



pennsylvania
DEPARTMENT OF CORRECTIONS

RESOURCE MANUAL

FOR

SUCCESSFUL TRANSITION

BACK TO DAUPHIN COUNTY





COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF CORRECTIONS

You are returning to your community, friends and family and will need resources to make the transition easier. We are providing a community resource guide to you which lists contact information for these organizations. Some areas that you will find helpful include parole, education, crisis intervention, training, employment, AA, NA, parenting/child care, health care, and mental health.

Every day is an opportunity to make a decision that will positively or adversely affect your life and those around you. I hope you will utilize the resources to support those positive decisions. I wish you every success in your life.

Sincerely,

A handwritten signature in black ink, appearing to read "John E. Wetzel".

John E. Wetzel
Secretary of Corrections

Are you returning home to a county in Pennsylvania?

Here's some help.....

This resource guide has been created by the Pennsylvania Department of Corrections with help from local agencies, government departments, and county personnel that all participate in the statewide reentry initiative.

Information in this guide has been verified and is accurate as of August 2013. This guide can be updated as needed. Send any changes and corrections regarding removal or additions of resources to ra-crdocreentrydirec@pa.gov.

Returning home can be difficult – we hope that this guide helps you to find local resources that will help you succeed in your future endeavors!

When you are released, take it one day at a time...

- ✓ See your parole agent as required
- ✓ Obtain steady employment
- ✓ Treat others with respect
- ✓ Be a positive role model
- ✓ Avoid situations that involve drugs and alcohol
- ✓ Continue treatment programs and don't give up!
- ✓ Be responsible and know the consequences of your actions
- ✓ Stay in control of your finances
- ✓ Avoid negative influences
- ✓ Volunteer to give back to the community
- ✓ Be in control of your emotions
- ✓ Surround yourself with positivity

And finally.....

It is up to YOU to get the help you need.

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What Are One-Stop Shops?

“One-Stop Shops” are key referral agencies to other resources and other service agencies. They may also provide the service(s) directly. They can provide both information and support in finding available resources in your community. Certain agencies are able to provide you with assistance, while others will help you get to where you need to go! Please read the individual descriptions for more information.

Re-entry Coalitions

Coalitions are available on a regional and/or county basis and are one-stop referral and assistance groups specifically responsible for providing information and/or services to returning citizens. Not every county has a re-entry coalition, but they are being formed throughout to Commonwealth of Pennsylvania. Every coalition varies in its makeup, including an assortment of government and community agencies. These coalitions are intent on making the transition from incarceration to the community easier for all involved. They may provide mentoring services, education and employment services, emergency assistance, housing assistance, and more. For assistance, start by calling your coalition if it is listed and asking what services they are currently offering.

Agency on Aging

Agencies on Aging provide services to senior citizens including, information & referral placement, personal care, home support, counseling, protection, legal, family support program, long-term care assessment and management and alternative Community Care Services. Age restrictions regarding senior citizenship will vary by county, but information and referral placement can be given regardless of age.

http://www.aging.state.pa.us/portal/server.pt/community/department_of_aging_home/18206

Child Care Information Services

Child Care Information Services (CCIS) agencies are the hub of child care information in your local area. CCIS agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. For all of your child care questions and needs, contact the CCIS agency for your local area or call the Child Care Works Helpline at 1-877-4-PA-KIDS.

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

Community Actions

Community Action Agencies work to empower families and individuals, giving them the opportunity to gain the skills and confidence they need to succeed. They provide a variety of both public and private programs for community members based on need and availability. Community Actions also provide information on and recommendations/referrals to other resources in the county. They may provide housing assistance, emergency

food/shelter, employment services, utility assistance, financial assistance and more. Start by calling for assistance and help in finding available resources in the community.

<http://www.thecaap.org/>

County Assistance Offices

County Assistance Offices help you to apply for and renew your government benefits from the comfort of your home, provide the online resources for cash assistance such as Temporary Assistance for Needy Families (TANF), have access to the Supplemental Nutrition Assistance Program (SNAP) for food assistance, help with child care, health care coverage, home heating assistance (LIHEAP), school meals, and have resources for Women and long-term living services. Other general services provided.

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

Human Services

The county departments of Human Services provide social services to meet the needs of all citizens. These services are provided through the Divisions of Area Agency on Aging, Children, Youth & Families, Drug & Alcohol, Mental Health/Intellectual Disability, and Veterans Affairs. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

<http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

PA CareerLink

PA CareerLinks help if you are interested in career assistance (finding a job, looking for a better job, improving job skills) or seeking vocational rehabilitation services. It enables you to search for job openings, create a résumé, apply for jobs online, research career information or vocational rehabilitation services.

<https://www.cwds.state.pa.us/>

PA Department of Health- State Health Center

The Department of Health State Health Centers support outreach, education, prevention and treatment services across a variety of program areas. They can also provide information and referral to other resources and other health agencies. Community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

www.dauphincounty.org

Re-Entry Coalition

Capital Region Ex-Offenders Support Coalition (CRESC)

Services: Fosters collaboration among agencies throughout PA in order to coordinate resources for individuals whose criminal record creates barriers to self-sufficiency. Representatives from participating organizations have come together to find the best way to provide returning citizens with the services they need as they re-enter society and the workforce.

Eligibility: Services for those involved in the PA justice system and their family

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Address:

Phone Number:

1508 Derry Street
Harrisburg, PA 17104

Website:

Reentrynow.org

Agencies That Provide One-Stop Services

HELPLINE

Contact Helpline

Services: Provides Health and Human Services Information & Referral.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday-Sunday
24 hours a day

Address:

N/A

Phone Number:

(717) 652-4400

Second Number:

1 (800) 932-4616

Website:

www.contacthelpline.org

UNITED WAY

United Way of the Capital Region

Services: Free Information and Referrals to other agencies

Eligibility: Services for all community members

Fees: None

Hours of Operation:
Monday- Sunday
24 hours 7 days a week

Address:
2235 Millennium Way
Enola, PA 17025

Phone Number:
(717) 732-0700

Website:
<http://www.uwcr.org/>

AGENCY ON AGING

Dauphin County AAA

Services: Provides services to senior citizens including, information & referral placement, personal care, home support, counseling, protection, legal, Family Caregiver Support Program, Long-term Care Assessment and Management Program and Alternative Community Care Services.

Eligibility: Services for senior citizens.

Fees: General information provided for free. Other services may have various fees

Hours of Operation:
Monday-Friday
8:00 a.m. - 4:30 p.m.

Address:
2 S. Second Street
Administration Building, 3rd
Floor
Harrisburg, PA 17101

Phone Number:
(717) 780-6130
Second Number:
1 (800) 328-0058

Website:
www.dauphinc.org

CHILD CARE INFORMATION SERVICES

Dauphin County CCIS

Services: Information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences, also administers subsidized child care.

Eligibility: Services for parents

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Monday - Friday
7:30 a.m. - 5:00 p.m.

