's RTKL Office; b) sending a copy to the requestor; or c) notifying the requestor that the record is available through publicly accessible electronic means and, if the requestor writes to the Department within 30 days and indicates that the requestor is unable or unwilling to access the information electronically, by then providing the records in paper format, upon payment for the same.
- (2) The Department will provide a public record to a requestor in the medium requested if the record exists in that medium. Otherwise, the public record must be provided in the medium in which it exists. If a public record only exists in one medium, the Department is not required to convert that public record to another medium, except that if the public record is only available in an electronic form, the Department must print it out on paper upon request.
- (3) The Department is not required to create a public record that does not already exist, nor is it required to compile, maintain, format, or organize a public record in a manner in which the Department does not currently do so.

g. Duplication of Public Records

The Department may either make copies of a public record itself or, in its discretion, allow the requestor to bring the necessary equipment to make its own copies. The Department may make its duplication equipment available to a requestor but require that the requestor operate the equipment; assign Agency staff to make the duplications; or contract for duplication services and require the requestor to pay the applicable rate.

3. RTKL Appeals

a. When a request is denied or deemed denied, whether in whole or in part, the requestor may file an appeal with the Office of Open Records, where it will be assigned to an Appeals Officer. The appeal must be filed within 15 business days of the denial or deemed denial. The appeal must state the grounds upon which the requestor asserts that the record is public, and should address any ground stated upon by the Department for delaying or denying the request. The appeal shall be sent to the Office of Open Records at the address set forth below

and simultaneously to the agency AORO, in the same manner as the appeal is sent to the Office of Open Records (email, fax, mail, hand-delivery) with: 1) the Department response; 2) the RTKL request; 3) the appeal form that is available on the Office of Open Records website at:

http://www.openrecords.pa.gov/Documents/Appeals/Appeal Form.pdf. The form is also available to inmates at state correctional facility libraries.

Commonwealth of Pennsylvania Office of Open Records 333 Market Street, 16th Floor Harrisburg, PA 17101-2234 Phone: (717) 346-9903

Email: openrecords@pa.gov

- b. A person other than the Department or the requestor, with a direct interest in the record that is subject to an appeal, has 15 days following actual knowledge of the appeal, but no later than the date that the Appeals Officer issues an order, to file a written request to provide information or to appear before the Appeals Officer in support of the requestor's or the Department's position on the appeal. The Appeals Officer may, but need not, grant the request.
- c. For further information on appeals, it is suggested that the requestor review the website of the Office of Open Records.

4. RTKL Fees

Applicable fees to be charged by the Department under the RTKL are listed below.

- a. Fees determined by the Office of Open Records
 - (1) Under the RTKL, the Office of Open Records has the authority to establish two fees for Commonwealth agencies: Duplication, **65 P.S. §67.1037(b)** and enhanced electronic access (an agency may establish user fees, subject to approval by the Office of Open Records), **65 P.S. §65.1307(e)**.
 - (2) The fees for duplication are established by the Office of Open Records, as posted on its website at http://openrecords.pa.gov. Unless otherwise directed by statute, the Department will charge \$.25 per page for duplication.

b. Specialized Fees

- (1) The Department will charge \$1.00 per copy for certified copies, when requested by the requestor.
- (2) The Department will charge the actual cost for postage, facsimile/microfiche or other media, as well as for specialized documents.

- (3) Special rules apply to fees for transcripts of administrative proceedings.
 - (a) Prior to an adjudication becoming "final, binding, and non-appealable," transcripts may be requested through the Department; however, the stenographer or court reporter is permitted to charge the regular fee for this service.
 - (b) Following an adjudication becoming "final, binding, and non-appealable," a request for the transcript shall be treated like any other request for a record and the usual duplication fee of \$.25 per page will be applied.
- c. Reasonable and Necessarily Incurred Costs

As expressly provided by the RTKL **(65 P.S. §67.1307[g])**, the Department has the authority to charge the requestor reasonable fees for necessarily incurred costs. The Department will determine and charge such fees on a case-by-case basis.

