

From The Desk Of Director Konteh



Dear Fellow Employees,

I would like to thank each and every one of you for allowing me to be with you now for a full year, how time flies! As I walk around and observe all that you do, either individually or collectively, I have come to appreciate more and more how lucky I am to lead such a knowledgeable and talented group.

CI has a lot of prospective ventures in which we want to engage in the coming months or years. Some of them may take longer than others to activate, but together we will get there. This will help us diversify our industries and increase our customer base and the potential to hire more offenders.

I would also like to express my appreciation to our shop superintendents for their cooperation and support. Without them we would not have achieved the success we had last year. It would be an injustice if I failed to mention the contributions of all our shop managers, foreman and other staff who work on the production of our goods despite the difficult days of lockdowns and other institution security issues.

The distribution of our goods to their destination cannot be achieved without the diligent efforts of our equipment operators, the delivery component of our customer service. If I forgot to mention a group of people, please forgive me. To make CI more viable and better each year is a team effort.

I would like to especially recognize the Somerset laundry staff who worked diligently during the unfortunate event that led to the death of Sergeant Mark Baserman. They put in a lot of overtime to make sure the process worked with no interruptions and did so without complaint!

Finally, I don't have to remind you that we are a service industry with the goal toward re-entry and hiring more offenders. Therefore, greater customer satisfaction means greater use, and that translates to hiring more offenders and expanding our base. I know most of you get that, and I continue to rely on you to make us a proud organization within this agency. Thank you all for the great work that you do representing CI.

| INSIDE THIS ISSUE | |
|--------------------------|-----------|
| Shops | Pages 2-4 |
| Customer Review | Page 5 |
| Staff News | Pages 6-8 |
| Quotes | Page 9 |
| Don't Forget! | Page 10 |
| Sales Reps | Page 11 |

SCI Rockview– Workmanship at its Finest

An original discussion with Pennsylvania Correctional Industries Sales and Marketing Representative Jeremiah Kim and the Central Cambria High School in Ebensburg, Pennsylvania to price the repair of a ripped auditorium curtain followed by a needs assessment led to PCI Wood Products Factory at SCI Rockview displaying their ability to reupholster and install wood paneling. The scope of work included removing the seating; taking the chairs to the PCI Shop, re-padding and placing a new cover over the seats. The color selections were made in the process prior to the start of work. The Sales and Marketing Representative worked diligently with the school administrators to arrive at the selection of colors, materials and design of the work. The wood paneling involved measurements, precise cuts and fitting of wood pieces on predetermined wall spaces. The total price was approximately \$105,000. A vendor contracted job of this sort may have been of a higher cost to the customer. Through the generous willingness of the school district PCI employed an inmate work crew of six for three days in addition to the workers at the PCI Shop. The school administration is very pleased with the workmanship and has requested additional items to compliment a job well done to include, a rolling door to secure the AV room. The workmanship of this job has garnered the attention of school board members and Department executives. We appreciate the participation and support of Dr. Tricia Murin and her staff to help fulfill PCI's mission of "teaching inmates to work in Pennsylvania." It is through patrons like Central Cambria High School that perpetuate a positive experience for inmate work staff and successful reentry with a purpose.



Quote from the Customer

"Our auditorium renovation is absolutely amazing! The workers were accommodating and very courteous. It was a great partnership between our district and Correctional Industries. Thanks for making this awesome project a reality for us!"

-Dr. Tricia Murin

Graduation Held at SCI Cambridge Springs

The New PCI Team, in particular Director Khelleh Konteh, Assistant Director Richard Gaul and Sales and Marketing Manager Tracey McCullough had the pleasure of attending for the first time the graduation of students in various concentrations held on November 16, 2017 at SCI Cambridge Springs.



The areas of study included: GED; Secondary Diploma; Cosmetology; Optical; Business Education; Custodial

Maintenance & Hospital Housekeeping and NCCER Core. The keynote speaker was our very own Director Konteh.

The ceremony was uplifting not only to the students but the family members and staff in attendance. The program included a vocal duet by select inmates and student speakers. The title of the program was:

Failing Forward Turning Mistakes Into Stepping Stones for Success

Director Konteh gave an inspirational speech referencing many life lessons and the importance of looking forward and keeping steadfast to the goals of the future.