Address:

110 North 26th Street
Harrisburg, PA 17103

Phone Number:

(717) 233-8454

Second Number:

1 (800) 952-7419

Website:

<http://www.dpw.state.pa.us/findfacilsandlocs/childcareinformationservices/>

COMMUNITY ACTION

Community Action Commission

Services: Provides information and referrals for community services and resources for all basic needs depending on the county, Community Actions may also have their own various services as well; call for more information.

Eligibility: Services for all community members

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Monday-Friday
8:30 a.m. - 4:30 p.m.

Address:

1514 Derry Street
Harrisburg, PA

Phone Number:

(717) 232-9757

Website:

www.cactricounty.org

COUNTY ASSISTANCE OFFICE

Dauphin County Assistance Office

Services: Provides information on Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, home heating assistance (LIHEAP), school meals, SelectPlan for Women and long-term living services. Other general services provided.

Eligibility: Services for community members in need

Fees: General information provided for free. Other services may have various fees

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:30 p.m.

Address:

2432 N. 7th Street
Harrisburg, PA 17110

Phone Number:

(717) 787-2324

Second Number:

1 (800) 788-5616

Website:

<http://www.dpw.state.pa.us/findfacilsandlocs/countyassistanceofficecontactinformation/index.htm>

HUMAN SERVICES

Dauphin County Human Services

Services: The Human Service office oversees various government agencies. They provide information and referrals to these agencies and other agencies in the county. NOTE: The Human Service office may also oversee the Mental Health/ Intellectual Disability (MH/ID) office. The MH/ID office may have a Forensic Liaison who can assist staff and individuals with information on MH/ID services and locations and can provide intake and referrals to other agencies, including housing agencies. Please see the appendix in the back of the manual regarding Forensic Liaison (Criminal Justice) Contacts.

Eligibility: Services for all community members

Fees: None

Hours of Operation:

Hours vary by service

Address:

2 South Second Street
5th Floor
Harrisburg, PA 17101

Phone Number:

(717) 780-6288

Website:

www.dauphincounty.org/government/Human-Services/Pages/default.aspx

PA CAREERLINK

Dauphin County CareerLink

Services: Offers career assistance (finding a job, looking for a better job, improving job skills), vocational rehabilitation services, job openings, creating a résumé, applying for jobs online, researching career information or requesting vocational rehabilitation services.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:30 p.m.

Address:

100 North Cameron St.
Harrisburg, PA 17101

Phone Number:

(717) 783-3270

Website:

<https://www.cwds.state.pa.us/>

PA DEPARTMENT OF HEALTH STATE HEALTH CENTER

Dauphin Health Center

Services: Offers planning and coordinating health resources throughout the Commonwealth. It licenses and regulates a variety of health facilities, such as hospitals, nursing homes, ambulatory surgical facilities and other in-patient and out-patient facilities. In addition, the Department supports outreach, education, prevention and treatment services across a variety of program areas. Grants and subsidies to community-based groups are used to provide essential services to the Commonwealth's citizens including programs for women and children, nutrition, immunization, diagnosis and treatment of certain blood and communicable diseases, cancer control and prevention, and the prevention and treatment of substance abuse.

Eligibility: Services for those seeking medical assistance.

Fees: Depends on your health insurance, and services needed.

Monday-Friday

8:00 a.m. -4:30 p.m.

Address:

30 Kline Plaza
Harrisburg, PA 17104

Phone Number:

(717) 346-1470

Second Number:

(717) 346-1471

Website:

<http://webserver.health.state.pa.us/health/comm/comm.asp?COUNTY=all>

Children and Family

FAMILY SUPPORT ALLIANCE

Family Support Alliance Helpline

Services: PA Family Support Alliance is a statewide child abuse prevention and family support program. The Family Support Alliance may provide returning citizen-specific services, such as Parenting classes. They provide professional training as well as training for parents locally.

Eligibility: Services for parents.

Fees: None

Hours of Operation:

Monday-Friday
8:00a.m.-4:30p.m.

Address:

Please call to receive referral
and address

Phone Number:

(800)448-4906

Website:

<https://www.pa-fsa.org/>

WOMEN, INFANTS, AND CHILDREN (WIC)

WIC Helpline

Services: Statewide helpline to find the Women, Infants, and Children (WIC) office nearest to you. WIC is a federally funded program that provides healthy supplemental foods and nutrition services for pregnant women, postpartum and breastfeeding women, infants and children under age five in a supportive environment.

Eligibility: Services for parents.

Fees: None

Hours of Operation:

Monday-Friday
8:30a.m.-4:00p.m.

Address:

N/A

Phone Number:

(800) 942-9467

Website:

www.pawic.com

Domestic Violence

YWCA of Greater Hbg/ Violence Intervention & Prevention Services

Services: Provides Shelter, Individual counseling, support groups, referral information, Legal Clinic, Accompaniment, Employment services, Legal clinic, Latin American outreach.

Eligibility: Services for those who are victims of domestic violence

Fees: Shelter is free, most other services are no-/ low-cost

Hours of Operation:

Monday-Sunday
24 hours a day

Address:

1101 Market St.
Harrisburg, PA 17103

Phone Number:

1 (800) 654-1211

Website:

www.ywcahbg.org/programs/domestic-violence-information-and-services

Drug and Alcohol

SINGLE COUNTY AUTHORITY

Dauphin County Executive Commission on Drugs and Alcohol, Inc. (DCECDA)

Services: Provides a collaborative process between the client and the case manager that facilitates the access to available resources and retention in treatment and support services, while simultaneously educating the client in the skills necessary to achieve and maintain self-sufficiency and recovery from substance use/abuse disorders.

Eligibility: Services for community members

Fees: None

Horus of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

1100 South Cameron Street
Harrisburg, PA 17104

Phone Number:

(717) 635-2254

Website:

http://www.portal.state.pa.us/portal/server.pt/community/need_help_now_/20933

ALCOHOLICS ANONYMOUS

Harrisburg

Services: Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; AA is a self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Phone Number: (717) 234-5390

Website:

http://aa.org/lang/en/central_offices.cfm?origpage=373&cmd=getgroups&state=Pennsylvania&country=United States

NARCOTICS ANONMYOUS

Harrisburg

Services Narcotics Anonymous is a global, community-based organization with a multi-lingual and multicultural membership. NA members hold more than 61,000 meetings weekly in 129 countries. We offer recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. The group atmosphere provides help from peers and offers an ongoing support network for addicts who wish to pursue and maintain a drug-free lifestyle. Narcotics Anonymous is not meant to focus on any particular drug; NA's approach makes no distinction between drugs including alcohol. Membership is free, and we have no affiliation with any organizations outside of NA including governments, religions, law enforcement groups, or medical and psychiatric associations. Through all of our service efforts and our cooperation with others seeking to help addicts, we strive to reach a day when every addict in the world has an opportunity to experience our message of recovery in his or her own language and culture.

Phone Number: (717) 233-3733

Website: <http://www.na.org/?ID=phoneline>

Employment/ Education and Training

Office of Vocational Rehabilitation

Services: Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Services for people with disabilities who need help obtaining employment

Fees: Varies by service needed.