d. General

- (1) No charge shall be made for agency or legal review of a record to determine whether the requested records are public records that are subject to access under the RTKL.
- (2) If the estimated fees that are required to fulfill the RTKL request exceed \$100, the requestor must pay the estimated amount in advance, either by certified check or by ordinary check, which must first have cleared to be considered received by the Department. The demand for prepayment will specify a reasonable period of time in which the requestor must make such prepayment. Failure to make the estimated payment by the date required by the Agency in its interim response will result in the request being deemed withdrawn.
- (3) All applicable fees must be paid in order to receive access to the record requested, **65 P.S. §67.901**. Any requestor who has unpaid amounts outstanding to the Agency or to any agency under the Governor's jurisdiction, in relation to RTKL requests where production was made by any such agency, will not be granted access to records under other RTKL requests until such prior amounts due have been paid in full.
- (4) When an estimated fee was not required to be paid because the estimate was \$100 or less, but actual fees are over \$100 or where the fee was under \$100, an agency has the discretion to produce the records and invoice for an amount due or to require payment prior to production.

F. Copying Charges

- 1. The charge for copies of documents that the inmate has in his/her possession or for copies of materials available to all inmates (library materials, newspaper articles, etc.) is \$.10 per page.
- 2. Copying charges for the reproduction of medical records are charged in accordance with the Medical Records Act (Act 26, 42 P.S. §6152) and are contained in the Copying Charges for Medical Records (Attachment C).
- 3. Fees pursuant to RTKL requests shall be governed by **Subsection E.4. above**. No other charges shall be applicable.
- 4. The following charges shall be imposed for reproduction of any other records:
 - a. for records maintained on paper, a fee of \$.25 per page; and
 - b. for records maintained on microfiche, photographic records, or other non-paper records, a fee equal to the actual cost of reproducing the records.

V. SUSPENSION DURING AN EMERGENCY

In an emergency or extended disruption of normal facility operation, the Secretary/designee may suspend any provision or section of this policy for a specific period.

VI. RIGHTS UNDER THIS POLICY

This policy does not create rights in any person nor should it be interpreted or applied in such a manner as to abridge the rights of any individual. This policy should be interpreted to have sufficient flexibility to be consistent with law and to permit the accomplishment of the purpose(s) of the policies of the Department of Corrections.

VII. RELEASE OF INFORMATION AND DISSEMINATION OF POLICY

A. Release of Information

1. Policy

This policy document is public information and may be released upon request.

2. Confidential Procedures (if applicable)

Confidential procedures for this document, if any, are <u>not public information</u> and may not be released in its entirety or in part, without the approval of the Secretary of Corrections/designee. Confidential procedures may be released to any Department of Corrections employee on an as needed basis.

B. Distribution of Policy

1. General Distribution

The Department of Corrections policy and procedures shall be distributed to the members of the Central Office Executive Staff, all Facility Managers, and Community Corrections Regional Directors on a routine basis. Distribution of confidential procedures to other individuals and/or agencies is subject to the approval of the Secretary of Corrections/designee.

2. Distribution to Staff

It is the responsibility of those individuals receiving policies and procedures, as indicated in the "General Distribution" section above, to ensure that each employee expected or required to perform the necessary procedures/duties is issued a copy of the policy and procedures either in hard copy or via email, whichever is most appropriate.

VIII. SUPERSEDED POLICY AND CROSS REFERENCE

A. Superseded Policy

1. Department Policy

DC-ADM 003, Release of Information, issued March 20, 2018, by former Secretary John E. Wetzel.

2. Facility Policy and Procedures

This document supersedes all facility policy and procedures on this subject.

B. Cross Reference(s)

- 1. Administrative Manuals
 - a. DC-ADM 009, Media Relations
 - b. 1.1.4, Centralized Clearances

2. ACA Standards

- a. Administration of Correctional Agencies: 2-CO-1A-26, 2-CO-1E-06, 2-CO-1E-07, 2-CO-1E-08
- b. Adult Correctional Institutions: 5-ACI-1A-21, 5-ACI-1A-22, 5-ACI-1C-23, 5-ACI-1E-01, 5-ACI-1E-04, 5-ACI-1E-05, 5-ACI-6A-04, 5-ACI-6C-03, 5-ACI-6D-07
- c. Adult Community Residential Services: 4-ACRS-7D-08, 4-ACRS-7D-11,