The institution staff and Tony Rentz, supervisor, PCI Optical Lab were most appreciative of the journey taken by the PCI team to attend the program and the support given to the mission of “Teaching Inmates to Work in Pennsylvania.” Due to the mission these students have begun their road to reentry with positivity and purpose.

Quotes from Staff

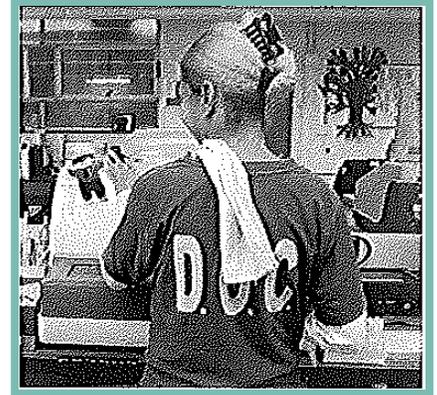
“I wanted to thank you for speaking at the graduation ceremony last week. Everyone is still talking about the powerful message you delivered to all. It really hit home to a lot of them. Your message gave meaning and they could relate to what you were saying.”-Tony Rentz, PCI optical lab supervisor, SCI Cambridge Springs

“I have been through hundreds of graduations in the past 25 years and that by far was the best!”-Debra Rich, deputy superintendent for facilities management, SCI Cambridge Springs

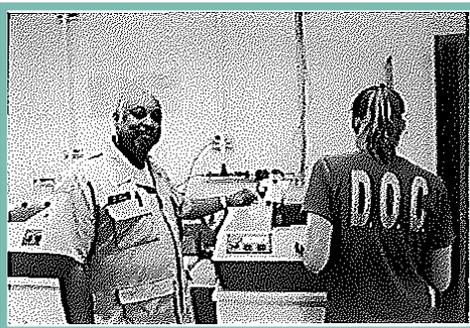
The Flat Stanley Project

By Amy Boylan, Superintendent's Assistant

The Flat Stanley Project is an educational project that was started in 1995 by Dale Hubert, a third grade schoolteacher in London, Ontario, Canada. The project features paper cut-outs based on the title character of the 1964 children's book Flat Stanley. The project was designed to facilitate the improvement of the reading and writing skills of elementary school students, while also promoting an interest in learning about different people and places.



A third grader from the local Cambridge Springs Elementary School wrote a letter to SCI Cambridge Springs asking us to participate in the Flat Stanley Project and to take pictures and write a story about his adventure. We chose to participate in this unique project and decided that Flat Stanley should visit the Correctional Industries Optical Lab. Below is the story that



was written about Flat Stanley's experience.

"Flat Stanley visited the Optical Lab at SCI Cambridge Springs on Monday, December 18, 2017. In the Optical Lab, Flat Stanley was able to see and help make a pair of eyeglasses. This was not just any pair of glasses, but his very own pair of glasses. He visited each work station of the process and got to see first-hand how a pair of glasses was made. He was excited and couldn't wait to try on his new pair of glasses for the first time. He was amazed about how much clearer he could see with these new glasses and couldn't wait to get back to school and tell everyone about his adventure and to show them off. He also wanted to get a positive message to kids with glasses that they are really cool and a helpful tool to those who wear them. Flat Stanley got to meet the women inmates at the facility and talked to them about how they are learning such a valuable trade to help others, which will in turn help them when they can get out of prison to do good things in the community. SCI Cambridge Springs would like to thank everyone in Ms. Wallace's 3rd grade class for allowing us to participate in your Flat Stanley adventure."

February 2018 Customer Appreciation

PCI Rockview Wood Shop, Refinish and Re-upholstery

PCI Sales and Marketing Representative Brad Patterson

“The chairs are absolutely beautiful!!!! I returned from vacation and was delighted to see them. What a wonderful job your crew did with them. You may certainly use a before & after photo of them to promote what professional work The Big House does. We are all very pleased.”