Hours of Operation:

Monday – Friday
8:00 a.m. – 4:30 p.m.

Address:

555 Walnut Street
8th Floor
Harrisburg, PA 17101

Phone Number:

(717) 787-7834

Second Number:

(800) 442-6352

Website:

http://www.dli.state.pa.us/portal/server.pt/community/vocational_rehabilitation/10356

Office of Vocational Rehabilitation- Blindness & Visual Services

Services: Assists persons with disabilities in obtaining employment and independence. They provide a wide range of services to eligible applicants. Some services can help you overcome or lessen your disability; others can directly help you prepare for a career. The services you receive will be arranged to meet your individual needs.

Eligibility: Services for those who are blind or visually impaired and need help obtaining employment

Fees: Varies by the service needed.

Hours of Operation:

Monday – Friday
8:00 a.m. – 4:30 p.m.

Address:

555 Walnut Street
8th Floor
Harrisburg, PA 17101

Phone Number:

(717) 787-7500

Second Number:

(866) 375-8264

Website:

http://www.dli.state.pa.us/portal/server.pt/community/vocational_rehabilitation/10356

Community Action Commission Success Academy

Services: Job placement services include career planning/counseling. All services provided until client reaches her/his goals.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Monday, Thursday
9:00 a.m. – 8:00 p.m.
Tuesday,
Wednesday, Friday
9:00 a.m. – 5:00 p.m.

Address:

1514 Derry Street
Harrisburg, PA 17104

Phone Number:

(717) 232-9157

Website:

<http://www.cactricounty.org/>

Goodwill Keystone Area

Services: Provides employment and training services to any individual with barriers to employment including physical disabilities, mental challenges, disadvantaged or displaced individuals.

Eligibility: Services for persons with barriers to employment

Fees: Varies depending on service needed

Hours of Operation:

Monday - Friday
8:00 a.m. – 4:00 p.m.

Address:

1150 Goodwill Drive
Harrisburg, PA 17101

Phone Number:

(717) 232-1831

Website:

<http://www.yourgoodwill.org/>

Center for Employment, Education and Entrepreneurial Development

Services: Provides Career Counseling, Job readiness classes, Job search, resume development, job placement, job retention, career school -Entrepreneurial classes, Small business loans.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Monday - Friday
9:00 a.m. - 12:00 p.m.
and
1:00 p.m. - 4:00 p.m.

Address:

1301 Derry Street
3d floor
Harrisburg, PA 17104

Phone Number:

(717) 724-4834

Website:

<http://www.ywcahbg.org/programs/ceed-center-employment-education-and-entrepreneurial-development>

Christian Recovery Aftercare Ministries (CRAM), Inc.

Services: Provides an Employment Assistant Project (EAP) to assess returning citizen needs and identify the areas in which they need employment training. The EAP provides re-entry services immediately upon release to enable the returning citizen to subsequently obtain and maintain gainful employment.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Call for appointment

Address:

509 Division Street
Harrisburg, PA 17110

Phone Number:

(717) 234-3664

Website:

www.craminc.org

Tri-County Opportunities Industrialization Center (OIC)

Services: Offers pre-employment and job readiness training. Classes are designed to help students find self sustaining employment. Classes in resume writing, job search, interview techniques, and maintaining employment are offered.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Monday - Thursday
9:00 a.m. – 7:00 p.m.
Friday 9:00 a.m.–4:00 p.m.
Saturday 10:00 a.m. – 2:00 p.m.

Address:

500 Maclay Street
Harrisburg, PA 17110

Phone Number:

(717) 238-7318

Website:

<http://www.tricountyoic.org>

YWCA of Greater Harrisburg YW Works

Services: Helps clients assess their interests and abilities in order to target a vocation suitable to, or as a progressive step toward their vocational life goal. Included in the training are job readiness activities (completing job applications, developing of professional cover letters and resume, practical experience in interviewing skills, and acquiring knowledge of the ethical standards required by employers), vocational and training referral assistance, job placement and retention activities (including job coaching and mentoring), and supportive services that address personal and systemic barriers to employment and job retention.

Eligibility: Services for community members

Fees: Varies depending on service needed

Hours of Operation:

Monday - Friday
9:00 a.m. – 5:00 p.m.

Address:

1101 Market Street
Harrisburg, PA 17103

Phone Number:

(717) 234-7931

Website:

<http://www.ywcahbg.org/>

Food/Clothing

GENERAL/MULTI-AGENCY ASSISTANCE AND REFERRALS TO NEARBY FOOD PANTRIES

PA Hunger Action Center

Services: Helps people in need locate food through local pantries or soup kitchens in all 67 PA counties.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Call for information

Address:

4109 Derry Street
Harrisburg, PA 17171

Phone Number:

(717) 561-0001

Second Number:

1 (800) 634-2033

Website:

www.pahunger.org

FOOD AND CLOTHING SERVICES

Upper Dauphin Human Services

Services: Offers a food bank and free clothing.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Monday- Friday
9:00 a.m.- 11:00 a.m.
1:30 p.m.- 2:30 p.m.

Address:

20 Clearfield Street
Box 157
Elizabethville, PA 17203

Phone Number:

(717) 362-3321

Second Number:

(717) 453-9352

Website:

www.dauphincounty.org

MULTI- FOOD SERVICES

Bethesda Mission

Services: Offers a food line which feeds about 100 people daily, and food pantry.

Eligibility: Services for community members

Fees: None

Hours of Operation:

Food Line
Monday- Sunday
4:45p.m.- 5:45p.m.
Food Pantry
by appointment only

Address:

2101 North Front Street
Building 1, Suite 301
Harrisburg, PA 17110

Phone Number:

(717) 257-4442

Website:

www.bethesdamission.org/

Housing

RETURNING CITIZEN SPECIFIC HOUSING

The PROGRAM “It’s About Change” for female offenders

Services: Provides services for any woman recently released from prison and/or a drug/alcohol treatment facility, residential programming, transportation assistance, budgeting, job placement assistance, GED classes, life skills training, HIV/AIDS CRCS, computer training, case management, counseling, and pre-release services.

Eligibility: Services for any woman recently released from prison

Fees: Varies by program

Hours of Operation:

Monday-Sunday
24 hours a day

Address:

1515 Derry Street
Harrisburg, PA 17104

Phone Number:

(717) 238-9950

Website:

www.theprograminc.org

SHELTER

Bethesda Mission- Men Shelter

Services: Provides refuge for over 75 men at the Men's Shelter.

Eligibility: Services for homeless men

Fees: Varies by program

Hours of Operation:

Monday-Sunday
24 hours a week

Address:

611 Reily St.
Harrisburg, 17102

Phone Number:

(717) 257-4440

Website:

www.bethesdamission.org

Bethesda Mission- Women's Shelter

Services: Offers a Drug and Alcohol program for women with children.

Eligibility: Services for women and children.