4-ACRS-7D-12, 4-ACRS-7F-02

DC-108 Revised 12/07

PENNSYLVANIA DEPARTMENT OF CORRECTIONS AUTHORIZATION FOR RELEASE OF INFORMATION (THE EMPLOYEE/INMATE SHALL COMPLETE, CHECK, AND INITIAL ALL BOXES THAT APPLY)

Name (print)	I	nmate/Empl	oyee #	Da	ate of Birth	Inmate Social Security #	
Medical/Dental Records	Mental He Record		Drug & A		HIV Information	Records (General)	
I, the undersigned, hereby go (name and address of facility)		t for:			To release informat nd address of reque		
I hereby authorize the above records/information to the return the information being reque	equester during	the period b	eginning				
Disclosure of medical/denta and psychiatric information, Syndrome (AIDS) and tests Disclosure for mental health listed above. I understand the including psychological and	drug and/or ald or treatment for records pertain that my record n	cohol informa or Human Imr ns to treatme nay contain in	ition, as well as nunodeficiency ent,, hospitaliza nformation rega	s information Virus (HIV) tion, and/or arding all as	on regarding Acquire /). r outpatient care pro spects of my treatme	d Immunodeficiency vided to me for the period ent and hospitalization,	
Immunodeficiency Syndrom release of mental health re	e (AIDS) and to ecords expire	ests or treatm in 180 days.	nent for Humar	Immunode	eficiency Virus (HIV)	. Authorizations for	
Disclosure of HIV related in AIDS. HIV (Human Immuno Disclosure of general inform	deficiency Viru	s) is the virus	that may caus	se or indica	te AIDS or HIV infec	ction.	
inmate to the Department of	f Corrections ar	nd responses	thereto, misco	onducts, an	d grievances.		
including any such rights that those contained in the Penr. Abuse Control Act, 71 P.S.	at exist under lo Isylvania Menta	ocal, state, ar al Health Prod	nd federal statu cedures Act, (/	itory and/oi <i>IHPA) 50 F</i>	r constitutional law, r P.S. §7101 et seq., t	rule or order, including the Drug and Alcohol	
I understand that I have no authorization, except to the Director/Technician, Health the date signed, unless revo	extent that acti Care Administr	on has alread rator, or Facil	dy been taken,	at any time	e by notifying the Me	edical Records	
I understand that these reco does not require the Depart requested information's con the providing facility will pro	ment of Correc fidentiality is pr	tions to relea otected by F	se these recored at the second	ds. It is und	derstood by the abov	e requester that if the	
Furthermore, I will indemnify any losses, costs, damages							
Employee/Inmate Signature	Date		· ·	ure of Witne		Date	
White Copy – Responder		Yellow Co	ppy – Request	er	Pink Copy	/ - Inmate	

DC-108 Revisado 12/07

DEPARTAMENTO DE CORRECIONES DE PENNSYLVANIA FORMA DE AUTORIZACION PARA DIVULGACION DE INFORMACION

(EL EMPLEADO/CONFINADO DEBE COMPLETAR, COTEJAR E INICIAR TODOS LOS ENCASILLADOS QUE APLIQUEN)