Thank you,

Ms. Michele (Mickey) Balistrieri

Borough Secretary

Womelsdorf Borough Offices

The above-noted comment is customer feedback on the work rendered by the inmate workforce at the PCI Rockview Wood Shop. These pictures depict the flow and craftsmanship of the project to re-upholster and refinish solid wood vintage chairs. The sales fourteen rep encouraged the customer to see the value in refinishing and re-upholstery and the Wormelsdorf Borough Council unanimously agreed. The shop acted timely from receipt of the order to the finished product. The work pictured is before; in process; after (front) and after (back).

Before



After

Get To Know Our Staff- Sai Phanidhar Pavuluri

What Department do you work in and how long have you worked for PCI?

SAP Consultant, 10 Months

Where did you work prior to PCI?

I worked for Microsoft as a SAP Analyst.



What was your biggest adjustment upon coming to the USA?

Climate and **culture** are my only two adjustments upon coming to USA. Experiencing different cultures enhanced my knowledge, changed my perspective and re-shaped my personality as well. I believe everything in life is a learning opportunity and immersing yourself in new cultures will make you have a much deeper understanding of the world.

If you could travel anywhere in the world where would it be and why?

This is a tough question! I love to travel and I love so many countries for different reasons.

If I could go anywhere in the world I would go to Bali and Mauritius. I have never been there and always wanted to. I love relaxing on the beaches and boat trips to the beautiful isles of the creek. Bali and Mauritius are known for their great views and beautiful beaches.

New Employees: John Murphy– optical foreman at CBS 10/8/17, Jeffrey Cohick– maintenance foreman at CICO, 11/5/17, Paul Smith – laundry foreman at SMR 11/5/17, Elizabeth Dawson– purchasing agent 1 at CICO 11/19/17, Christina Zabotti– purchasing agent 1 at CICO 12/3/17



Transferred In/Out: Jason Strouse- CGIFF at FRA 10/22/17

Retirements: Alice Elder– CGFS at SMI 11/3/17, Susan Gaughan– Acct. 2 at RET 10/6/17

Thank You For Your Years Of Service!



Linda Rutz- 10 Years



Vickie Coleman- 15 Years

Executive Deputy Secretary Shirley Moore Smeal presented Linda, Vickie and Tracey with their certificate of service at the staff meeting on Thursday, March 8.



Tracey McCullough- 30 Years

“Work Ethic- The price of success is hard work, dedication to the job at hand, and the determination that whether we win or lose, we have applied the best of ourselves to the task at hand.”
- Vince Lombardi

- 1**
- 2**
- 3**
- 4**
- 5**
- 6**
- 7**
- 8**
- 9**
- 10**
- 11**
- 12**

**LASER ENGRAVED
HOLIDAY ORNAMENTS 2018 Edition**

3 1/2" x 3/8" Maple Ornament: MM# 338279 \$2.50/each*
Minimum Order 50 — Mix and Match!

Single side engraving—Reverse engraving available for an additional charge

*Requires a separate shipping charge, please call for a quote.

We sell to all non-profit organizations that hold a 501(c)(3), which is the charitable tax-exemption.

Also includes counties, townships, municipalities, and boroughs along with public schools, colleges and universities.



Employee Of The Quarter- Congratulations Cher Darhower!

Cherese (Cher) is the cornerstone between Correctional Industries Central Office and Commissary Field Operations. She works tirelessly to ensure excellent communication between the many moving parts of the commissary operation as well as implementing the processes that make the commissary program work. She has outstanding working relationships with the field staff at the Commissary Distribution Centers, committee members and our vendor partners. She is self-directed and has a comprehensive understanding of the way commissary moves our products from the vendors through the complex SAP system to the CDC's for distribution to our inmate customers.

Cher takes on additional duties to make the SECA fundraising drives, Corrections Employees Week, Central Office Employee Activities Association and PCI holiday events are successful by organizing cookouts, dress down days and snack sales.

PCI appreciates Cher's ability to put the mission of PCI to "Teach Inmates to Work in Pennsylvania" and PCI Commissary above all; PCI overall would be the lesser without her.