Fees: Varies by program

Hours of Operation:

Monday-Sunday
24 hours a week

Address:

Call for address

Phone Number:

(717) 257-4447

Website:

www.bethesdamission.org

GENERAL ASSISTANCE/ MULTI-PROGRAM

Christian Recovery Aftercare Ministries (CRAM), Inc

Services: Provides household items to exoffenders and referral to partners to assist with Transitional living. Community Service Hours; Counseling, Mentoring & Spirituality; Daily Living Support; Education; Employment & Training.

Eligibility: Services for those in need

Fees: Varies by program

Hours of Operation:

Thursday
5:30 p.m. Walk in
to receive services

Address:

509 Division Street
Harrisburg, PA 17110

Phone Number:

(717) 234-3664

Website:

www.craminc.org

HELP Ministries

Services: Provides Emergency housing services including emergency shelter, rent assistance, home heating fuel, and PPL assistance. Food referrals, travel and prescription assistance, furniture referrals and clothing referrals.

Eligibility: Services for those in need

Fees: Varies by program

Hours of Operation:

Monday-Friday: walk-in hours
9:00 a.m. - 11:00 a.m. & 1:00
p.m. - 3:00 p.m.
Wednesdays walk-in hours
9:00 a.m. - 11:00 a.m.

Address:

43 South 19th Street
Harrisburg, PA 17106

Phone Number:

(717) 238-2851

Website:

www.ccuahbg.org/HELP%20MINISTRIES%20NEW.html

PA Housing Finance Agency (PHFA) Harrisburg Office

Services: Multifamily rental housing development; single family homeowner-ship; and, foreclosure prevention through the Homeowners' Emergency Mortgage Assistance Program.

Eligibility: Services for those in need

Fees: Varies by program

Hours of Operation:

Monday-Friday
8:00 a.m. - 5:00 p.m.

Address:

2111 N. Front St.
Harrisburg, PA 17101

Phone Number:

(717) 780-3800

Website:

www.phfa.org/forms/Multifamily_inventory/dv_dauphin.pdf

USDA Rural Development- Lebanon County Area Office

Services: Single-family housing, Multi-family housing, Mortgage Programs, Rental programs.

Eligibility: Services for all community members.

Fees: Varies by program

Hours of Operation:

Monday-Friday
8:00 a.m. - 4:30 p.m.

Address:

2120 Cornwall Rd.
Ste. 3
Lebanon, PA 17042

Phone Number:

(717) 272-3908 ext 6

Website:

www.rurdev.usda.gov

USDA Rural Development- State Office

Services: Single-family housing, Multi-family housing, Mortgage Programs, Rental programs.

Eligibility: Services for all community members.

Fees: Varies by program

Hours of Operation:

Monday-Friday
8:00 a.m. - 4:30 p.m.

Address:

1 Credit Union Pl.
Harrisburg, PA 17110

Phone Number:

(717) 237-2299

Website:

www.rurdev.usda.gov

PUBLIC HOUSING/ FINANCIAL ASSISTANCE

Harrisburg Housing Authority

Services: Provides Low income public housing, Housing vouchers, Section 8 housing *Some restrictions may apply.

Eligibility: Services for low-income people. Some restrictions may apply

Fees: Varies by service needed.

Hours of Operation:

Monday-Friday
9:00 a.m. – 8:00 p.m.

Address:

351 Chestnut Street
Harrisburg, PA 17101

Phone Number:

(717) 232-6781

Website:

www.harrisburghousing.org

Housing Authority of the County of Dauphin

Services: Provides Low income public housing, Housing Vouchers, Section 8 housing *Some restrictions may apply.

Eligibility: Services for low-income people. Some restrictions may apply

Fees: Varies by service needed.

Hours of Operation:

Monday-Friday
9:00 a.m. - 4:30 p.m.

Address:

501 Mohn Street
Steelton, PA 17113

Phone Number:

(717) 939-9301

Website:

www.dauphinhousing.org

Identification

NOTE: First obtain a copy of your birth certificate. Then obtain a copy of your Social Security Card, then obtain a copy of your Photo I.D./ Driver's License. If you have previously had a Driver's License, you may get it restored. If you need a copy of Photo I.D. / Driver's License and do not have any other forms of I.D., you may submit a request to use two other forms of identification, such W-2's, car registration, lease agreements, utility bills, etc.

BIRTH AND DEATH CERTIFICATES

Social Security Office & Division of Vital Records

Services: Provides applications for Social Security Number, Social Security - Income for retirees or survivors, Social Security Disability - Income for disabled workers, Supplemental Security Income (SSI) - Income maintenance for aged (65 or older), blind or disabled persons. Continuing eligibility for Services: Name changes, address changes, marital status, etc.

Eligibility: Services for all community members

Fees: Varies by service needed.

Hours of Operation:

Monday- Friday
9:00 a.m.- 3:00 p.m.
Wednesday
9:00 a.m.- 12:00 p.m.

Address:

555 Walnut Street
Harrisburg, PA 17101

Phone Number:

1 (800) 772-1213

Website:

<http://www.ssa.gov/>

DRIVER'S LICENSE/ PHOTO ID

PennDOT

Services: Driver and vehicle services, traveller and construction information, details on public safety, identification cards.

Eligibility: Services for all community members

Fees: Varies by service needed.

Hours of Operation:

Driver License Center
Thursday
9:15a.m. - 3:45p.m.
Photo License Center
8:30 a.m. – 4:15 p.m.

Address:

4686 State Route 209
Suite 5
Elizabethville, PA 17023

Phone Number:

1 (800) 932-4600

Website

<http://www.dot4.state.pa.us/centers/locationsCenter.shtml>

PennDOT

Services: Driver and vehicle services, traveller and construction information, details on public safety, identification cards.

Eligibility: Services for all community members

Fees: Varies by service needed.

Hours of Operation:

Driver License Center
Tuesday- Saturday
7:30 a.m. - 4:30 p.m.

Address:

1101 South Front Street
Harrisburg, PA 17104

Phone Number:

1 (800) 932-4600

Photo License Center
Tuesday- Saturday
7:30 a.m. -4:30 p.m.
Thursday
7:30 a.m.- 6:00 p.m.

Website:

<http://www.dot4.state.pa.us/centers/locationsCenter.shtml>

Legal Assistance

CHILD CARE

Domestic Relations

Services: To establish and collect support for children and dependent spouses, enforce financial and medical orders, establish paternity and locate absent parents.

Eligibility: Services for all community members

Fees: Varies by service needed.

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:30 p.m.

Address:

25 S. Front St.
8th Floor
Harrisburg, PA 17102

Phone Number:

(717) 255-2796

Website:

<http://www.dauphincounty.org/Pages/default.aspx>

CRIMINAL

Public Defender Office of Dauphin County

Services: Provides legal representation, at every stage of the Criminal Court System, to adult and juvenile clients who are charged with committing criminal offenses and who cannot afford private legal services. Must be low income.

Eligibility: Services for individuals charged with a crime and are low income.

Fees: As long as you qualify for a public defender, there are no fees.