Nombre (letra de molde)	de) # Confinado/Empleado		Fecha de	Nacimiento	# Seguro Social del Confinado		
	Expediente Salud Mental	Expedie Tratami Drogas y A	ento	Información VIH		Expedientes Generales	
Yo, el infrascrito, por este medio o (Nombre y dirección de facilidad /		ento: -		ar información a e y dirección de		onario)	
Por este medio autorizo al deman							
mencionados al peticionario duran La iı	nformación peticiona					y terminando en	
		Autoriza	ación para di	vulgar informac	ión ha s	ido dada con el propósito de:	
La revelación de información médinformación psicológica, psiquiátrio Inmunodeficiencia Adquirida (SIDA Información de salud mental a revelurante el periodo mencionado antratamiento y hospitalización, incluy/o alcohol, como también informatratamientos para el Virus de Inmu 180 días.	ca, drogas y/o alcoh A) y tanto pruebas y/o elar incluye tratamien ites. Entiendo que mi iyendo información p ación de resultados a	ol, así como o tratamiento ntos, hospital i expediente sicológica, p cerca de Sín	información as para el Virulización y/o tropuede contersiquiátrica, a drome de Inr	al respecto en r us de Inmunode ratamiento amb ner información sí como informa munodeficiencia	elación eficiencia ulatorio acerca ación co a Adquir	al Síndrome de a Humana (VIH). provisto para mi persona de todos los aspectos de mi n relación al uso de drogas ida (SIDA) y pruebas y/o	
La información a divulgar relaciona pruebas para detectar el virus de \ de la enfermedad del SIDA.							
La revelación de información gene del confinado hacia el Departamer							
En cuanto a la autorización de est al mantenimiento de confidencialio estado y federal de carácter legal Procedimientos de Salud Mental d Alcohol, 71 P.S. §1690.101 et sec	dad de mis expedient y/o constitucional ba de Pennsylvania, <i>(MF</i>	tes, incluyend jo la ley, regl HPA) 50 P.S.	do cualquier i a u orden, in §7101 et se	tipo de derecho cluyendo aquel q., La Acta de (bajo las las conte Control d	s autoridades locales, de enidas en el Acta de de Abuso de Drogas y	
Entiendo que no tengo ninguna ob derecho a revocar esta autorizació Director/Técnico de Expedientes M eventualidad, este documento exp	ón , excepto al grado Médicos, administrad	que accione or de seguro	s ya hayan s de salud o e	ido tomadas, e el gerente de la	n cualqu agencia	ier momento al notificar al facilitadora. En cualquier	
Entiendo que estos expedientes so obliga al Departamento de Correct protegida por regulaciones de con vez, la agencia proveedora facilita	ciones a proveer tal i fidencialidad de infor	nformación. mación que	Es entendido regula segun	por el peticion	nario que	e si la información es	
En adición, indemnizo y libro de co pérdida, costos, daños, o gastos in							
Firma Empleado/Confinado	Fecha		Firma	de Testigo		Fecha	



STANDARD RIGHT-TO-KNOW REQUEST FORM

DATE REQUESTED:								
REQUEST SUBMITTED BY:	□ E-MAIL	□ U.S. MAIL	□ FAX	□ IN-PERSON				
REQUEST SUBMITTED TO (Agency name & address):								
				_				
NAME OF REQUESTER :								
STREET ADDRESS:								
CITY/STATE/COUNTY/ZIP(Requ	uired):							
TELEPHONE (Optional):	ELEPHONE (Optional): EMAIL (optional):							
RECORDS REQUESTED: *Provi Please use additional sheets if	-	detail as possible so the	e agency can ider	ntify the information.				
DO YOU WANT COPIES? DO YOU WANT TO INSPECT THE DO YOU WANT TO BE NOTIFIED CO	HE RECORDS?	OS? □ YES □ NO	DC \$4002 V	- NO				
DO YOU WANT TO BE NOTIFIE	D IN ADVANCE I	F THE COST EXCEE	DS \$100? 🗆 YE	:S □ NO				
		Y OF THIS REQUES YOU WOULD NEED						
	FOR AG	ENCY USE ONLY						
OPEN-RECORDS OFFICER:								
□ I have provided notice to appro	priate third parties	s and given them an c	pportunity to ob	ject to this request				
DATE RECEIVED BY THE AGEI	NCY:							

AGENCY FIVE (5) BUSINESS DAY RESPONSE DUE:

**Public bodies may fill anonymous verbal or written requests. If the requestor wishes to pursue the relief and remedies provided for in this Act, the request must be in writing. (Section 702.) Written requests need not include an explanation why information is sought or the intended use of the information unless otherwise required by law. (Section 703.)

Copying Charges for Medical Records

The Department of Corrections (DOC) may charge requestors for replication of medical records. Costs are incurred to prepare the records for release, whether in electronic or paper format. Charges include, but are not limited to, scanning paper copies of medical records into an electronic format, transferring/uploading electronic protected health information (PHI) to a web-based portal, creating a secure mailing or email with the responsive PHI, and photocopying records into a paper format. Permissible labor costs do not include, and shall not apply to, reviewing the request for access approval, search and retrieval, reactivating archived files, or ensuring record documentation is properly completed or prepared prior to the release.