Answers from page 10

| | | | | | | |
|---|---|---|---|---|---|---|
| 9 | 6 | 5 | 3 | 1 | 2 | 8 |
| 2 | 9 | 3 | 6 | 4 | 5 | 7 |
| 5 | 8 | 1 | 8 | 6 | 9 | 3 |
| 3 | 9 | 6 | 7 | 4 | 2 | 1 |
| 1 | 4 | 7 | 6 | 2 | 8 | 9 |
| 6 | 3 | 5 | 4 | 9 | 1 | 8 |
| 2 | 8 | 9 | 5 | 7 | 3 | 6 |
| 5 | 6 | 8 | 2 | 3 | 4 | 7 |
| 4 | 1 | 2 | 9 | 6 | 7 | 5 |
| 9 | 7 | 3 | 1 | 8 | 5 | 2 |

Happy Valentine's Day

- Candle Light
- Cards
- Chocolate
- Cupid
- Date
- Dinner
- First Kiss
- Memories
- Movie
- Pink
- Poem
- Proposal
- Red
- Romance
- Roses
- St. Valentine
- Sweetarts
- Teddy Bear
- True Love

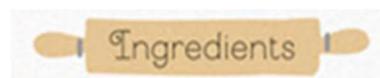


| | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B | Q | Q | J | D | F | I | R | S | T | K | I | S | S | N | T | I | U | K | O |
| O | C | Q | E | Z | Y | D | P | K | K | G | E | Y | O | D | H | J | Q | K | A |
| X | Z | T | S | H | E | J | F | P | I | U | I | W | C | U | G | R | J | T | U |
| I | A | C | R | L | H | V | W | L | V | B | U | G | K | E | I | O | C | C | Q |
| D | V | V | J | U | P | O | R | D | V | L | V | C | I | I | L | M | N | D | F |
| Q | I | L | H | G | E | A | Q | B | A | P | O | V | I | Z | E | A | M | V | Z |
| I | K | N | I | P | I | L | A | S | O | P | O | R | P | S | L | N | E | G | X |
| O | K | O | N | P | M | P | O | E | O | M | P | Z | T | Q | D | C | H | M | H |
| K | H | J | X | E | W | R | M | V | O | S | Z | V | L | P | N | E | F | A | F |
| Y | P | I | S | M | R | A | L | P | E | P | A | G | S | W | A | U | G | D | E |
| P | N | K | D | Z | K | A | K | S | D | L | T | O | T | X | C | H | W | W | L |
| E | T | U | R | D | P | E | O | O | E | S | W | Z | R | P | B | W | M | O | P |
| S | E | L | A | A | Y | R | Z | N | U | M | I | L | A | E | D | E | R | Z | Y |
| S | D | E | C | R | L | M | T | E | N | E | P | X | T | S | W | X | Y | H | L |
| B | D | G | C | O | S | I | M | Y | A | M | Z | G | E | N | O | L | I | J | X |
| F | Y | G | R | N | N | D | D | X | M | O | L | T | E | C | K | L | M | Y | N |
| P | B | W | Q | E | Y | T | S | A | Z | R | U | O | W | D | D | J | V | Z | P |
| D | E | H | K | Q | K | U | D | V | T | I | G | E | S | N | C | G | Q | C | C |
| B | A | C | H | O | C | O | L | A | T | E | B | Q | D | I | P | U | C | T | O |
| J | R | V | D | C | F | X | T | N | E | S | Y | R | J | J | I | Z | T | A | F |



Recipe: Chicken Asparagus Roll-Up

From: Allrecipes.com



1/2 cup mayonnaise
 3 tablespoons Dijon mustard
 1 lemon, juiced and zested
 2 teaspoons dried tarragon
 1 teaspoon ground black pepper
 1/2 teaspoon salt

16 spears fresh asparagus, trimmed
 4 skinless, boneless chicken breast halves
 4 slices provolone cheese
 1 cup panko bread crumbs

1. Preheat oven to 475 degrees F (245 degrees C). Grease a baking dish. In a bowl, mix together the mayonnaise, Dijon mustard, lemon juice, lemon zest, tarragon, salt, and pepper until the mixture is well combined. Set aside.
2. Cook asparagus in the microwave on High until bright green and just tender, 1 to 1 1/2 minutes. Set the asparagus spears aside. Place a chicken breast between two sheets of heavy plastic (resealable freezer bags work well) on a solid, level surface. Firmly pound the chicken breast with the smooth side of a meat mallet to a thickness of about 1/4 inch. Repeat with the rest of the chicken breasts.
3. Place 1 slice of provolone on each chicken breast, and top the cheese with 4 asparagus spears per breast. Roll the chicken breasts around the asparagus and cheese, making a tidy package, and place, seam sides down, in the prepared baking dish. With a pastry brush, apply a coating of the mayonnaise mixture to each chicken breast, and sprinkle each with panko crumbs, pressing the crumbs into the chicken to make a coating.
4. Bake in the preheated oven until the crumbs are browned and the chicken juices run clear, about 25 minutes.