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

2 South 2nd Street
Suite 2
Harrisburg, PA 17101

Phone Number:

(717) 780-6370

Website:

<http://www.dauphincounty.org/government/Criminal-Justice/Public-Defenders/Pages/default.aspx>

DISABILITIES

Developmental Disabilities Advocacy Network

Services: Protects legal rights of the handicapped; provides information on disability programs and services in communities nationwide.

Eligibility: Services for individuals who are handicapped or who have a disability

Fees: Varies by service needed.

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

N/A

Phone Number:

1 (800) 692-7443

Website:

<http://www.disability.gov>

GENERAL / CIVIL

Mid Penn Legal Services

Services: Provides legal service in cases involving domestic issues. Programs run such as Custody & Divorce Clinics, SSI & Welfare representation, Domestic Violence, Housing, Debt problems, Landlord/Tenant Issues, Unemployment and Social Security/Employment Referrals. Provides free legal representation to low-income people. Check website for exact financial eligibility.

Eligibility: Services for all community members.

Fees: Free legal representation for low income individuals.

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:30 p.m.

Address:

213-A North Front Street
Harrisburg, PA 17101

Phone Number:

(800) 932-0356

Website:

www.midpenn.org

REFERRAL

Pennsylvania Bar Association Lawyer Referral Service

Services: Matches clients to a Pennsylvania lawyer in a specific area of law. There is no charge for contacting the LRS.

Eligibility: Services for all community members

Fees: Free

Hours of Operation:

Monday - Friday
8:00 a.m. - 4:30 p.m.

Address:

100 South Street
Harrisburg, PA 17108

Phone Number:

1 (800) 932-0311

Website:

<http://www.pabar.org>

DENTAL/PRIMARY CARE

Hamilton Health Center, Inc. - Walnut Street Dental Center & WIC

Services: Offers Emergency Dental, Endodontic, Preventive Dental, Prosthodontics, Restorative Dental
Special Services: WIC.

Eligibility: Services for those seeking medical assistance.

Fees: Depends on your health insurance, and services needed.

Hours of Operation:

Monday-Thursday
7:00 a.m. -7:00 p.m.
Friday
8:00 a.m. -5:00 p.m.
Alternate Saturdays
9:00 a.m. -1:00 p.m.

Address:

1650 Walnut Steet
Harrisburg, PA 17103

Phone Number:

Dental
(717) 232-3958
WIC
(717) 230-3950

Website:

www.hamiltonhealthcenter.com

HIV/AIDS

AIDS Factline

Services: Hotline that offers information on HIV/AIDS issues and referrals to health centers in Pennsylvania.

Eligibility: Services for all community members

Fees: None

Hours of Operation:
Monday-Thursday
8:30a.m.-7:30p.m.,
Friday 8:30a.m.-5:30p.m.,
Saturday 9:00a.m.-1:00p.m.

Address:
N/A

Phone Number:
(800) 662-6080

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/mission_statement_definition_of_aids_frequently_asked_questions/557958

AIDS Community Alliance

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for individuals with HIV/ AIDS

Fees: None

Hours of Operation:
Tuesday
9:00 a.m. - 7:00 p.m.

Address:
121 State Street
Harrisburg, PA 17101

Phone Number:
(717) 233-7190

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557970

AIDS Community Alliance/Alder Health Services

Services: Serves people in a Confidential Manner; to empower person with AIDS; provide Case Management; Supportive Care and HIV-related Services; provide medically accurate information and to encourage responsible behavior. Education services provided are General Education/Prevention, Education Sexuality/Reproductive Health, Education to Physicians, Education to Minorities, Drug/Alcohol Agency Training, Workplace/OSHA Training, Brochures, Condom Distribution, and Outreach. Testing Services provided are General HIV, HIV – Anonymous and HIV – Confidential. Financial Assistance Services provided are General, Emergency Assistance, Housing, Medical, Pharmacy/Prescription, Transportation and Utility Bills.

Eligibility: Services for those seeking help with AIDS/HIV.

Fees: None

Hours of Operation

Monday - Friday
8:30 a.m. - 5:00 p.m.

Address:

100 North Cameron Street
Suite 301
Harrisburg, PA 17101

Phone Number:

(717) 233-7190

Second Number:

1 (800) 867-1550

Website:

www.aca-pa.com

Community Check-Up Center

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for those seeking help with AIDS/HIV.

Fees: None

Hours of Operation:

Tuesday
1:00 p.m. - 4:00 p.m.
Wednesday
1:00 p.m. - 5:30 p.m.
Friday
9:00 a.m. - 11:00 a.m.

Address:

38-C Hall Manor
Harrisburg, PA 17104

Phone Number:

(717) 233-1700

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557971

Hamilton Health Center

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for those seeking help with AIDS/HIV.

Fees: None

Hours of Operation:

Monday - Friday
8:30 a.m. - 10:00 p.m.

Address:

1821 Fulton Street
Harrisburg, PA 17102

Phone Number:

(717) 232-9971

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557972

Kline Plaza Medical Center

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for individual with HIV/AIDS.

Fees: None

Hours of Operation:

By appointment

Address:

43 Kline Village
Harrisburg, PA 17104

Phone Number:

(717) 232-0500

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557973

Mount Pleasant Hispanic American Center

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for those seeking help with AIDS/HIV.

Fees: None

Hours of Operation:

Monday - Friday
8:30 a.m. - 4:00 p.m.

Address:

301 South 13th Street
Harrisburg, PA 17104

Phone Number:

(717) 233-7227

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557974

Pinnacle Adult Clinic

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Services for those seeking help with AIDS/HIV.

Fees: None`

Hours of Operation:

By appointment

Address:

2645 North Third Street
4th Floor
Harrisburg, PA 17110

Phone Number:

(717) 782-2421

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557975

Visiting Nurse Assoc. Of Central PA

Services: Provides free anonymous HIV counseling and testing services. Individuals should call the specific site where they wish to receive services for a date and time. For additional information regarding HIV infection, AIDS or HIV counseling and testing services, individuals should call the Pennsylvania Department of Health AIDS Factline at 1-800-662-6080.

Eligibility: Individual with HIV/AIDS.

Fees: Free

Hours of Operation:

Monday - Friday
8:00 a.m. - 5:00 p.m.

Address:

3315 Derry Street
Harrisburg, PA 17111

Phone Number:

(717) 233-1035

Website:

http://www.portal.state.pa.us/portal/server.pt/community/hiv_aids/14241/hiv_anonymous_counseling_and_testing_sites/557976

HEALTH CENTER

Hamilton Health Center, Inc.

Services: Offers Cardiology, Family Planning, Gynecology, HIV/AIDS Services, Immunizations: Adult & Pediatric, Internal Medicine, Labor & Delivery, Laboratory, Pediatrics, Pharmacy, Podiatry, Prenatal, X-Ray
Special Services: Eligibility Assistance, Nutritional Counseling, WIC
Dental Services: Emergency Dental, Endodontic, Preventive Dental, Prosthodontics, Restorative Dental.

Eligibility: Services for those seeking medical assistance.

Fees: Varies by service needed and your insurance company.