The following information is provided to understand when and how replication fees may be applied:

- 1. Prepayment of replication fees is required before medical record information is released. The DOC has the right to waive fees and will review requests on a case-by-case basis.
- 2. There are no charges when medical record information is needed for continuity of care with an external health and/or mental health care provider when an inmate is active or has been released. Information may be released via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system.
- 3. No charges are applied when a request is received from the DOC Office of Chief Counsel or PA Office of the Attorney General. Information may be released via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system.
- 4. No charges are applied when an active DOC contracted health care and/or mental health care provider requires medical record information. Information may be released via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system.
- 5. A flat fee for production of records (electronic or paper) shall be charged to support any claim under the Social Security Act or claims under other Federal or State financial need-based benefit programs in Pennsylvania (reimbursement rates vary in other states) \$31.94. Prepayment of the flat fee is not required if it is in response to a state bureau of disability determination information request. Medical record information shall be uploaded to the Social Security Administration designated secure on-line system.
- 6. A flat fee of \$25.20 per request shall be applied for supplying records (electronic or paper) requested by a District Attorney. A District Attorney is not charged if they are prosecuting a crime that occurred in a Department facility. Information may be released via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system.
- 7. The average hourly labor cost for the Medical Records Technician/Supervisor classification shall be used to determine fees when medical records are prepared using the Pennsylvania Public Safety Delivery Center File Transfer Protocol system:

DC-ADM 003, Release of Information Policy Issued: 2/22/2022

- a. the average hourly rate applicable to the Medical Records Technician/Supervisor classification shall serve as the basis for charging. The rate is currently determined to be \$25/hour (the "Average Labor Cost Rate");
- b. search and retrieval fees shall not apply when the Pennsylvania Public Safety Delivery Center File Transfer Protocol system is used; and
- c. the Average Labor Cost Rate applies for the following request types:
 - (1) reentrant;
 - (2) attorney/legal;
 - (3) insurance; and
 - (4) executor/administrator of an estate.
- 8. An active pro se inmate shall only be permitted to receive a paper copy of the medical record and shall be charged using the Average Labor Cost Rate.
- 9. A reentrant has the option to either: (a) receive a copy of his or her own medical record via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system; or (b) may request a paper copy. The Average Labor Cost Rate shall be utilized and First-Class Postage added when a paper copy is made for a reentrant.
- 10. If a third-party requestor (other than an inmate or reentrant) specifically asks for a paper copy and refuses to receive information via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system, fees shall be imposed for the copying of medical records. Charges shall be in accordance with the **Medical Records Act (Act 26), 42 P.S. §§6152, 6152.1, and 6155**. Effective January 1, 2022, the charges listed below shall be imposed for the reproduction of medical records:
 - a. the search and retrieval of records \$25.20. The search and retrieval fee of records shall not be charged if the inmate or reentrant is requesting his or her own personal health record;¹
 - b. a fee of \$1.70 per page for pages 1-20;
 - c. a fee of \$1.26 per page for pages 21-60;
 - d. a fee of \$0.44 per page for pages 61 to end; and
 - e. amount of First-Class Postage shall be determined by weight.

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¹ 5-ACI-1E-04

- 11. The Disability Rights Network of Pennsylvania (formerly Pennsylvania Protection and Advocacy [PP&A]) shall be charged \$.60 per page for the first 20 pages, \$.45 per page for the next 40 pages, and \$.18 per page for more than 61 pages for every 10 inmates. These fees are per facility. Beginning with the next set of 10 inmates (11 through 20 inmates, 21 through 30, etc.) the charges will start over again. PP&A will not be charged a search and retrieval fee. Information may be released as paper or via the Pennsylvania Public Safety Delivery Center File Transfer Protocol system.
- 12. Paper copies of medical records shall be mailed First-Class. The person/group requesting the records is responsible for the actual cost of postage, shipping, and delivery.
- 13. The Business Office of the facility reproducing the records or the Bureau of Administration for Central Office shall be responsible for producing an invoice for reproduction charges. The postage fee shall be included on the invoice provided to the requestor.
- 14. The charges listed in this notice do not apply to an x-ray film or any other portion of a medical record which is not susceptible to photostatic reproduction.

DC-ADM 003, Release of Information Policy Issued: 2/22/2022

Effective: 3/1/2022