*If you have a recipe you would like featured in the next CI Newsletter, please email rebemartin@pa.gov.

Quotes of the Quarter

“If your actions inspire others to dream more, learn more, do more and become more, you are a leader.” -John Quincy Adams

“Perfection is not necessary to make a real and lasting difference to other people’s lives.”
 -J.K. Rowling

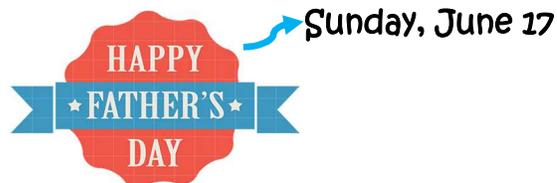
“We are what we repeatedly do. Excellence, then, is not an act, but a habit.”
 -Aristotle



“Stewardesses” is the longest word typed with only the left hand.

Ben and Jerry learned how to make ice cream by taking a \$5 correspondence course offered by Penn State. (They decided to split one course)

Difficulty focusing on the computer screen, short-term memory problems and trouble with basic math can be caused by a mere 2% drop in body water. Remember to stay hydrated during work hours.



In December we had our Christmas party at The Brewhouse. We were able to pay for it with the money we raised selling sub sandwiches throughout the year. Please email rebemartin@pa.gov if you have any suggestions for how we can raise money for this years party. Thank you!



Please email rebemartin@pa.gov if you have an article for the next CI Newsletter.



“Thank you everyone for the beautiful card and get well wishes. It meant more to me than words can say!!! Hope to see you all soon!!” - Annmarie Dippel

Happy Retirement Dennis!

Dennis Bell retired on January 26, 2017. He worked for CI for 11 years and he was the Research and Development Specialist. We had a retirement party for Dennis on Wednesday, January 10 at Marzoni's Brick Oven and Brewing Co. "I will miss all of you and hope that I run into you somewhere down the line." -Dennis



Sudoku

| | | | | |
|---|---|---|---|-----|
| | | 8 | 2 | 4 |
| 1 | | | 5 | |
| 6 | | 4 | | |
| | 9 | 7 | | 1 |
| | | 9 | | |
| | | 6 | | 5 3 |
| | | 7 | 2 | |
| 5 | 4 | | | |
| 2 | 3 | 6 | 7 | |

Answers on page 8

Sales and Marketing Representatives



- | | | |
|---|---|---|
| ■ Jeremiah Kim 717.433.4210 or jerkim@pa.gov | ■ Brian Allen 717.480.3640 or briaallen@pa.gov | ■ Dick Rook 717.480.1760 or rrook@pa.gov |
| ■ Joann Clarke 717.433.0133 or joclarke@pa.gov | ■ Crystal Rhodes 717.603.0042 or crrhodes@pa.gov | ■ Brad Patterson 717.574.6263 or brpatterso@pa.gov |

Commonwealth Agencies, please contact Terry Care — 717.221.6984, 717.433-0901 or tcare@pa.gov

John E. Wetzel
Secretary of Corrections
Shirley R. Moore Smeal
Executive Deputy Secretary
Christopher Oppman
Deputy Secretary
for Administration



Khelleh Konteh
Director of PCI
Richard Gaul
Assistant Director of PCI

Correctional Industries' Newsletter is published and printed by the Pennsylvania Department of Corrections. The following staff are on the newsletter team: Bekah Martin, Terry Care, Priscella Karns, and Mindy Witmer.
2520 Lisburn Road, Camp Hill, PA 17011
Phone: 717.425.7292 Fax: 717.425.7291
www.cor.pa.gov Editor: Bekah Martin