Hours of Operation:

Monday
7:30 a.m. -6:30 p.m.
Tuesday-Thursday
7:30 a.m. -8:00 p.m.
Friday
8:0 a.m. -5:00 p.m.

Address:

100 S. 17th Street
Harrisburg, PA 17104

Phone Number:

(717) 232-9971

Website:

www.hamiltonhealthcenter.com

Hamilton Health Center, Inc. - Downey School-Based Health Center

Services: Provides Immunizations: Pediatric, Pediatrics Dental Services: Pediatric Dentistry, Preventive Dental, Restorative Dental for children only.

Eligibility: Services for children

Fees: Varies by service needed and your insurance company.

Hours of Operation:

Monday-Friday
8:00 a.m. -5:00 p.m.

Address:

1313 Monroe Street
Harrisburg, PA 17103

Phone Number:

(717) 703-1268

Website:

www.hamiltonhealthcenter.com

Hamilton Health Center, Inc. - Foose-School Based Health Center

Services: Offers HIV/AIDS Services, Immunizations: Adult & Pediatric Special Services: WIC.

Eligibility: Services for those seeking medical assistance.

Fees: None

Hours of Operation

Monday-Friday
8:00 a.m. -5:00 p.m.

Address:

1301 Sycamore Street
Harrisburg, PA 17104

Phone Number:

(714) 232-3656

Website:

www.hamiltonhealthcenter.com

MEDIAL INSURANCE

PAHealthOptions.com

Services: The Pennsylvania Insurance Department's Unbiased Guide to Understanding Insurance.

Eligibility: Services for those seeking medical insurance. Must be uneligible for Medicaid.

Fees: Varies by services needed

Hours of Operation:

Monday- Sunday
24 hours a day

Address:

N/A

Phone Number:

N/A

Website:

<http://pahealthoptions.org/>

REFERRAL AND GENERAL ASSISTANCE

Center for Disease Control Hotline

Services: National hotline for information on health issues and diseases, healthy living, emergency preparedness, injury, violence, and safety, enviromental health, and workforce safety and health. Can provide referrals to local health resources. Spanish number also available.

Eligibility: Services for community members and spanish speaking community members

Fees: None

Hours of Operation:

Monday-Friday
8:00 a.m. -8:00 p.m.

Address:

N/A

Phone Number:

(800) 232-4636

Second Number:

(800) 344-7432 (En español)

Website:

<http://www.cdc.gov/>

Mental Health

For mental health assistance, contact the Mental Health/ Intellectual Disability (MH/ID) Forensic Liaison through the Human Services Department. The Forensic Liaison (Criminal Justice) Contacts are also listed in the appendix in the back of the manual. Most counties will have a Forensic Liaison, but for counties that do not, you may contact any of the other agencies listed in the beginning of this manual that provide One- Stop Services. These include the county Coalition, the Community Action, the County Assistance office, the county department of Health, and the Agency on Aging (for senior citizens).

Mentoring/Counseling

COUNSELING

***See Human Services/ Community Action**

MENTORING

Amiracle4sure State Street

Services: Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:

Varies

Address:

1625 North Front Street
Harrisburg, PA 17102

Phone Number:

(717) 238-1523

Second Number:

N/A

Website:

<http://www.amiracle4sure.com/>

Amiracle4sure Gibson

Services: Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:

Varies

Address:

919 Gibson Boulevard
Harrisburg, PA 17104

Phone Number:

(717) 238-1523

Second Number:

N/A

Website:

<http://www.amiracle4sure.com/>

Amiracle4sure 5th Street

Services: Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:

Varies

Address:

5th & Camp Street
Harrisburg, PA 17110

Phone Number:

(717) 238-1523

Second Number:

N/A

Website:

<http://www.amiracle4sure.com/>

It Takes A Village, Inc.

Services: Provides general mentoring services based on need. Mentoring services can be specific to an area of interest in order to aid community members to live as productive and accountable individuals.

Eligibility: Services for all community members

Fees: Varies

Hours of Operation:

Varies

Address:

128 S. 27th St.
Harrisburg, PA

Phone Number:

(717) 221-0940

Second Number:

N/A

Website:

www.ittakesavillageinc.com

Social Security Administration

Social Security Administration

Services: Applications for Social Security Number, Social Security - Income for retirees or survivors, Social Security Disability - Income for disabled workers, Supplemental Security Income (SSI) - Income maintenance for aged (65 or older), blind or disabled persons. Continuing eligibility for Services: Name changes, address changes, marital status, etc. Same agency as listed under Identification.

Eligibility: Varies by service needed.

Fees: None for a new social security card, other fees may vary by services needed.

Hours of Operation:

Monday- Friday
9:00 a.m.- 3:00 p.m.
Wednesday
9:00 a.m.- 12:00 p.m.

Address:

555 Walnut St.
Harrisburg, PA 17101

Phone Number:

1 (800) 772-1213

Website:

www.socialsecurity.gov/locator

Transportation

BUS ROUTES

Capital Area Transit/Share-A-Ride

Services: Provides a fixed route bus, shared ride/demand response.

Eligibility: Services for community members

Fees: Varies by service needed.

Hours of Operation:

Monday-Friday
7:30 a.m. -4:00 p.m.

Address:

901 North Cameron Street
Harrisburg, PA 17110

Phone Number:

(717) 238-8304

Website:

<http://www.cattransit.com/>

Capitol Bus Company

Services: Fixed route bus.

Eligibility: Services for community members

Fees: Call for bus fees.

Hours of Operation:

Monday-Friday
8:30 a.m. -5:00 p.m.

Address:

1061 South Cameron St
Harrisburg, PA 17104

Phone Number:

(717) 233-7673

Website:

<http://www.capitoltrailways.com/>

MEDICAL

Capital Region Health System at Hamilton Health Center

Services: Offers transportation to the center for patients with scheduled medical appointments.

Eligibility: Patients of Hamilton Health Center.

Fees: None

Hours of Operation:
Mondays & Thursdays:
8:30 a.m. -8:00 p.m.
Tuesdays, Wednesdays, &
Fridays:8:30 a.m. -5:00 p.m.

Address:
1821 Fulton Street
Harrisburg, PA 17012

Phone Number:
(717) 230-3944

Website:
N/A

Center for Community Building, Inc.

Services: Offers work-related and non-emergency medical transportation.

Eligibility: Services for all community members

Fees: Call for fees.

Hours of Operation:
Monday-Friday
8:00 a.m. -4:30 p.m.

Address:
3525 North 6th Street
Harrisburg, PA 17010

Phone Number:
(717) 232-9880

Website:
N/A

RAILROAD

Amtrack

Services: Provides Intercity passenger rail.

Eligibility: Services for all community members

Fees: Call for fees.

Hours of Operation:

Call for hours

Address:

Call for location

Phone Number:

1 (800) 842-7245

Website:

<http://www.amtrak.com/find-train-bus-stations>

SENIORS

Dauphin County Paratransit Service

Services: Provides Senior Free Transit, Senior Shared Ride, AAA, MATP/Urgent Care, HSDF, MR/MH, PWD, SET, and Welfare-to-Work. If trips are known in advance, passengers are encouraged to set up appointments several days in advance. Passengers are requested to provide an estimated time as to when they will need a ride home from their trip.

Eligibility: Services for senior citizens.

Fees: Free for senior citizens.

Hours of Operation:

Monday - Sunday
6:00 a.m. - 6:00 p.m.

Address:

901 North Cameron Street
Harrisburg, PA 17105

Phone Number:

(717) 238-8304

Website:

www.cattransit.com

Veteran Affairs

COUNTY VETERAN OFFICE

Dauphin County Veteran Office

Services: Provides county veterans and their dependents direct assistance to identify, determine eligibility and assist in the preparation of applications for County, State and Federal veteran's benefits and programs. The County Director is responsible for the payment of Burial Allowances and ensuring Grave Markers and Headstones are properly requested and placed for each deceased County Veteran. They also provide direct application for State programs like Real Estate Tax Exemption, Veterans Emergency Assistance, Blind and Paralyzed Pensions and Education Gratuity for veterans who are currently rated a 100% Permanent and Total by the Federal Veterans Administration.

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable.

Fees: Varies by service needed.

Hours of Operation:

Monday- Friday
8:00 a.m.- 4:30 p.m.

Address:

2 South 2nd Street
Harrisburg, PA 17101

Phone Number:

(717) 780-6356

Website:

www.dauphincounty.org

VA VET CENTER

Harrisburg Vet Center

Services: Provides individual counseling, group counseling, marital and family counseling, bereavement counseling, medical referrals, assistance in applying for VA Benefits, employment counseling, guidance and referral, alcohol/drug assessments, information and referral to community resources, military sexual trauma counseling & referral, outreach and community education for veterans and their families, too.

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable.

Fees: Varies by service needed.

Hours of Operation:

Monday- Friday
8:00 a.m.- 4:30 p.m.

Address:

1500 North Second Street
Harrisburg, PA 17102

Phone Number:

(717) 782-3954

Website:

<http://www.vetcenter.va.gov/>

VA MEDICAL CENTER

Lebanon VA Medical Center

Services: Veterans may receive services from their closest VA Medical Center. Agent Orange Clinic, Audiology and Speech Pathology, Canteen, Care Coordination, Chapel, Community Nursing Home Care, Compensation and Pension, Dental, Hospice, MOVE!, Medical Foster Home, Military Sexual Trauma, My HealthVet, Pharmacy, Pulmonary Rehabilitation, Radiology, Respiratory Care, Retail Store, Smoking Cessation, Speech Pathology Suicide Prevention, Telehealth, Veterans Affairs Employee Association (VAEA), Veterans Activity Center

Eligibility: Services for veterans. Restricted to those discharged or released under conditions other than dishonorable.

Fees: Varies by service needed.

Hours of Operation:

Monday- Friday
8:00 a.m.- 4:30 p.m.

Address:

1700 South Lincoln Avenue
Lebanon PA 17042

Phone Number:

(717) 272-6621

Second Phone Number:

1 (800) 409-8771

Website:

<http://www.vetcenter.va.gov/>

Crisis Hotlines

****911****

Dial “911” on any phone for police, fire, and ambulance emergencies.

Phone Number: 911

Domestic Violence Hotline

The National Domestic Violence Hotline creates access by providing 24-hour support through advocacy, safety planning, resources and hope to everyone affected by domestic violence.

Phone Number: 1 (800) 932-4632

Mental Health Services/Suicide Hotline

The National Suicide Prevention Lifeline is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress.

Phone Number: 1 (800) 273- 8255

Addiction Hotlines

Tobacco Quitline

Some of the state-level initiatives include a telephone quitline, efforts to counter tobacco marketing, surveillance of tobacco sales to minors, promotion of clinical-practice guidelines for assessment and treatment of tobacco addiction and program evaluation.

Phone Number: (877) 724-1090

Cocaine Hotline

You can expect a friendly, understanding, and supportive voice to answer you when you finally decide to call a hotline for cocaine addiction help, and will explain to you the types of cocaine addiction treatment available that will put you on the right track towards rehabilitation.

Phone Number: 1 (866) 777-0983

Sex and Love Addicts Anonymous Hotline (National)

Guidance that is offered to anonymous users in overcoming significant problems related to sexual addiction.

Phone Number: 1 (800) 977-4325

Gambling Hotline (National)

The network is a single national access point to local resources for those seeking help for a gambling problem. The network consists of 28 call centers which provide resources and referrals for all 50 states, Canada and the US Virgin Islands. Help is available 24/7 and is 100% confidential.

Phone Number: 1 (800) 522-4700

Other Hotlines

PA Prison Society

The organization promotes humane and restorative corrections by serving thousands of prisoners, ex-prisoners and their family members each year through direct services and programs. They provide re-entry services including employment search, parenting programs, and more.

Phone Number: (215) 564-6005

Website: <http://philadelphia.pa.networkofcare.org/ps/index.aspx#>

American Educational Services

American Education Services (AES) was established by the Pennsylvania Higher Education Assistance Agency (PHEAA) to guarantee and service a variety of Federal Family Education Loan Program (FFELP) and private (alternative) student loan products for our lending partners through out the nation. PHEAA conducts its student loan servicing activities nationally as AES and FedLoan Servicing.

Phone Number: 1 (800) 233-0557

Website: <http://aessuccess.org/>

Cancer Factline/Institute

Information specialists are available to help answer your cancer-related questions whether you are a patient, family member or friend, health care provider, or researcher.

Phone Number: 1 (800) 422-6237

Website: <http://www.cancer.gov/>

Sexually Transmitted Diseases

Provides information, materials and referrals concerning sexually transmitted infections. Specialists will answer questions via phone or e-mail on transmission, risk reduction, prevention, testing and treatment.

Phone Number: 1 (800) 227-8922

Long Term Care Helpline

Provides quick access to information about the many long term living services and planning resources available for people over the age of sixty and adults with physical disabilities throughout Pennsylvania.

Phone Number: 1 (866) 286-3636

Statewide Resources

STATE WIDE HOUSING RESOURCES

PA Housing Search

Search affordable and government funded housing throughout the state

Phone Number: 1 (877) 428-8844

Website: www.pahousingsearch.com

STATE WIDE FOOD RESOURCES

Central PA Food Banks

Online search for local food banks in Central PA (serves 27 counties)

Phone Number: (717) 564-1700

Website: <http://www.centralpafoodbank.org/PartnerAgencies/LocateFoodAssistance.aspx>

Feeding America

Online search for local food banks

Phone Number : N/A

Website: <http://feedingamerica.org/foodbank-results.aspx?state=PA>

PA Food Pantries

Online search for local food pantries

Phone Number: N/A

Website: <http://www.foodpantries.org/st/pennsylvania>

PA Hunger Action Center

The Pennsylvania Hunger Action Center works to end hunger and increase opportunities for all Pennsylvanians

Phone Number: 1 (800) 634-2033

Website: www.pahunger.org

STATE WIDE LGBTQIA RESOURCES

(Lesbian, Gay, Bi-Sexual, Transgender, Questioning/Queer, Intersex/ Asexual/Ally)

Central PA- LGBT Center

Website: <http://www.centralpalgbtcenter.org/>

Eastern PA- Pennsylvania Diversity Network

Website: <http://www.padiversity.org/>

Western PA- The Gay and Lesbian Community Center (GLCC) Pittsburgh

Website: <http://www.glccpgh.org/>

SPANISH RESOURCES (EN ESPAÑOL)

PA Housing Search en Español

Search affordable and government funded housing throughout the state en Español

Phone Number: 1 (877) 428-8844

Website: <http://www.pahousingsearch.com/index.html.ESP>

"Su Familia" National Hispanic Family Health Help Line

Offers Hispanic consumers free and reliable health information. They can refer callers to local health care providers and federally supported health programs.

Phone number: 1 (866) 783-2645

Website: <http://www.hispanichealth.org/resource/help.aspx>

Nacional Español AIDS Hotline

Phone Number: 1 (800) 344-7432

VICTIM ADVOCATE

Office of the Victim Advocate

The purpose of the Victim Advocate is to represent the rights and interests of crime victims before the Board of Probation and Parole and the Department of Corrections, The Office of the Victim Advocate also provides notification to crime victims of the potential for inmate release and opportunity to provide testimony, notification of the inmate's movement within the correctional system, referrals for crime victims to local programs, basic crisis intervention and support, general information on the status and location of the inmate as allowed by law, and notification of the expiration of an inmate's maximum sentence or date of execution, if applicable, as well as preparation of a victim who chooses to witness an execution.

Phone Number: (800) 322-4472

Website: www.ova.state.pa.us

PENNSYLVANIA 2-1-1



Do you need help finding community resources?

Call 2-1-1

This provides information on a broad range of services, including child care, after-school programs, food banks, elderly care, basic needs, health services, and much more.*

2-1-1 is a FREE service

Available Monday through Friday

7:00 a.m. to 6:30 p.m.



*NOTE: Not all counties have complete resource listings for 2-1-1. Please call for more information.

Other Resource Directories

Aunt Bertha Online national resource search engine

Website: <https://www.auntbertha.com/>

CSG Justice Center- the National Reentry Resource Center

Website: <http://oldrm-nrrc.csjusticecenter.org/>

FairShake

Website: <http://www.fairshake.net/>

Homeless Shelter Directory

Website: <http://www.homelessshelterdirectory.org/pennsylvania.html>

Human Services

Website: <http://www.helpinpa.state.pa.us/HelpInPA/agencysearch.aspx>

Juvenile Law Center PA County Resource Guide

Website: <http://www.jlc.org/resources/county-resource-guide>

Salvation Army

Website: http://www.salvationarmyusa.org/usn/www_usn_2.nsf/vw-local/Programs

Veterans Resource Directory

Website:

http://www.dmva.state.pa.us/portal/server.pt/community/veterans_online_resource_directory/12971

Appendix

County	*MH/MR Administrator CJ Contacts	E-Mail Addresses	Telephone number
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Beaver	*Gerard Mike Marilyn Huber	gmike@bcbh.org mkhuber@bcbh.org	724-847-6225 724-847-6225
Bedford/Somerset	*Randy Hay Tom Bender Brent Smith	randyh@besmhmr.dst.pa.us brents@besmhmr.dst.pa.us tomb@besmhmr.dst.pa.us	814-443-4891 814-443-4891 814-443-4891
Berks	*Edward B. Michalik Julie Lisney Mary Hennigh	emichalik@countyofberks.com jlisney@sam-inc.org mhennigh@countyofberks.com	610-478-3271 x6583 610.236.0530 610-478-3271 x6589
Blair	*James Hudack Theresa Rudy	jhudack@blairco.info trudy@blairco.info	814-693-3046 x1480 814-693-3046 x1481
Bradford/Sullivan	*Ron Schell Joseph Vermilya	schellr@mail.bradfordco.org vermilyaj@mail.bradfordco.org	570-265-1760 570-265-1760
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Cambria	*Peter Kosanovich Greg Galinis	pkosanovich@co.cambria.pa.us ggalinis@co.cambria.pa.us	814-534-2800

Cameron/Elk	Linda Thompson	ltompson@cemhmr.com	814-772-8016 x141
	Judy Smith (MH Director)	jcsmith@cemhmr.com	814-772-8016 x136
Carbon/Monroe/Pike	*Sheila Theodorou	stheodorou@cmpmhmrcog.pa.us	570-420-1900
	Jennifer Williams	jwilliam@cmpmhmrcog.pa.us	570-420-1900
Centre	*Carol Waltz	cjwaltz@co.centrep.pa.us	814-355-6782
	Amy Miller	asmille@co.centrep.pa.us	
Chester	*Gary Entrekin	gentrekin@chesco.org	610-344-6265
	Candy Laverty	ccraig@chesco.org	610-344-6265
	Forensic Coordinator Southeast Regional Coordination Office	Regional.mh@verizon.net dbeauchamp@pmhcc.org	610-313-0924 610-313-5520
Clarion	*Nancy Jeannerat	njeannerat@clarioncountydhs.org	814-226-6252 x576
	Kerry Kifer	kkifer@clarioncountydhs.org	814-226-1081
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Clearfield/Jefferson	*Susan Hartzfeld	shartzfeld@ccc-j.com	814-371.5100
	Bill Mendat	bmendat@cljmhmrc.com	814-265-1060 ext. 358
Columbia/Montour/Snyder/Union	*Philip T. Keating	pkeating@cmsu.org	570-275-5422
	Richard Beach	rbeach@cmsu.org	570-275-4422
Crawford	*Mark Weindorf	mweindorf@co.crawford.pa.us	814-373-2618
	Gail Kelly	gkelly@co.crawford.pa.us	814-373-2605
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	Rose Schutlz	rschultz@dauphinc.org	717-780-7050
Delaware	Steve Akpunonu	akpunonus@co.delaware.pa.us	610-713-2365
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	Forensic Coordinator Southeast Regional Coordination Office	Regional.mh@verizon.net dbeauchamp@pmhcc.org	(F) 610-713-2368 (F) 610-713-2378 610-313-0924 610-313-5520
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	Sheila Silman	ssilman@eccaremgmt.org	814-528-0727

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Greene	*Karen Bennett Dean Virgili	kbennett@co.greene.pa.us dvirgili@co.greene.pa.us	724-852-5276 724-852-5276
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Lackawanna/ Susquehanna	*Stephen Arnone James Martin	arnones@lsmhmr.org martinj@lsbhidei.org	570-346-5741 570-346-5741
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Mercer	*Catherine Main Jim Melvin	cmain@mercercountybhc.org jmelvin@mercercountybhc.org	724-662-6715 724-662-2230
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Pittsburgh Office	Raymond Jaquette	rijaquette@pa.gov	412 565-7825
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Norristown State Hospital- Regional Forensic Psych. Center	Halimah McKnight	hamcknight@pa.gov	610.313.5655

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